



Vaccines for Children Vaccine Management Contact List

VACCINE SUBJECT OR ISSUE	CONTACT
All Public Health Related Matters (i.e. Public Health Monthly Inventory Reports, Vaccine Request, Vaccine Returns, Transfers, Title X Unaccompanied Minor Reports, etc.)	Cheryl Paschal/Sheila Lovett (404) 651-7305 clpaschal@dhr.state.ga.us
Vaccine Storage and Handling Project (Refrigerator Malfunction, temperature excursions)	Sherry Grady (404) 463-6355 slgrady@dhr.state.ga.us
Vaccine Logistics Issues (i.e. Vaccine Inventory Shortages/Overages, Vaccine Loss, Return Requests, Returning Wasted/Expired Vaccine)	Christy Banks (404) 657-5013 cdbanks@dhr.state.ga.us List wastage on your Monthly Comprehensive Report. Reports will generate a "Return Confirmation Letter" to be included in the carton for return to McKesson once your return label arrives via USPS mail from McKesson. Wastage related to power outages, should be reported immediately and documented on the Vaccine Incident Report available from VFC.
Pending Shipping Label Inquiries	Cheryl Paschal (404) 657-5013 clpaschal@dhr.state.ga.us Labels are automatically shipped to providers once the Monthly Comprehensive Report or Vaccine Incident Report has been submitted to VFC.
Vaccines Orders Arrive Out of Normal Temperature Range or Damaged	Contact McKesson immediately (877) 822-7746. Only contact McKesson in reference to vaccine received out of temperature. Please direct all other calls related to shipments to the VFC main line at 404-657-5013
Verify Vaccine Viability	Contact the Manufacturer Directly <ul style="list-style-type: none"> - GlaxoSmithKline: 800-825-5249 - Pfizer/Wyeth: 800-999-9384, then 4 - Aventis: 800-822-2463 - Merck: 800-672-6372 - Novartis: 800-277-2254 - MedImmune: 877-633-411

90 Day Vaccine Expiration Reporting	Send email notification to gavfc@dhr.state.ga.us include vaccine type, expiration date, number of doses and indicate if your practice will use the doses prior to expiration or if a transfer is requested to avoid wastage of unused product.
Provider Status -Enrollment in VFC -Withdrawal -Requests to add a physician -Issues and complaints	Contact Dorlisa Tillman, VFC Coordinator (404) 657-6395 ditillman@dhr.state.ga.us Additional information can be found online at http://health.state.ga.us/programs/immunization/vfc/
Report Vaccine Fraud and Abuse	Fraud and Abuse Hotline (Voice Mail) (404) 657-5950
GRITS Access, GRITS Inventory, etc.	GRITS Helpdesk (888) 223-8644 immreg@dhr.state.ga.us

Vaccines for Children (VFC)

Main Line: (404) 657-5013/ (800) 848-3868

Fax: (404) 657-5736/ (800) 372-3627

VFC Staff

Sheila Lovett, Vaccine Manager/Deputy Director, Office of Immunization

Dorlisa Tillman, VFC Coordinator

Annette Wells, VFC Support Staff

Christy Banks, Vaccine Logistics Associate

Cheryl Paschal, Public Health Admin Assistant