

MEMORANDUM

INFORMATION MEMO #16-04

TO: District Nutrition Services Directors

FROM: Angela Hammond-Damon, IBCLC 
Deputy Director, Program Operations and Nutrition Services
Georgia WIC Program

DATE: February 12, 2016

SUBJECT: GAWIOnline Data Transfer

GAWIOnline is now transferring user nutrition education data to Computer Science Corporation (CSC). When a participant completes a nutrition activity, all family WIC IDs on file and the lesson activity code is sent to CSC immediately. For each participant whose WIC ID is active, CSC will add the online nutrition contact to the participant's record. All online nutrition education contacts completed after January 13, 2016, will be in the participant's GWIS record and can be viewed in GWIS. The questions and responses below are intended to explain system updates recently applied to GAWIOnline.

Can WIC staff see the GAWIOnline contact in GWIS?

Yes, clinic staff can now verify online nutrition education through GWIS or through GAWIOnline.

If the online nutrition education contact is already on file with CSC do we need to send the contact again?

No, online nutrition education contacts completed after January 13, 2016, do not need to be sent to CSC.

Do WIC staff need to enter the online nutrition education contact into the front end system?

Currently staff must enter the contact into their front end WIC system.

Front end WIC systems have work orders that outlines a data transfer process. Once this feature has gone live at your site, you will no longer need to enter the GAWIOnline nutrition education contact in your system.

Data Flow Summary:

- 1) Nutrition Education Lessons completed at GAWIOnline transfers to CSC in real time.
- 2) CSC edits the data to verify if the WIC ID belongs to an active participant.
- 3) CSC makes the data available to your WIC system.
- 4) The Front end WIC system will automatically populate the nutrition education data into your WIC system.



What if the participant reports completing an online lesson at GAWIConline, but I do not find it in GWIS or in my front end system?

This can happen for a variety of reasons:

- Participant was not in an active certification at the time they completed the activity.
- An incorrect WIC ID number was entered into GAWIConline.
- Participant did not enter all active family WIC ID numbers into GAWIConline.

Look-up the participant on GAWIConline and document in the WIC front end system any eligible nutrition education lesson that was completed. Send the lesson to CSC. If the participant’s ID is incorrect in GAWIConline, update the ID for them so that future online nutrition activities will process correctly.

Can clients use mobile devices like tablets or a phone to complete a lesson on GAWIConline and will the data still be collected?

The Advanced Group has applied programming updates to all lessons in GAWIConline that now works with most mobile devices. Documentation procedures are the same for lessons completed on a mobile devices or the computer.

Can all family members receive credit for nutrition contacts completed at GAWIConline?

Yes, all family members can receive credit for any of the online nutrition education topics whether they have entered all of the WIC IDs at GAWIC online or not. If the participant has not linked all family members in GAWIConline, the clinic will enter the nutrition education contact into their front end system. Please educate and encourage the family to add other active WIC participant family members to GAWIConline the next time they logon.

How is GAWIConline coded on GWIS?

There are several ways that an online nutrition education contact can be identified on GWIS. Nutrition Type will be “O - Online”, Provider will be “P7 - Self Study”, Topic will start with a “4”, and Last Edit by “ADV - Advanced Group - GAWIConline”. See the sample below.

Nutrition Education History for 67303357801												
Date Form Completed	WIC ID	DU	Clinic	Staff Initials	Nutrition Ed Date	Contact Provided	Type	Topic	Contact Provider	FES updated	Last Edit By	Edit Date
01/18/16		034	673		2016-01-18	L	O	404	P7	F	ADV	1/18/2016 4:06:01 PM
01/18/16		034	673		2016-01-18	L	O	403	P7	F	ADV	1/18/2016 4:04:05 PM

GA WIC Online Topic Lessons			
Code	Topic	Code	Topic
401	Fruits and Vegetables	405	Iron
402	Calcium	406	Breastfeeding
403	Cholesterol	407*	Strong4Life (Under Development)
404	Oral Health	408	Physical Activity

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Should you have any additional questions or concerns regarding this information, please contact Barbara Stahnke at 404-656-9869 or via email at Barbara.Stahnke@dph.ga.gov.

c: Debra L. Keyes, MA, RD - Director, Georgia WIC Program
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