



MEMORANDUM

INFORMATION MEMO # 13-02

TO: District Nutrition Services Directors

FROM : Debra Keyes, MA, RD *DK*
Director
Georgia WIC Program

DATE: January 9, 2012

RE: Patient Flow Analysis Training

The purpose of this training is to provide guidance on how to conduct a Patient Flow Analysis (PFA) in the clinics.

The state will be conducting two (2) PFA sessions for your districts/clinics to choose from. The dates are:

- Tuesday, January 29, 2013 from 2:00 - 3:00 PM via VICS conference
- Wednesday, January 30, 2013 from 10:00 -11:00 AM via VICS conference

The State Office would encourage clinical staff to participate in this training. The training of the clinical staff would greatly enhance the ability of the State Office to perform Patient Flow Analysis in the clinic.

If you have any questions, please contact Abeda Hannan at (404) 657-2900.

rtb/kpa

c: Lynn A. Flen, WIC Deputy Director
Sonia Jackson, PHSO Program Director
Abeda Hannan, MBA, Program Consultant I

