



Ambulance Patient Offload Time (APOT) Report

April – June 2026

Ambulance Patient Offload Time, or APOT, is the time it takes to transfer a patient from an ambulance to a hospital emergency department (ED) and for the ED staff to assume responsibility for the patient's care. APOT begins when an ambulance arrives at the ED and ends when the patient is moved to a hospital bed, chair, or room in the ED.

The reports show aggregated EMS APOT data by region and by hospital for the reporting period listed above. Data are manually entered by EMS into the electronic patient care record and then imported into the Georgia Department of Public Health's (DPH) electronic EMS registry.

DPH is working with EMS and hospital partners to reduce these delays and improve the handoff of care from EMS to hospital teams.

Understanding the Charts

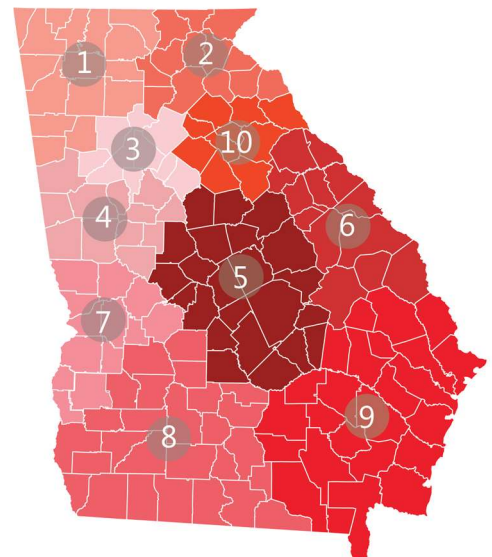
Each chart in this report shows how hospitals and regions are performing when it comes to offloading EMS patients:

- **% of APOT Under 20 Minutes:**

This number shows how often EMS patients are transferred to hospital care within 20 minutes of arrival. It's a snapshot of how frequently the system meets the statewide goal.

- **90th Percentile APOT Time:**

This number tells you how long it takes to offload 90% of EMS patients. For example, if the chart shows "28 minutes," it means that 9 out of 10 patients were transferred to hospital care in 28 minutes or less — and 10% took longer. While there is no federally mandated standard for APOT, a widely accepted national benchmark — used across much of the U.S., including Georgia — is 20 minutes or less. This metric is a useful way to measure system performance, highlight overall efficiency, and identify potential delays or bottlenecks.



REGIONAL OVERVIEW

	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
Region 1 Hospitals	21,552	87%	23
Region 2 Hospital	17,390	85%	24
Region 3 Hospitals	86,268	45%	48
Region 4 Hospitals	26,014	54%	49
Region 5 Hospitals	21,898	73%	32
Region 6 Hospitals	12,982	79%	29
Region 7 Hospitals	7,675	47%	49
Region 8 Hospitals	21,188	90%	20
Region 9 Hospitals	25,751	82%	26
Region 10 Hospitals	10,611	85%	24

REGION 1 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 1 HOSPITALS		21,552	87%	23
AdventHealth Gordon	PSC	1,179	95%	16
AdventHealth Murray	ASRC	527	99%	11
AdventHealth Redmond	C-I, T-III, PSC	2,517	93%	17
Atrium Health Floyd	C-II, T-II, PSC	3,157	96%	15
Atrium Health Floyd Chattooga Emergency Department		299	97%	14
Atrium Health Floyd Polk Medical Center	T-IV, ASRC	327	99%	11
Blue Ridge Medical Center		390	96%	14
CommonSpirit - Memorial Hospital - North Georgia		1,061	66%	38
Hamilton Medical Center	T-III, PSC, C-I	2,564	95%	16
Higgins General Hospital	ASRC	333	95%	15
Northside Hospital Cherokee	C-II, PSC, M-III	3,584	79%	28
Piedmont Cartersville	T-III, PSC	2,271	84%	25
Piedmont Mountainside Emergency Room of Ellijay	ASRC	566	98%	12
Piedmont Mountainside Hospital - Jasper	ASRC, C-III	710	94%	15
Wellstar Paulding Hospital	C-II, T-IV	2,067	61%	42

REGION 2 HOSPITALS	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 2 HOSPITALS		17,390	85%	24
Chatuge Regional Hospital		217	93%	13
Mountain Lakes Medical Center		125	100%	9
Northeast Georgia Medical Center Braselton	C-II, PSC, Neo-II	2,818	80%	26
Northeast Georgia Medical Center Gainesville	C-I, T-I, CSC, P-II, Neo-III	7,295	85%	24
Northeast Georgia Medical Center Habersham	C-III, PSC, P-III	1,076	94%	16
Northeast Georgia Medical Center Lumpkin	C-III, RTSC, P-III	754	87%	22
Northside Hospital Forsyth	C-II, PSC, M-III	3,133	77%	33
St. Mary's Sacred Heart Hospital	RTSC	639	97%	12
Stephens County Hospital	RTSC, C-III	512	98%	9
Union General Hospital	C-III, RTSC, M-I	821	88%	22

REGION 3 HOSPITALS	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 3 HOSPITALS		86,268	45%	48
Arthur M. Blank Children's Hospital	T-I, Neo-IV, P-I	2,406	55%	41
Atlanta VA Medical Center		284	40%	46
Children's Healthcare of Atlanta at Scottish Rite	T-II, Neo-IV, P-I	1,122	82%	25
Eastside Medical Center - South Campus		446	85%	23
Emory Decatur Hospital	C-II, PSC	6,430	23%	61
Emory Hillandale Hospital	PSC	2,475	18%	59
Emory Johns Creek Hospital	C-II, PSC	1,364	58%	52
Emory Saint Joseph's Hospital	C-I, PSC	3,009	48%	42
Emory University Hospital	C-I, CSC	2,258	33%	60
Emory University Hospital Midtown	C-I, PSC, Neo-III	8,799	35%	46
Grady Memorial Hospital	C-I, T-I, T-BC, CSC, M-IV, Neo-III	13,659	26%	55
Hughes Spalding Children's Hospital	P-II	1,071	71%	33
Northside Hospital Atlanta	C-II, PSC, M-IV	2,931	68%	34
Northside Hospital Duluth	C-III, PSC	1,514	84%	24
Northside Hospital Gwinnett	C-I, T-II, PSC	6,549	60%	39
Piedmont Atlanta	CSC, M-IV	2,959	32%	49
Piedmont Eastside Medical Center	PSC	2,065	72%	33
Piedmont Newton	ASRC	2,650	55%	44
Piedmont Rockdale	ASRC	1,566	53%	39
Southern Regional Medical Center	PSC	2,448	26%	58
Wellstar Cobb Hospital	C-II, T-III, PSC, M-III	5,373	45%	51
Wellstar Douglas Hospital	C-II, PSC, M-II	1,847	59%	38
WellStar Kennestone Regional Medical Center	C-I, T-I, CSC, P-I	9,903	62%	36
Wellstar North Fulton Hospital	C-II, T-II, CSC, M-II	3,140	50%	40

REGION 4 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 4 HOSPITALS		26,014	54%	49
Piedmont Fayette	PSC	4,437	30%	66
Piedmont Henry	T-III, PSC, P-III	6,429	43%	58
Piedmont Newnan	PSC	3,187	43%	50
Tanner Medical Center Carrollton	C-I, PSC	3,024	80%	26
Tanner Medical Center Villa Rica	C-II, PSC, M-I	1,452	81%	24
Upton Regional Medical Center	C-II, PSC, M-II	1,410	65%	35
Warm Springs Medical Center		87	89%	21
Wellstar Spalding Medical Center	T-IV, PSC, M-II, P-III	3,311	52%	44
Wellstar Sylvan Grove Hospital		125	83%	23
Wellstar West Georgia Medical Center	C-II, T-IV, PSC, M-II	2,552	87%	22

REGION 5 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 5 HOSPITALS		21,898	73%	32
Atrium Health Navicent	C-I, T-I, PSC, M-IV, Neo-III	6,625	71%	30
Atrium Health Navicent Baldwin	C-III, RTSC	1,525	77%	28
Atrium Health Navicent Children's Hospital	Neo-III	458	89%	21
Atrium Health Navicent Peach		856	67%	35
Bleckley Memorial Hospital		337	96%	13
Dodge County Hospital		738	93%	15
Emory Healthcare-Perry	C-III, ASRC	742	67%	40
Emory Hospital Warner Robins	C-II, PSC	3,748	64%	35
Fairview Park Hospital	T-III, PSC	2,070	90%	20
Jasper Memorial Hospital		17	100%	11
Monroe County Hospital		360	85%	23
Piedmont Macon Medical Center	C-I, PSC	2,815	58%	52
Piedmont Macon North Hospital	PSC	927	76%	32
Putnam General Hospital		247	98%	13
Taylor Regional Hospital		34	100%	10
Washington County Regional Medical Center	RTSC	399	98%	11

REGION 6 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 6 HOSPITALS		12,982	79%	29
Augusta VA Medical Center		523	85%	23
Burke Health		263	97%	14
Children's Hospital of Georgia	T-II	97	85%	27
Doctors Hospital Evans Emergency Freestanding ED		160	81%	26
Doctors Hospital of Augusta	T-II, CSC	2,918	63%	42
Eisenhower Army Medical Center		38	95%	16
Emanuel Medical Center	T-IV	539	96%	12
Jefferson Hospital		192	94%	17
Jenkins County Medical Center		117	95%	13
Joseph M. Still Burn Center at Doctors Hospital	T-BC	1	100%	14
Optim Medical Center Screven		164	97%	9
Piedmont Augusta	C-I, CSC	3,390	86%	23
Piedmont Augusta Summerville Campus		205	92%	18
Piedmont McDuffie	RTSC	691	90%	21
Wellstar MCG Health	C-I, T-I, CSC, M-IV	3,406	74%	30
Wills Memorial Hospital		278	98%	13

REGION 7 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 7 HOSPITALS		7,675	47%	49
Flint River Community Hospital		22	100%	8
Martin Army Community Hospital		8	100%	14
Piedmont Columbus Regional Midtown	T-II, PPSC, Neo-III	3,970	44%	50
Piedmont Columbus Regional Northside		916	42%	57
St. Francis-Emory Healthcare	C-I, PSC, M-I	2,759	54%	44

REGION 8 HOSPITALS	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 8 HOSPITALS		21,188	90%	20
Brooks County Hospital		117	100%	9
Colquitt Regional Medical Center	RTSC, M-II, T-IV	1,407	97%	12
Crisp Regional Hospital	C-III, T-III, RTSC, M-II	1,176	91%	20
Donalsonville Hospital		168	99%	11
Dorminy Medical Center	RTSC	514	95%	15
Grady General Hospital	M-I	363	95%	13
Irwin County Hospital		40	100%	8
John D Archbold Memorial Hospital	C-II, T-III, PSC, M-II	2,232	78%	28
LifeBrite Community Hospital of Early		118	95%	9
Memorial Hospital	RTSC, M-I	485	98%	12
Miller County Hospital		112	97%	11
Mitchell County Hospital		263	94%	16
Phoebe Putney Memorial Hospital	C-I, T-II, PSC, M-III, Neo-III	4,736	86%	23
Phoebe Sumter Medical Center	RTSC, C-III	1,395	86%	23
Phoebe Worth Medical Center	C-III, RTSC	164	100%	8
SGMC Berrien Campus		212	98%	11
SGMC Health	C-I, T-III, PSC	4,812	92%	18
SGMC Smith Northview		112	96%	17
South Georgia Medical Center Lanier Campus		75	100%	12
Tift Regional Medical Center	C-II, M-II	2,687	97%	13

REGION 9 HOSPITALS	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 9 HOSPITALS		25,751	82%	26
Appling Healthcare System	RTSC	209	100%	5
Bacon County Hospital		303	99%	9
Candler County Hospital		186	98%	12
Candler Hospital Savannah	PSC	2,118	88%	22
Clinch Memorial Hospital	P-III	92	100%	10
Coffee Regional Medical Center	C-II, RTSC, M-I	1,403	96%	12
East Georgia Regional Medical Center	C-II, PSC	2,365	96%	13
Effingham Health System	C-III, T-IV, RTSC	297	95%	14
Evans Memorial Hospital		224	98%	8
Jeff Davis Hospital		335	98%	9
Liberty Regional Medical Center	T-IV	1,309	90%	21
Memorial Health Meadows Hospital	ASRC	1,355	95%	15
Memorial Health University Medical Center	C-I, T-I, CSC, Neo-IV	5,765	67%	30
Memorial Satilla Health	T-IV	2,200	90%	20
Optim Medical Center Tattnall		137	98%	7
Southeast Georgia Health System Brunswick	PSC	2,940	88%	21
Southeast Georgia Health System Camden	ASRC	1,034	93%	18
St. Joseph's Hospital Savannah	C-I, PSC	2,456	45%	45
Wayne Memorial Hospital		926	90%	20
Winn Army Community Hospital		97	98%	10

REGION 10 HOSPITALS	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 10 HOSPITALS		10,611	85%	24
Elbert Memorial Hospital		400	97%	12
Morgan Medical Center	T-IV, RTSC	200	90%	20
Northeast Georgia Medical Center Barrow	C-III, PSC, P-III	866	87%	22
Piedmont Athens Regional	C-I, T-II, PSC	4,883	86%	23
Piedmont Walton	T-III, ASRC	2,221	79%	29
St. Mary's Good Samaritan Hospital	RTSC	613	89%	21
St. Mary's Hospital	TCSC	1,428	83%	25

April – June 2026

Data quality may be impacted by individual EMS entry

* Percentage of ambulance patients offloaded to the hospital in 20 minutes or less during the six-month time frame specified for this report.

** 90th percentile offload time: The number of minutes within which 90% of ambulance patients were transferred to hospital care, offering a useful measure of system performance and outlier delays.

***Georgia Specialty Hospital Designation:

Trauma Center:	T-Levels I-IV BC-Burn Center
Cardiac Care Center:	C-Levels I-III
Stroke Center:	CSC-Comprehensive Stroke Center TCSC-Thrombectomy-Capable Stroke Center PPSC-Primary Plus Stroke Center PSC-Primary Stroke Center ASRC-Acute Stroke Ready Center RTSC-Remote Treatment Stroke Center
Pediatric Readiness Center:	P-Levels I-III
Maternal Level of Care:	M-Levels I-IV
Neonatal Level of Care:	Neo-Levels I-IV

For questions or additional information, please contact:

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