



# Ambulance Patient Offload Time (APOT) Report

## January – June 2025

Ambulance Patient Offload Time, or APOT, is the time it takes to transfer a patient from an ambulance to a hospital emergency department (ED) and for the ED staff to assume responsibility for the patient's care. APOT begins when an ambulance arrives at the ED and ends when the patient is moved to a hospital bed, chair, or room in the ED.

The reports show aggregated EMS APOT data by region and by hospital for the reporting period listed above. Data are manually entered by EMS into the electronic patient care record and then imported into the Georgia Department of Public Health's (DPH) electronic EMS registry.

DPH is working with EMS and hospital partners to reduce these delays and improve the handoff of care from EMS to hospital teams.

### Understanding the Charts

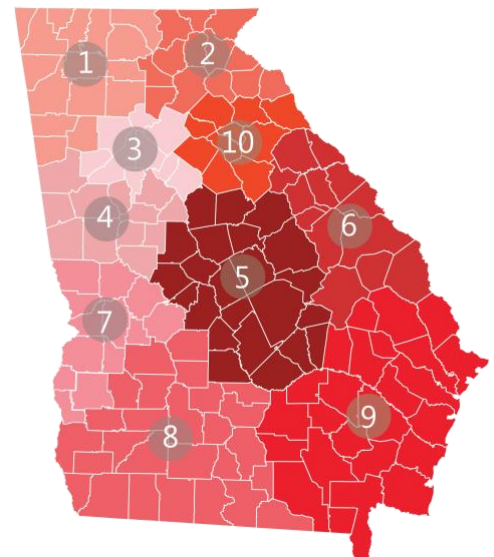
Each chart in this report shows how hospitals and regions are performing when it comes to offloading EMS patients:

- **% of APOT Under 20 Minutes:**

This number shows how often EMS patients are transferred to hospital care within 20 minutes of arrival. It's a snapshot of how frequently the system meets the statewide goal.

- **90th Percentile APOT Time:**

This number tells you how long it takes to offload 90% of EMS patients. For example, if the chart shows "28 minutes," it means that 9 out of 10 patients were transferred to hospital care in 28 minutes or less — and 10% took longer. While there is no federally mandated standard for APOT, a widely accepted national benchmark — used across much of the U.S., including Georgia — is 20 minutes or less. This metric is a useful way to measure system performance, highlight overall efficiency, and identify potential delays or bottlenecks.



**REGIONAL OVERVIEW**

	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
Region 1	40,795	88%	22
Region 2	33,208	77%	31
Region 3	167,694	46%	46
Region 4	51,064	55%	49
Region 5	43,278	69%	35
Region 6	27,540	76%	32
Region 7	14,432	47%	50
Region 8	44,287	92%	19
Region 9	51,663	81%	27
Region 10	24,258	84%	25

**REGION 1 HOSPITALS**

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 1 HOSPITALS		40,795	88%	22
AdventHealth Gordon	PSC	2,467	96%	14
AdventHealth Murray	ASRC	1,133	98%	11
AdventHealth Redmond	C-I, T-III, PSC	5,048	94%	15
Atrium Health Floyd	C-II, T-II, PSC	6,219	96%	14
Atrium Health Floyd Polk Medical Center	T-IV, ASRC	601	100%	10
Blue Ridge Medical Center		831	95%	15
CHI Memorial Hospital Georgia		1,347	79%	27
Hamilton Medical Center	T-III, PSC	4,836	96%	16
Higgins General Hospital	ASRC	875	92%	18
Northside Hospital Cherokee	C-II, PSC, M-III	6,546	82%	29
Piedmont Cartersville	T-III, PSC	4,353	87%	23
Piedmont Mountainside - Ellijay	ASRC	977	95%	14
Piedmont Mountainside Hospital - Jasper	ASRC	1,550	91%	19
Wellstar Paulding Hospital	C-II, T-IV	4,012	58%	52

**REGION 2 HOSPITALS**

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 2 HOSPITALS		33,208	77%	31
Chatuge Regional Hospital		394	97%	8
Mountain Lakes Medical Center		266	99%	10
Northeast Georgia Medical Center Braselton	C-II, PSC, P-III	5,780	66%	40
Northeast Georgia Medical Center Gainesville	C-I, T-I, CSC, P-II	12,786	71%	36
Northeast Georgia Medical Center Habersham	C-III, PSC	2,149	90%	20
Northeast Georgia Medical Center Lumpkin	C-III, RTSC	1,309	85%	24
Northside Hospital Forsyth	C-II, PSC, M-III	6,160	83%	28
St. Mary's Sacred Heart Hospital	RTSC	1,441	97%	14
Stephens County Hospital	RTSC	1,227	98%	11
Union General Hospital	C-III, RTSC, M-I	1,696	88%	22

**REGION 3 HOSPITALS**

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 3 HOSPITALS		167,694	46%	46
Arthur M. Blank Children's Hospital	T-I, Neo-IV	4,334	56%	38
Atlanta VA Medical Center		563	35%	46
Children's Healthcare of Atlanta at Scottish Rite	T-II	2,339	81%	26
Eastside Medical Center - South Campus		1,007	80%	30
Emory Decatur Hospital	PSC	10,755	24%	59
Emory Hillandale Hospital	PSC	4,504	29%	49
Emory Johns Creek Hospital	C-II, PSC	2,829	63%	39
Emory Saint Joseph's Hospital	C-I, PSC	5,957	37%	46
Emory University Hospital	C-I, CSC	4,303	29%	64
Emory University Hospital Midtown	C-I, PSC	17,288	28%	45
Grady Memorial Hospital	C-I, T-I, T-BC, CSC, M-IV	24,744	26%	50
Hughes Spalding Children's Hospital		2,494	68%	31
Northside Hospital Atlanta	C-II, PSC, M-IV	6,298	62%	36
Northside Hospital Duluth	C-III, PSC	2,841	82%	28
Northside Hospital Gwinnett	C-I, T-II, PSC	11,863	63%	41
Piedmont Atlanta	CSC, M-IV	6,462	30%	44
Piedmont Eastside Medical Center	PSC	4,226	78%	29
Piedmont Newton	ASRC	5,202	60%	38
Piedmont Rockdale	ASRC	4,250	51%	43
Southern Regional Medical Center	PSC	4,638	28%	67
Wellstar Cobb Hospital	C-II, T-III, PSC, M-III	10,729	50%	50
Wellstar Douglas Hospital	C-II, PSC, M-II	4,748	55%	41
WellStar Kennestone Regional Medical Center	C-I, T-I, CSC	19,486	73%	29
Wellstar North Fulton Hospital	C-II, T-II, CSC	5,834	42%	49

**REGION 4 HOSPITALS**

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 4 HOSPITALS		51,064	55%	49
Piedmont Fayette	PSC	8,114	35%	58
Piedmont Henry	T-III, PSC	12,757	51%	51
Piedmont Newnan	PSC	6,266	34%	70
Tanner Medical Center Carrollton	C-I, PSC	5,695	71%	40
Tanner Medical Center Villa Rica	C-II, PSC, M-I	2,990	80%	26
Upton Regional Medical Center	C-II, PSC, M-II	3,101	57%	48
Warm Springs Medical Center		202	87%	22
Wellstar Spalding Regional Hospital	T-IV, PSC, M-II	6,491	60%	38
Wellstar Sylvan Grove Hospital		444	85%	25
Wellstar West Georgia Medical Center	C-II, T-IV, PSC, M-II	5,004	84%	24

**REGION 5 HOSPITALS**

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 5 HOSPITALS		43,278	69%	35
Atrium Health Navicent	C-I, T-I, PSC	13,015	59%	35
Atrium Health Navicent Baldwin	C-III, RTSC	3,115	63%	36
Atrium Health Navicent Peach		1,495	66%	43
Bleckley Memorial Hospital		595	96%	14
Children's Hospital Navicent Health		876	80%	25
Dodge County Hospital		1,463	91%	19
Fairview Park Hospital	T-III, PSC	4,244	88%	22
Houston Healthcare-Perry	C-III, ASRC	1,227	77%	32
Houston Healthcare-Warner Robins	C-II, PSC	6,659	67%	35
Jasper Memorial Hospital		47	100%	12
Monroe County Hospital		790	90%	20
Piedmont Macon Medical Center	C-I, PSC	5,784	51%	50
Piedmont Macon North Hospital	PSC	2,112	74%	33
Putnam General Hospital		582	96%	14
Taylor Regional Hospital		447	93%	16
Washington County Regional Medical Center		827	95%	14

**REGION 6 HOSPITALS**

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 6 HOSPITALS		27,540	76%	32
Augusta VA Medical Center		1,189	85%	24
Burke Health		672	98%	14
Children's Hospital of Georgia	T-II	89	78%	33
Doctors Hospital of Augusta	T-II, CSC	7,051	59%	46
Eisenhower Army Medical Center		323	91%	20
Emanuel Medical Center	T-IV	943	100%	8
Jefferson Hospital		379	96%	12
Jenkins County Medical Center		289	99%	9
Joseph M. Still Burn Center at Doctors Hospital	T-BC	5	100%	13
Optim Medical Center Screven		276	99%	7
Piedmont Augusta	C-I, CSC	6,774	85%	24
Piedmont Augusta Summerville Campus		424	86%	24
Piedmont McDuffie	RTSC	1,321	88%	22
Wellstar MCG Health	C-I, T-I, CSC, M-IV	7,091	69%	34
Wills Memorial Hospital		714	95%	15

**REGION 7 HOSPITALS**

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 7 HOSPITALS		14,432	47%	50
Children's Hospital at Midtown		4	100%	17
Flint River Community Hospital		31	97%	11
Martin Army Community Hospital		18	100%	16
Piedmont Columbus Regional Midtown	T-II, PPSC, Neo-III	7,503	47%	44
Piedmont Columbus Regional Northside		1,967	50%	54
St. Francis-Emory Healthcare	C-I, PSC, M-I	4,909	45%	59

**REGION 8 HOSPITALS**

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 8 HOSPITALS		44,287	92%	19
Brooks County Hospital		285	99%	9
Colquitt Regional Medical Center	RTSC, M-II	2,858	98%	10
Crisp Regional Hospital	C-III, T-III, RTSC, M-II	2,482	94%	16
Donalsonville Hospital		391	98%	10
Dorminy Medical Center		1,080	98%	12
Grady General Hospital		709	98%	10
Irwin County Hospital		97	100%	7
John D Archbold Memorial Hospital	C-II, T-III, PSC, M-II	4,824	88%	22
LifeBrite Community Hospital of Early		154	98%	8
Memorial Hospital		1,256	97%	12
Miller County Hospital		212	98%	10
Mitchell County Hospital		567	98%	12
Phoebe North		15	79%	34
Phoebe Putney Memorial Hospital	C-I, T-II, PSC, M-III, Neo-III	9,957	86%	22
Phoebe Sumter Medical Center	RTSC	3,206	92%	18
Phoebe Worth Medical Center	C-III, RTSC	332	99%	7
SGMC Berrien Campus		424	100%	11
SGMC Health	C-I, T-III, PSC	9,101	90%	20
SGMC Smith Northview		220	95%	14
South Georgia Medical Center Lanier Campus		234	99%	10
Tift Regional Medical Center	C-II, M-II	5,883	98%	12

**REGION 9 HOSPITALS**

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 9 HOSPITALS		51,663	81%	27
Appling Healthcare System	RTSC	488	99%	4
Bacon County Hospital		521	100%	8
Candler County Hospital		450	99%	9
Candler Hospital Savannah	PSC	4,412	82%	27
Clinch Memorial Hospital		180	98%	12
Coffee Regional Medical Center	C-II, RTSC, M-I	2,759	98%	11
East Georgia Regional Medical Center	C-II, PSC	4,643	98%	11
Effingham Health System	C-III, T-IV, RTSC	710	92%	19
Evans Memorial Hospital		736	99%	6
Jeff Davis Hospital		748	99%	5
Liberty Regional Medical Center	T-IV	2,478	89%	21
Memorial Health Meadows Hospital	ASRC	2,566	94%	16
Memorial Health University Medical Center	C-I, T-I, CSC	11,154	65%	31
Memorial Satilla Health		4,031	87%	23
Optim Medical Center Tattnall		329	99%	6
Southeast Georgia Health System Brunswick	PSC	6,172	89%	22
Southeast Georgia Health System Camden	ASRC	2,092	90%	20
St. Joseph's Hospital Savannah	C-I, PSC	5,065	45%	46
Wayne Memorial Hospital		1,911	92%	18
Winn Army Community Hospital		218	97%	14

**REGION 10 HOSPITALS**

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 10 HOSPITALS		24,258	84%	25
Elbert Memorial Hospital		877	97%	12
Morgan Medical Center	T-IV, RTSC	515	96%	13
Northeast Georgia Medical Center Barrow	C-III, PSC, P-III	1,546	86%	23
Piedmont Athens Regional	C-I, T-II, PSC	11,801	83%	25
Piedmont Walton	T-III, ASRC	4,357	81%	29
St. Mary's Good Samaritan Hospital	RTSC	1,064	87%	24
St. Mary's Hospital	TCSC	4,098	87%	22



## JANUARY-JUNE 2025

Data quality may be impacted by individual EMS entry

\* Percentage of ambulance patients offloaded to the hospital in 20 minutes or less during the six-month time frame specified for this report.

\*\* 90th percentile offload time: The number of minutes within which 90% of ambulance patients were transferred to hospital care, offering a useful measure of system performance and outlier delays.

\*\*\*Georgia Specialty Hospital Designation:

Trauma Center:	T-Levels I-IV BC-Burn Center
Cardiac Care Center:	C-Levels I-III
Stroke Center:	CSC-Comprehensive Stroke Center TCSC-Thrombectomy-Capable Stroke Center PPSC-Primary Plus Stroke Center PSC-Primary Stroke Center ASRC-Acute Stroke Ready Center RTSC-Remote Treatment Stroke Center
Pediatric Readiness Center:	P-Levels I-III
Maternal Level of Care:	M-Levels I-IV
Neonatal Level of Care:	Neo-Levels I-IV

**For questions or additional information, please contact:**

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