



# Ambulance Patient Offload Time (APOT) Report

## July – December 2024

Ambulance Patient Offload Time, or APOT, is the time it takes to transfer a patient from an ambulance to a hospital emergency department (ED) and for the ED staff to assume responsibility for the patient's care. APOT begins when an ambulance arrives at the ED and ends when the patient is moved to a hospital bed, chair, or room in the ED.

The following reports show aggregated EMS APOT data by region and by hospital for the reporting period listed above. Data are manually entered by EMS personnel into the electronic patient care record and then imported into the Georgia Department of Public Health's (DPH) electronic EMS registry.

### Understanding the Charts

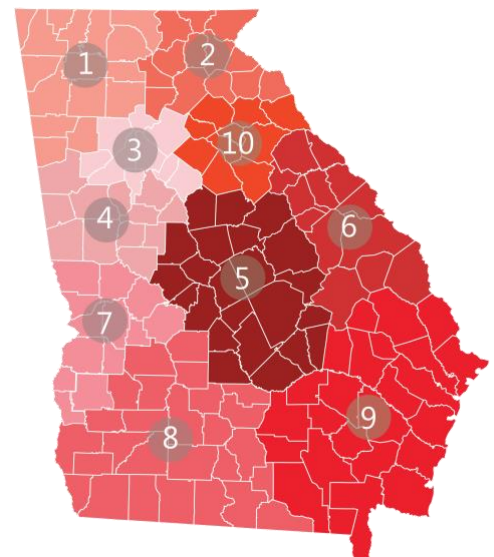
Each chart in this report shows how hospitals and regions are performing when it comes to offloading EMS patients:

- **% of APOT Under 20 Minutes:**

This number shows how often EMS patients are transferred to hospital care within 20 minutes of arrival. It's a snapshot of how frequently the system meets the statewide goal.

- **90th Percentile APOT Time:**

This number tells you how long it takes to offload 90% of EMS patients. For example, if the chart shows "28 minutes," it means that 9 out of 10 patients were transferred to hospital care in 28 minutes or less — and 10% took longer. While there is no federally mandated standard for APOT, a widely accepted national benchmark — used across much of the U.S., including Georgia — is 20 minutes or less. This metric is a useful way to measure system performance, highlight overall efficiency, and identify potential delays or bottlenecks.



**REGIONAL OVERVIEW**

	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
Region 1	35,102	87%	24
Region 2	30,069	80%	30
Region 3	159,811	48%	45
Region 4	50,601	57%	48
Region 5	42,479	70%	35
Region 6	28,158	77%	30
Region 7	14,583	52%	44
Region 8	42,823	92%	19
Region 9	52,051	83%	26
Region 10	23,750	85%	24

**REGION 1 HOSPITALS**

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 1 HOSPITALS		35,102	87%	24
AdventHealth Gordon	PSC	2,374	96%	15
AdventHealth Murray	ASRC	1,015	99%	10
AdventHealth Redmond	C-I, T-III, PSC	3,275	94%	16
Atrium Health Floyd	C-II, T-II, PSC	5,547	95%	15
Atrium Health Floyd Polk Medical Center	T-IV, ASRC	235	100%	8
Blue Ridge Medical Center		851	95%	15
CHI Memorial Hospital Georgia		1,252	83%	26
Hamilton Medical Center	T-III, PSC	4,734	96%	15
Higgins General Hospital	ASRC	763	95%	15
Northside Hospital Cherokee	C-II, PSC, M-III	4,672	73%	40
Piedmont Cartersville	T-III, PSC	4,199	85%	25
Piedmont Mountainside - Ellijay	ASRC	766	93%	17
Piedmont Mountainside Hospital - Jasper	ASRC	1,571	91%	19
Wellstar Paulding Hospital	C-II, T-IV, RTSC	3,848	60%	56

**REGION 2 HOSPITALS**

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 2 HOSPITALS		30,069	80%	30
Chatuge Regional Hospital		437	97%	8
Mountain Lakes Medical Center		292	98%	9
Northeast Georgia Medical Center Braselton	C-II, PSC, P-III	5,675	75%	32
Northeast Georgia Medical Center Gainesville	C-I, T-I, CSC, P-II	11,719	73%	37
Northeast Georgia Medical Center Habersham	C-III, PSC	1,642	94%	16
Northeast Georgia Medical Center Lumpkin	C-III, RTSC	268	88%	21
Northside Hospital Forsyth	C-II, PSC, M-III	5,745	83%	28
St. Mary's Sacred Heart Hospital	RTSC	1,381	97%	12
Stephens County Hospital	RTSC	1,266	98%	12
Union General Hospital	C-III, RTSC, M-I	1,644	89%	21

**REGION 3 HOSPITALS**

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 3 HOSPITALS		159,811	48%	45
Arthur M. Blank Children's Hospital	T-I, Neo-IV	2,492	55%	38
Atlanta VA Medical Center		466	39%	47
Children's Healthcare of Atlanta at Scottish Rite	T-II	2,805	77%	29
Eastside Medical Center - South Campus		917	83%	27
Emory Decatur Hospital	PSC	10,763	26%	55
Emory Hillandale Hospital	PSC	4,544	36%	46
Emory Johns Creek Hospital	C-II, PSC	2,692	68%	35
Emory Saint Joseph's Hospital	C-I, PSC	5,809	39%	47
Emory University Hospital	C-I, CSC	4,033	31%	60
Emory University Hospital Midtown	C-I, PSC	17,192	29%	44
Grady Memorial Hospital	C-I, T-I, T-BC, CSC, M-IV	23,364	29%	48
Hughes Spalding Children's Hospital		2,397	65%	32
Northside Hospital Atlanta	C-II, PSC, M-IV	5,901	63%	35
Northside Hospital Duluth	C-III, PSC	2,865	86%	23
Northside Hospital Gwinnett	C-I, T-II, PSC	10,467	64%	46
Piedmont Atlanta	CSC, M-IV	6,394	31%	43
Piedmont Eastside Medical Center	PSC	3,883	78%	29
Piedmont Newton	ASRC	5,078	62%	37
Piedmont Rockdale	ASRC	4,418	58%	40
Southern Regional Medical Center	PSC	5,475	25%	69
Wellstar Cobb Hospital	C-II, T-III, PSC, M-III	9,921	58%	43
Wellstar Douglas Hospital	C-II, PSC, M-II	4,499	60%	37
WellStar Kennestone Regional Medical Center	C-I, T-I, CSC	17,742	73%	29
Wellstar North Fulton Hospital	C-II, T-II, CSC	5,694	46%	45

**REGION 4 HOSPITALS**

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 4 HOSPITALS		50,601	57%	48
Piedmont Fayette	PSC	8,442	33%	61
Piedmont Henry	T-III, PSC	12,536	53%	49
Piedmont Newnan	PSC	6,212	34%	75
Tanner Medical Center Carrollton	C-I, PSC	5,727	78%	29
Tanner Medical Center Villa Rica	C-II, PSC, M-I	2,693	82%	25
Upton Regional Medical Center	C-II, PSC, M-II	3,118	64%	38
Warm Springs Medical Center		226	78%	28
Wellstar Spalding Regional Hospital	T-IV, PSC, M-II	6,405	61%	38
Wellstar Sylvan Grove Hospital		489	84%	27
Wellstar West Georgia Medical Center	C-II, T-IV, PSC, M-II	4,753	85%	24

**REGION 5 HOSPITALS**

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 5 HOSPITALS		42,479	70%	35
Atrium Health Navicent	C-I, T-I, PSC	12,711	62%	35
Atrium Health Navicent Baldwin	C-III, RTSC	2,799	66%	35
Atrium Health Navicent Peach		1,594	64%	46
Bleckley Memorial Hospital		488	98%	11
Children's Hospital Navicent Health		795	83%	24
Dodge County Hospital		1,364	93%	15
Fairview Park Hospital	T-III, PSC	4,378	90%	20
Houston Healthcare-Perry	C-III, ASRC	1,216	71%	36
Houston Healthcare-Warner Robins	C-II, PSC	6,499	66%	39
Jasper Memorial Hospital		14	92%	14
Monroe County Hospital		650	92%	19
Piedmont Macon Medical Center	C-I, PSC	5,896	52%	49
Piedmont Macon North Hospital	PSC	2,176	76%	34
Putnam General Hospital		501	98%	16
Taylor Regional Hospital		584	95%	15
Washington County Regional Medical Center		814	97%	13

**REGION 6 HOSPITALS**

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 6 HOSPITALS		28,158	77%	30
Augusta VA Medical Center		1,203	89%	22
Burke Health		780	96%	15
Children's Hospital of Georgia	T-II	92	83%	24
Doctors Hospital of Augusta	T-II, CSC	7,302	65%	38
Eisenhower Army Medical Center		350	91%	19
Emanuel Medical Center	T-IV	988	99%	8
Jefferson Hospital		306	94%	15
Jenkins County Medical Center		281	98%	10
Joseph M. Still Burn Center at Doctors Hospital	T-BC	10	80%	32
Optim Medical Center Screven		275	99%	7
Piedmont Augusta	C-I, CSC	6,735	86%	23
Piedmont Augusta Summerville Campus		378	91%	19
Piedmont McDuffie	RTSC	1,286	88%	22
Wellstar MCG Health	C-I, T-I, CSC, M-IV	7,487	68%	34
Wills Memorial Hospital		685	97%	14

**REGION 7 HOSPITALS**

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 7 HOSPITALS		14,583	51.8%	44
Children's Hospital at Midtown		13	77%	36
Flint River Community Hospital		60	97%	13
Martin Army Community Hospital		16	83%	21
Piedmont Columbus Regional Midtown	T-II, PPSC, Neo-III	7,489	52%	41
Piedmont Columbus Regional Northside		1,911	50%	50
St. Francis-Emory Healthcare	C-I, PSC, M-I	5,094	52%	51

**REGION 8 HOSPITALS**

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 8 HOSPITALS		42,823	92%	19
Brooks County Hospital		250	96%	13
Colquitt Regional Medical Center	RTSC, M-II	2,649	98%	11
Crisp Regional Hospital	C-III, T-III, RTSC, M-II	2,379	93%	18
Donalsonville Hospital		171	99%	10
Dorminy Medical Center		1,133	98%	11
Grady General Hospital		788	98%	10
Irwin County Hospital		88	100%	8
John D Archbold Memorial Hospital	C-II, T-III, PSC, M-II	4,491	90%	20
LifeBrite Community Hospital of Early		187	100%	9
Memorial Hospital		342	97%	9
Miller County Hospital		169	99%	9
Mitchell County Hospital		487	97%	12
Phoebe North		8	88%	21
Phoebe Putney Memorial Hospital	C-I, T-II, PSC, M-III, Neo-III	9,711	87%	22
Phoebe Sumter Medical Center	RTSC	3,041	94%	16
Phoebe Worth Medical Center	C-III, RTSC	236	100%	8
SGMC Berrien Campus		401	99%	12
SGMC Health	C-I, T-III, PSC	9,912	89%	21
SGMC Smith Northview		184	96%	16
South Georgia Medical Center Lanier Campus		286	99%	10
Tift Regional Medical Center	C-II, M-II	5,910	98%	13

**REGION 9 HOSPITALS**

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 9 HOSPITALS		52,051	83%	26
Appling Healthcare System	RTSC	539	98%	3
Bacon County Hospital		565	99%	9
Candler County Hospital		493	99%	8
Candler Hospital Savannah	PSC	4,526	85%	25
Clinch Memorial Hospital		213	99%	13
Coffee Regional Medical Center	C-II, RTSC, M-I	2,884	98%	11
East Georgia Regional Medical Center	C-II, PSC	4,745	98%	10
Effingham Health System	C-III, T-IV, RTSC	644	94%	17
Evans Memorial Hospital		715	98%	8
Jeff Davis Hospital		830	100%	5
Liberty Regional Medical Center	T-IV	2,341	90%	20
Memorial Health Meadows Hospital	ASRC	2,541	96%	14
Memorial Health University Medical Center	C-I, T-I, CSC	11,084	71%	29
Memorial Satilla Health		4,262	87%	22
Optim Medical Center Tattnall		333	99%	5
Southeast Georgia Health System Brunswick	C-II, PSC	6,314	86%	25
Southeast Georgia Health System Camden	ASRC	2,194	90%	20
St. Joseph's Hospital Savannah	C-I, PSC	4,745	49%	43
Wayne Memorial Hospital		1,858	91%	20
Winn Army Community Hospital		225	96%	14

**REGION 10 HOSPITALS**

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 10 HOSPITALS		23,750	85%	24
Elbert Memorial Hospital		739	97%	11
Morgan Medical Center	T-IV, RTSC	461	93%	17
Northeast Georgia Medical Center Barrow	C-III, PSC, P-III	1,493	90%	20
Piedmont Athens Regional	C-I, T-II, PSC	11,716	82%	26
Piedmont Walton	T-III, ASRC	4,341	85%	25
St. Mary's Good Samaritan Hospital	RTSC	1,035	88%	23
St. Mary's Hospital	TCSC	3,965	87%	23



## JULY-DECEMBER 2024

Data quality may be impacted by individual EMS entry.

\* Percentage of ambulance patients offloaded to the hospital in 20 minutes or less during the six-month time frame specified for this report.

\*\* 90th percentile offload time: The number of minutes within which 90% of ambulance patients were transferred to hospital care, offering a valuable measure of system performance and outlier delays.

\*\*\*Georgia Specialty Hospital Designation:

Trauma Center:	T-Levels I-IV BC-Burn Center
Cardiac Care Center:	C-Levels I-III
Stroke Center:	CSC-Comprehensive Stroke Center TCSC-Thrombectomy-Capable Stroke Center PPSC-Primary Plus Stroke Center PSC-Primary Stroke Center ASRC-Acute Stroke Ready Center RTSC-Remote Treatment Stroke Center
Pediatric Readiness Center:	P-Levels I-III
Maternal Level of Care:	M-Levels I-IV
Neonatal Level of Care:	Neo-Levels I-IV

**For questions or additional information, please contact:**

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