



Ambulance Patient Offload Time (APOT) Report

January – March 2026

Ambulance Patient Offload Time, or APOT, is the time it takes to transfer a patient from an ambulance to a hospital emergency department (ED) and for the ED staff to assume responsibility for the patient's care. APOT begins when an ambulance arrives at the ED and ends when the patient is moved to a hospital bed, chair, or room in the ED.

The reports show aggregated EMS APOT data by region and by hospital for the reporting period listed above. Data are manually entered by EMS into the electronic patient care record and then imported into the Georgia Department of Public Health's (DPH) electronic EMS registry.

DPH is working with EMS and hospital partners to reduce these delays and improve the handoff of care from EMS to hospital teams.

Understanding the Charts

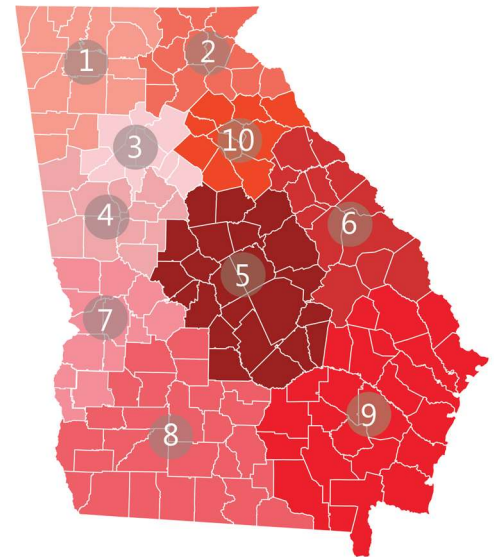
Each chart in this report shows how hospitals and regions are performing when it comes to offloading EMS patients:

- **% of APOT Under 20 Minutes:**

This number shows how often EMS patients are transferred to hospital care within 20 minutes of arrival. It's a snapshot of how frequently the system meets the statewide goal.

- **90th Percentile APOT Time:**

This number tells you how long it takes to offload 90% of EMS patients. For example, if the chart shows "28 minutes," it means that 9 out of 10 patients were transferred to hospital care in 28 minutes or less — and 10% took longer. While there is no federally mandated standard for APOT, a widely accepted national benchmark — used across much of the U.S., including Georgia — is 20 minutes or less. This metric is a useful way to measure system performance, highlight overall efficiency, and identify potential delays or bottlenecks.



REGIONAL OVERVIEW	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
Region 1 Hospitals	20,071	87%	24
Region 2 Hospital	15,999	83%	26
Region 3 Hospitals	83,571	44%	50
Region 4 Hospitals	23,338	57%	47
Region 5 Hospitals	19,854	72%	33
Region 6 Hospitals	12,741	75%	33
Region 7 Hospitals	7,348	43%	52
Region 8 Hospitals	19,837	92%	19
Region 9 Hospitals	24,100	81%	26
Region 10 Hospitals	9,712	87%	22

REGION 1 HOSPITALS	GA Specialty Hospital Designations* **	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 1 HOSPITALS		20,071	87%	24
AdventHealth Gordon	PSC	1,158	94%	15
AdventHealth Murray	ASRC	614	99%	11
AdventHealth Redmond	C-I, T-III, PSC	2,500	94%	16
Atrium Health Floyd	C-II, T-II, PSC	3,001	96%	15
Atrium Health Floyd Chattooga Emergency Department		324	95%	15
Atrium Health Floyd Polk Medical Center	T-IV, ASRC	279	99%	10
Blue Ridge Medical Center		303	96%	15
CHI Memorial Hospital Georgia		315	65%	38
Hamilton Medical Center	T-III, PSC, C-I	2,389	96%	15
Higgins General Hospital	ASRC	361	95%	15
Northside Hospital Cherokee	C-II, PSC, M-III	3,473	77%	31
Piedmont Cartersville	T-III, PSC	2,124	86%	24
Piedmont Mountainside Emergency Room of Ellijay	ASRC	489	97%	14
Piedmont Mountainside Hospital - Jasper	ASRC, C-III	723	96%	15
Wellstar Paulding Hospital	C-II, T-IV	2,018	52%	65

REGION 2 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 2 HOSPITALS		15,999	83%	26
Chatuge Regional Hospital		155	96%	10
Mountain Lakes Medical Center		91	100%	11
Northeast Georgia Medical Center Braselton	C-II, PSC, Neo-II	2,692	78%	27
Northeast Georgia Medical Center Gainesville	C-I, T-I, CSC, P-II, Neo-III	6,610	81%	26
Northeast Georgia Medical Center Habersham	C-III, PSC, P-III	1,014	93%	17
Northeast Georgia Medical Center Lumpkin	C-III, RTSC, P-III	765	82%	26
Northside Hospital Forsyth	C-II, PSC, M-III	3,007	79%	32
St. Mary's Sacred Heart Hospital	RTSC	553	98%	13
Stephens County Hospital	RTSC	417	99%	10
Union General Hospital	C-III, RTSC, M-I	695	89%	21

REGION 3 HOSPITALS	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 3 HOSPITALS		83,571	44%	50
Arthur M. Blank Children's Hospital	T-I, Neo-IV, P-I	2,292	53%	41
Atlanta VA Medical Center		241	43%	45
Children's Healthcare of Atlanta at Scottish Rite	T-II, Neo-IV, P-I	1,204	79%	26
Eastside Medical Center - South Campus		456	86%	22
Emory Decatur Hospital	C-II, PSC	5,889	22%	65
Emory Hillandale Hospital	PSC	2,433	19%	61
Emory Johns Creek Hospital	C-II, PSC	1,425	64%	43
Emory Saint Joseph's Hospital	C-I, PSC	2,905	45%	43
Emory University Hospital	C-I, CSC	2,082	28%	81
Emory University Hospital Midtown	C-I, PSC, Neo-III	8,594	31%	47
Grady Memorial Hospital	C-I, T-I, T-BC, CSC, M-IV	13,162	23%	58
Hughes Spalding Children's Hospital	P-II	1,147	66%	35
Northside Hospital Atlanta	C-II, PSC, M-IV	2,879	66%	35
Northside Hospital Duluth	C-III, PSC	1,380	81%	27
Northside Hospital Gwinnett	C-I, T-II, PSC	6,099	63%	38
Piedmont Atlanta	CSC, M-IV	3,192	31%	50
Piedmont Eastside Medical Center	PSC	1,911	73%	33
Piedmont Newton	ASRC	2,529	58%	40
Piedmont Rockdale	ASRC	1,587	52%	42
Southern Regional Medical Center	PSC	2,447	30%	59
Wellstar Cobb Hospital	C-II, T-III, PSC, M-III	5,413	44%	53
Wellstar Douglas Hospital	C-II, PSC, M-II	1,874	56%	38
WellStar Kennestone Regional Medical Center	C-I, T-I, CSC	9,475	64%	35
Wellstar North Fulton Hospital	C-II, T-II, CSC, M-II	2,955	47%	44

REGION 4 HOSPITALS	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 4 HOSPITALS		23,338	57%	47
Piedmont Fayette	PSC	4,061	32%	67
Piedmont Henry	T-III, PSC, P-III	5,471	51%	52
Piedmont Newnan	PSC	3,060	57%	41
Tanner Medical Center Carrollton	C-I, PSC	2,654	72%	35
Tanner Medical Center Villa Rica	C-II, PSC, M-I	1,550	79%	27
Upton Regional Medical Center	C-II, PSC, M-II	1,254	63%	38
Warm Springs Medical Center		87	90%	19
Wellstar Spalding Medical Center	T-IV, PSC, M-II, P-III	2,658	51%	46
Wellstar Sylvan Grove Hospital		120	83%	24
Wellstar West Georgia Medical Center	C-II, T-IV, PSC, M-II	2,423	88%	21

REGION 5 HOSPITALS	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 5 HOSPITALS		19,854	72%	33
Atrium Health Navicent	C-I, T-I, PSC	6,346	69%	31
Atrium Health Navicent Baldwin	C-III, RTSC	1,435	75%	30
Atrium Health Navicent Children's Hospital		459	87%	22
Atrium Health Navicent Peach		689	70%	35
Bleckley Memorial Hospital		303	95%	15
Dodge County Hospital		627	94%	14
Emory Healthcare-Perry	C-III, ASRC	649	67%	41
Emory Hospital Warner Robins	C-II, PSC	3,156	62%	40
Fairview Park Hospital	T-III, PSC	1,825	88%	22
Jasper Memorial Hospital		14	100%	11
Monroe County Hospital		286	86%	21
Piedmont Macon Medical Center	C-I, PSC	2,591	59%	52
Piedmont Macon North Hospital	PSC	850	80%	28
Putnam General Hospital		244	97%	13
Taylor Regional Hospital		76	96%	17
Washington County Regional Medical Center		304	97%	13

REGION 6 HOSPITALS	GA Specialty Hospital Designations** *	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less**
TOTAL REGION 6 HOSPITALS		12,741	75%	33
Augusta VA Medical Center		559	79%	28
Burke Health		219	97%	14
Children's Hospital of Georgia	T-II	103	85%	31
Doctors Hospital of Augusta	T-II, CSC	3,171	54%	48
Eisenhower Army Medical Center		115	95%	15
Emanuel Medical Center	T-IV	465	99%	9
Jefferson Hospital		214	92%	17
Jenkins County Medical Center		88	98%	10
Joseph M. Still Burn Center at Doctors Hospital	T-BC	6	100%	16
Optim Medical Center Screven		111	99%	8
Piedmont Augusta	C-I, CSC	3,211	85%	24
Piedmont Augusta Summerville Campus		201	85%	25
Piedmont McDuffie	RTSC	640	88%	22
Wellstar MCG Health	C-I, T-I, CSC, M-IV	3,383	71%	32
Wills Memorial Hospital		255	97%	13

REGION 7 HOSPITALS	GA Specialty Hospital Designations** *	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less**
TOTAL REGION 7 HOSPITALS		7,348	43%	52
Flint River Community Hospital		16	100%	7
Martin Army Community Hospital		7	100%	13
Piedmont Columbus Regional Midtown	T-II, PPSC, Neo-III	3,783	43%	51
Piedmont Columbus Regional Northside		883	45%	53
St. Francis-Emory Healthcare	C-I, PSC, M-I	2,659	43%	54

REGION 8 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 8 HOSPITALS		19,837	92%	19
Brooks County Hospital		135	100%	10
Colquitt Regional Medical Center	RTSC, M-II	1,135	98%	11
Crisp Regional Hospital	C-III, T-III, RTSC, M-II	1,087	93%	18
Donalsonville Hospital		163	98%	12
Dorminy Medical Center	RTSC	532	94%	17
Grady General Hospital	M-I	276	97%	12
Irwin County Hospital		55	100%	7
John D Archbold Memorial Hospital	C-II, T-III, PSC, M-II	1,864	83%	25
LifeBrite Community Hospital of Early		58	98%	5
Memorial Hospital	RTSC	535	98%	11
Miller County Hospital		107	97%	13
Mitchell County Hospital		285	95%	15
Phoebe Putney Memorial Hospital	C-I, T-II, PSC, M-III, Neo-III	4,624	89%	21
Phoebe Sumter Medical Center	RTSC	1,388	87%	23
Phoebe Worth Medical Center	C-III, RTSC	157	97%	7
SGMC Berrien Campus		223	100%	11
SGMC Health	C-I, T-III, PSC	4,688	91%	19
SGMC Smith Northview		112	96%	17
South Georgia Medical Center Lanier Campus		67	97%	11
Tift Regional Medical Center	C-II, M-II	2,346	98%	13

REGION 9 HOSPITALS	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 9 HOSPITALS		24,100	81%	26
Appling Healthcare System	RTSC	89	100%	3
Bacon County Hospital		184	97%	10
Candler County Hospital		158	96%	10
Candler Hospital Savannah	PSC	2,123	85%	24
Clinch Memorial Hospital		87	95%	11
Coffee Regional Medical Center	C-II, RTSC, M-I	1,292	98%	11
East Georgia Regional Medical Center	C-II, PSC	2,297	97%	13
Effingham Health System	C-III, T-IV, RTSC	294	91%	19
Evans Memorial Hospital		213	99%	9
Jeff Davis Hospital		321	100%	7
Liberty Regional Medical Center	T-IV	1,308	88%	22
Memorial Health Meadows Hospital	ASRC	1,166	94%	17
Memorial Health University Medical Center	C-I, T-I, CSC, Neo-IV	5,725	68%	30
Memorial Satilla Health	T-IV	1,726	92%	19
Optim Medical Center Tattnall		121	98%	7
Southeast Georgia Health System Brunswick	PSC	2,842	88%	22
Southeast Georgia Health System Camden	ASRC	999	89%	21
St. Joseph's Hospital Savannah	C-I, PSC	2,295	44%	46
Wayne Memorial Hospital		776	84%	27

REGION 10 HOSPITALS	GA Specialty Hospital Designations** *	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 10 HOSPITALS		9,712	87%	22
Elbert Memorial Hospital		340	97%	12
Morgan Medical Center	T-IV, RTSC	169	93%	17
Northeast Georgia Medical Center Barrow	C-III, PSC, P-III	640	89%	21
Piedmont Athens Regional	C-I, T-II, PSC	4,797	87%	21
Piedmont Walton	T-III, ASRC	1,826	84%	24
St. Mary's Good Samaritan Hospital	RTSC	496	89%	21
St. Mary's Hospital	TCSC	1,444	86%	24

January – March 2026

Data quality may be impacted by individual EMS entry

* Percentage of ambulance patients offloaded to the hospital in 20 minutes or less during the six-month time frame specified for this report.

** 90th percentile offload time: The number of minutes within which 90% of ambulance patients were transferred to hospital care, offering a useful measure of system performance and outlier delays.

***Georgia Specialty Hospital Designation:

Trauma Center:	T-Levels I-IV BC-Burn Center
Cardiac Care Center:	C-Levels I-III
Stroke Center:	CSC-Comprehensive Stroke Center TCSC-Thrombectomy-Capable Stroke Center PPSC-Primary Plus Stroke Center PSC-Primary Stroke Center ASRC-Acute Stroke Ready Center RTSC-Remote Treatment Stroke Center
Pediatric Readiness Center:	P-Levels I-III
Maternal Level of Care:	M-Levels I-IV
Neonatal Level of Care:	Neo-Levels I-IV

For questions or additional information, please contact:

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