



Ambulance Patient Offload Time (APOT) Report

July – September 2025

Ambulance Patient Offload Time, or APOT, is the time it takes to transfer a patient from an ambulance to a hospital emergency department (ED) and for the ED staff to assume responsibility for the patient's care. APOT begins when an ambulance arrives at the ED and ends when the patient is moved to a hospital bed, chair, or room in the ED.

The reports show aggregated EMS APOT data by region and by hospital for the reporting period listed above. Data are manually entered by EMS into the electronic patient care record and then imported into the Georgia Department of Public Health's (DPH) electronic EMS registry.

DPH is working with EMS and hospital partners to reduce these delays and improve the handoff of care from EMS to hospital teams.

Understanding the Charts

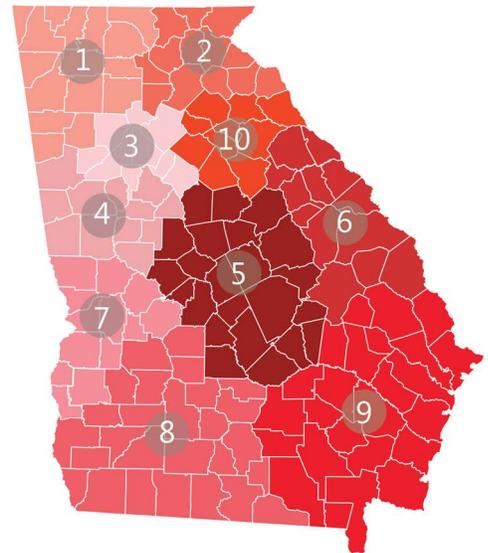
Each chart in this report shows how hospitals and regions are performing when it comes to offloading EMS patients:

- **% of APOT Under 20 Minutes:**

This number shows how often EMS patients are transferred to hospital care within 20 minutes of arrival. It's a snapshot of how frequently the system meets the statewide goal.

- **90th Percentile APOT Time:**

This number tells you how long it takes to offload 90% of EMS patients. For example, if the chart shows "28 minutes," it means that 9 out of 10 patients were transferred to hospital care in 28 minutes or less — and 10% took longer. While there is no federally mandated standard for APOT, a widely accepted national benchmark — used across much of the U.S., including Georgia — is 20 minutes or less. This metric is a useful way to measure system performance, highlight overall efficiency, and identify potential delays or bottlenecks.



REGIONAL OVERVIEW

	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
Region 1	19,768	89%	21
Region 2	17,536	82%	26
Region 3	85,006	47%	45
Region 4	26,171	56%	47
Region 5	21,510	72%	32
Region 6	13,724	80%	29
Region 7	7,041	53%	42
Region 8	21,170	94%	18
Region 9	25,801	81%	27
Region 10	10,810	89%	21

REGION 1 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 1 HOSPITALS		19,768	89%	21
AdventHealth Gordon	PSC	1,230	96%	15
AdventHealth Murray	ASRC	613	100%	9
AdventHealth Redmond	C-I, T-III, PSC	2,357	95%	16
Atrium Health Floyd	C-II, T-II, PSC	3,205	97%	14
Atrium Health Floyd Polk Medical Center	T-IV, ASRC	285	100%	10
Blue Ridge Medical Center		432	93%	17
CHI Memorial Hospital Georgia		648	83%	25
Hamilton Medical Center	T-III, PSC	2,337	96%	15
Higgins General Hospital	ASRC	345	97%	11
Northside Hospital Cherokee	C-II, PSC, M-III	3,324	83%	26
Piedmont Cartersville	T-III, PSC	2,197	90%	20
Piedmont Mountainside - Ellijay	ASRC	3	33%	27
Piedmont Mountainside Hospital - Jasper	ASRC	796	94%	16
Wellstar Paulding Hospital	C-II, T-IV	1,996	61%	44

REGION 2 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 2 HOSPITALS		17,536	82%	26
Chatuge Regional Hospital		223	97%	8
Mountain Lakes Medical Center		142	99%	10
Northeast Georgia Medical Center Braselton	C-II, PSC, P-III	2,798	77%	28
Northeast Georgia Medical Center Gainesville	C-I, T-I, CSC, P-II, Neo-III	7,206	77%	28
Northeast Georgia Medical Center Habersham	C-III, PSC	1,125	93%	17
Northeast Georgia Medical Center Lumpkin	C-III, RTSC	674	88%	22
Northside Hospital Forsyth	C-II, PSC, M-III	3,289	83%	28
St. Mary's Sacred Heart Hospital	RTSC	691	98%	12
Stephens County Hospital	RTSC	484	98%	12
Union General Hospital	C-III, RTSC, M-I	904	86%	24

REGION 3 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 3 HOSPITALS		85,006	47%	45
Arthur M. Blank Children's Hospital	T-I, Neo-IV	2,202	55%	40
Atlanta VA Medical Center		323	40%	49
Children's Healthcare of Atlanta at Scottish Rite	T-II, Neo-IV	1,033	78%	28
Eastside Medical Center - South Campus		589	84%	25
Emory Decatur Hospital	PSC	5,854	28%	54
Emory Hillandale Hospital	PSC	2,392	29%	49
Emory Johns Creek Hospital	C-II, PSC	1,268	67%	37
Emory Saint Joseph's Hospital	C-I, PSC	2,807	42%	44
Emory University Hospital	C-I, CSC	2,025	26%	71
Emory University Hospital Midtown	C-I, PSC, Neo-III	8,777	34%	43
Grady Memorial Hospital	C-I, T-I, T-BC, CSC, M-IV	14,056	24%	52
Hughes Spalding Children's Hospital		1,158	67%	32
Northside Hospital Atlanta	C-II, PSC, M-IV	3,061	64%	35
Northside Hospital Duluth	C-III, PSC	1,370	87%	23
Northside Hospital Gwinnett	C-I, T-II, PSC	6,172	64%	37
Piedmont Atlanta	CSC, M-IV	3,173	30%	44
Piedmont Eastside Medical Center	PSC	1,833	80%	29
Piedmont Newton	ASRC	2,623	64%	37
Piedmont Rockdale	ASRC	1,596	52%	48
Southern Regional Medical Center	PSC	2,316	32%	53
Wellstar Cobb Hospital	C-II, T-III, PSC, M-III	5,405	53%	44
Wellstar Douglas Hospital	C-II, PSC, M-II	2,423	59%	36
WellStar Kennestone Regional Medical Center	C-I, T-I, CSC	9,585	76%	28
Wellstar North Fulton Hospital	C-II, T-II, CSC, M-II	2,965	46%	45

REGION 4 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 4 HOSPITALS		26,171	56%	47
Piedmont Fayette	PSC	4,284	36%	56
Piedmont Henry	T-III, PSC	6,590	53%	50
Piedmont Newnan	PSC	3,208	34%	60
Tanner Medical Center Carrollton	C-I, PSC	2,729	75%	35
Tanner Medical Center Villa Rica	C-II, PSC, M-I	1,544	82%	25
Upton Regional Medical Center	C-II, PSC, M-II	1,558	55%	50
Warm Springs Medical Center		115	89%	23
Wellstar Spalding Regional Hospital	T-IV, PSC, M-II, P-III	3,369	59%	40
Wellstar Sylvan Grove Hospital		214	81%	24
Wellstar West Georgia Medical Center	C-II, T-IV, PSC, M-II	2,560	86%	23

REGION 5 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 5 HOSPITALS		21,510	72%	32
Atrium Health Navicent	C-I, T-I, PSC	6,489	63%	33
Atrium Health Navicent Baldwin	C-III, RTSC	1,467	74%	30
Atrium Health Navicent Peach		733	70%	37
Bleckley Memorial Hospital		297	96%	15
Children's Hospital Navicent Health		384	82%	25
Dodge County Hospital		695	94%	15
Emory Healthcare-Perry	C-III, ASRC	631	81%	27
Emory Hospital Warner Robins	C-II, PSC	3,550	72%	29
Fairview Park Hospital	T-III, PSC	2,112	91%	19
Jasper Memorial Hospital		17	94%	12
Monroe County Hospital		454	89%	21
Piedmont Macon Medical Center	C-I, PSC	2,802	54%	50
Piedmont Macon North Hospital	PSC	984	74%	32
Putnam General Hospital		247	98%	11
Taylor Regional Hospital		239	96%	16
Washington County Regional Medical Center		409	96%	13

REGION 6 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 6 HOSPITALS		13,724	80%	29
Augusta VA Medical Center		554	82%	27
Burke Health		276	97%	12
Children's Hospital of Georgia	T-II	68	79%	31
Doctors Hospital of Augusta	T-II, CSC	3,461	62%	41
Eisenhower Army Medical Center		174	91%	19
Emanuel Medical Center	T-IV	561	98%	8
Jefferson Hospital		214	91%	19
Jenkins County Medical Center		113	100%	9
Joseph M. Still Burn Center at Doctors Hospital	T-BC	6	83%	26
Optim Medical Center Screven		142	97%	7
Piedmont Augusta	C-I, CSC	3,429	88%	22
Piedmont Augusta Summerville Campus		198	85%	23
Piedmont McDuffie	RTSC	689	93%	18
Wellstar MCG Health	C-I, T-I, CSC, M-IV	3,530	77%	29
Wills Memorial Hospital		309	98%	13

REGION 7 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 7 HOSPITALS		7,041	53%	42
Children's Hospital at Midtown		0		
Flint River Community Hospital		19	100%	10
Martin Army Community Hospital		11	91%	16
Piedmont Columbus Regional Midtown	T-II, PPSC, Neo-III	3,781	55%	39
Piedmont Columbus Regional Northside		854	48%	55
St. Francis-Emory Healthcare	C-I, PSC, M-I	2,376	51%	45

REGION 8 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 8 HOSPITALS		21,170	94%	18
Brooks County Hospital		146	100%	9
Colquitt Regional Medical Center	RTSC, M-II	1,330	98%	11
Crisp Regional Hospital	C-III, T-III, RTSC, M-II	1,218	95%	16
Donalsonville Hospital		167	98%	12
Dorminy Medical Center		520	96%	15
Grady General Hospital	M-I	332	98%	11
Irwin County Hospital		34	100%	7
John D Archbold Memorial Hospital	C-II, T-III, PSC, M-II	2,337	87%	23
LifeBrite Community Hospital of Early		62	100%	7
Memorial Hospital		565	98%	10
Miller County Hospital		114	96%	12
Mitchell County Hospital		265	98%	12
Phoebe North		1	100%	0
Phoebe Putney Memorial Hospital	C-I, T-II, PSC, M-III, Neo-III	4,670	90%	20
Phoebe Sumter Medical Center	RTSC	1,425	93%	17
Phoebe Worth Medical Center	C-III, RTSC	203	100%	5
SGMC Berrien Campus		237	99%	11
SGMC Health	C-I, T-III, PSC	4,581	94%	17
SGMC Smith Northview		97	97%	14
South Georgia Medical Center Lanier Campus		106	100%	7
Tift Regional Medical Center	C-II, M-II	2,758	97%	13

REGION 9 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 9 HOSPITALS		25,801	81%	27
Appling Healthcare System	RTSC	91	100%	3
Bacon County Hospital		242	99%	9
Candler County Hospital		194	97%	10
Candler Hospital Savannah	PSC	2,440	85%	23
Clinch Memorial Hospital		86	98%	14
Coffee Regional Medical Center	C-II, RTSC, M-I	1,395	98%	11
East Georgia Regional Medical Center	C-II, PSC	2,248	98%	11
Effingham Health System	C-III, T-IV, RTSC	333	92%	18
Evans Memorial Hospital		231	97%	8
Jeff Davis Hospital		347	99%	6
Liberty Regional Medical Center	T-IV	1,232	86%	24
Memorial Health Meadows Hospital	ASRC	1,397	94%	16
Memorial Health University Medical Center	C-I, T-I, CSC	5,824	68%	30
Memorial Satilla Health		2,004	89%	22
Optim Medical Center Tattnall		168	98%	6
Southeast Georgia Health System Brunswick	PSC	3,174	87%	22
Southeast Georgia Health System Camden	ASRC	990	90%	20
St. Joseph's Hospital Savannah	C-I, PSC	2,455	44%	51
Wayne Memorial Hospital		878	88%	22
Winn Army Community Hospital		72	97%	12

REGION 10 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 10 HOSPITALS		10,810	89%	21
Elbert Memorial Hospital		348	99%	10
Morgan Medical Center	T-IV, RTSC	242	92%	17
Northeast Georgia Medical Center Barrow	C-III, PSC, P-III	800	89%	21
Piedmont Athens Regional	C-I, T-II, PSC	5,187	88%	21
Piedmont Walton	T-III, ASRC	2,131	89%	21
St. Mary's Good Samaritan Hospital	RTSC	527	86%	26
St. Mary's Hospital	TCSC	1,575	89%	21

July – September 2025

Data quality may be impacted by individual EMS entry

* Percentage of ambulance patients offloaded to the hospital in 20 minutes or less during the three-month time frame specified for this report.

** 90th percentile offload time: The number of minutes within which 90% of ambulance patients were transferred to hospital care, offering a useful measure of system performance and outlier delays.

***Georgia Specialty Hospital Designation:

Trauma Center:	T-Levels I-IV BC-Burn Center
Cardiac Care Center:	C-Levels I-III
Stroke Center:	CSC-Comprehensive Stroke Center TCSC-Thrombectomy-Capable Stroke Center PPSC-Primary Plus Stroke Center PSC-Primary Stroke Center ASRC-Acute Stroke Ready Center RTSC-Remote Treatment Stroke Center
Pediatric Readiness Center:	P-Levels I-III
Maternal Level of Care:	M-Levels I-IV
Neonatal Level of Care:	Neo-Levels I-IV

For questions or additional information, please contact:

Office of EMS and Trauma at dph-phemsinfo@dph.ga.gov or 770-996-3133.