



Ambulance Patient Offload Time (APOT) Report

October – December 2025

Ambulance Patient Offload Time, or APOT, is the time it takes to transfer a patient from an ambulance to a hospital emergency department (ED) and for the ED staff to assume responsibility for the patient's care. APOT begins when an ambulance arrives at the ED and ends when the patient is moved to a hospital bed, chair, or room in the ED.

The reports show aggregated EMS APOT data by region and by hospital for the reporting period listed above. Data are manually entered by EMS into the electronic patient care record and then imported into the Georgia Department of Public Health's (DPH) electronic EMS registry.

DPH is working with EMS and hospital partners to reduce these delays and improve the handoff of care from EMS to hospital teams.

Understanding the Charts

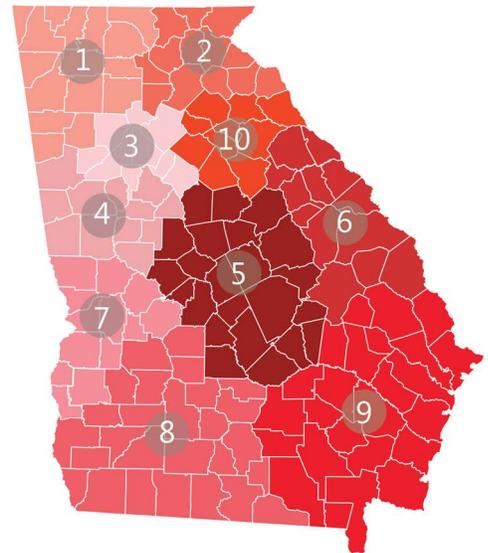
Each chart in this report shows how hospitals and regions are performing when it comes to offloading EMS patients:

- **% of APOT Under 20 Minutes:**

This number shows how often EMS patients are transferred to hospital care within 20 minutes of arrival. It's a snapshot of how frequently the system meets the statewide goal.

- **90th Percentile APOT Time:**

This number tells you how long it takes to offload 90% of EMS patients. For example, if the chart shows "28 minutes," it means that 9 out of 10 patients were transferred to hospital care in 28 minutes or less — and 10% took longer. While there is no federally mandated standard for APOT, a widely accepted national benchmark — used across much of the U.S., including Georgia — is 20 minutes or less. This metric is a useful way to measure system performance, highlight overall efficiency, and identify potential delays or bottlenecks.



REGIONAL OVERVIEW

	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
Region 1 Hospitals	20,106	88%	23
Region 2 Hospital	17,547	80%	28
Region 3 Hospitals	85,466	45%	48
Region 4 Hospitals	25,676	57%	48
Region 5 Hospitals	22,264	74%	31
Region 6 Hospitals	13,128	80%	28
Region 7 Hospitals	7,260	50%	45
Region 8 Hospitals	21,040	93%	18
Region 9 Hospitals	25,608	82%	26
Region 10 Hospitals	10,539	87%	22

REGION 1 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 1 HOSPITALS		20,106	88%	23
AdventHealth Gordon	PSC	1,211	97%	14
AdventHealth Murray	ASRC	597	98%	10
AdventHealth Redmond	C-I, T-III, PSC	2,333	96%	15
Atrium Health Floyd	C-II, T-II, PSC	3,127	97%	14
Atrium Health Floyd Polk Medical Center	T-IV, ASRC	251	99%	11
Blue Ridge Medical Center		406	94%	16
CHI Memorial Hospital Georgia		661	76%	27
Hamilton Medical Center	T-III, PSC, C-I	2,229	97%	14
Higgins General Hospital	ASRC	310	95%	15
Northside Hospital Cherokee	C-II, PSC, M-III	3,641	78%	32
Piedmont Cartersville	T-III, PSC	2,087	89%	21
Piedmont Mountainside Emergency Room of Ellijay	ASRC	491	96%	14
Piedmont Mountainside Hospital - Jasper	ASRC, C-III	781	94%	17
Wellstar Paulding Hospital	C-II, T-IV	1,981	57%	50

REGION 2 HOSPITALS	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 2 HOSPITALS		17,547	80%	28
Chatuge Regional Hospital		183	97%	10
Mountain Lakes Medical Center		148	99%	10
Northeast Georgia Medical Center Braselton	C-II, PSC, P-III	3,065	76%	30
Northeast Georgia Medical Center Gainesville	C-I, T-I, CSC, P-II, Neo-III	7,081	74%	32
Northeast Georgia Medical Center Habersham	C-III, PSC, P-III	1,184	93%	17
Northeast Georgia Medical Center Lumpkin	C-III, RTSC, P-III	790	85%	24
Northside Hospital Forsyth	C-II, PSC, M-III	3,163	82%	29
St. Mary's Sacred Heart Hospital	RTSC	674	99%	11
Stephens County Hospital	RTSC	480	99%	9
Union General Hospital	C-III, RTSC, M-I	779	89%	21

REGION 3 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 3 HOSPITALS		85,466	45%	48
Arthur M. Blank Children's Hospital	T-I, Neo-IV	2,392	56%	38
Atlanta VA Medical Center		277	35%	50
Children's Healthcare of Atlanta at Scottish Rite	T-II, Neo-IV	1,254	78%	27
Eastside Medical Center - South Campus		567	83%	26
Emory Decatur Hospital	PSC	5,805	24%	59
Emory Hillandale Hospital	PSC	2,518	24%	54
Emory Johns Creek Hospital	C-II, PSC	1,346	60%	43
Emory Saint Joseph's Hospital	C-I, PSC	2,806	44%	41
Emory University Hospital	C-I, CSC	2,159	24%	79
Emory University Hospital Midtown	C-I, PSC, Neo-III	8,341	30%	46
Grady Memorial Hospital	C-I, T-I, T-BC, CSC, M-IV	13,372	23%	55
Hughes Spalding Children's Hospital		1,338	66%	33
Northside Hospital Atlanta	C-II, PSC, M-IV	2,949	64%	36
Northside Hospital Duluth	C-III, PSC	1,395	82%	25
Northside Hospital Gwinnett	C-I, T-II, PSC	6,182	62%	40
Piedmont Atlanta	CSC, M-IV	3,302	31%	47
Piedmont Eastside Medical Center	PSC	1,929	75%	31
Piedmont Newton	ASRC	2,636	57%	42
Piedmont Rockdale	ASRC	1,560	48%	49
Southern Regional Medical Center	PSC	2,521	29%	56
Wellstar Cobb Hospital	C-II, T-III, PSC, M-III	5,654	49%	50
Wellstar Douglas Hospital	C-II, PSC, M-II	2,345	59%	38
WellStar Kennestone Regional Medical Center	C-I, T-I, CSC	9,664	71%	31
Wellstar North Fulton Hospital	C-II, T-II, CSC, M-II	3,154	43%	48

REGION 4 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 4 HOSPITALS		25,676	57%	48
Piedmont Fayette	PSC	4,488	32%	67
Piedmont Henry	T-III, PSC, P-III	6,442	49%	54
Piedmont Newnan	PSC	3,246	57%	43
Tanner Medical Center Carrollton	C-I, PSC	2,650	74%	35
Tanner Medical Center Villa Rica	C-II, PSC, M-I	1,590	81%	25
Upton Regional Medical Center	C-II, PSC, M-II	1,329	58%	41
Warm Springs Medical Center		122	87%	21
Wellstar Spalding Regional Hospital	T-IV, PSC, M-II, P-III	3,159	55%	42
Wellstar Sylvan Grove Hospital		174	80%	26
Wellstar West Georgia Medical Center	C-II, T-IV, PSC, M-II	2,476	85%	24

REGION 5 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 5 HOSPITALS		22,264	74%	31
Atrium Health Navicent	C-I, T-I, PSC	6,831	67%	32
Atrium Health Navicent Baldwin	C-III, RTSC	1,447	73%	33
Atrium Health Navicent Children's Hospital		465	84%	23
Atrium Health Navicent Peach		740	78%	29
Bleckley Memorial Hospital		317	97%	15
Dodge County Hospital		716	95%	14
Emory Healthcare-Perry	C-III, ASRC	709	81%	28
Emory Hospital Warner Robins	C-II, PSC	3,711	69%	31
Fairview Park Hospital	T-III, PSC	2,133	91%	19
Jasper Memorial Hospital		17	94%	13
Monroe County Hospital		385	85%	24
Piedmont Macon Medical Center	C-I, PSC	2,784	60%	48
Piedmont Macon North Hospital	PSC	1,058	78%	30
Putnam General Hospital		271	97%	14
Taylor Regional Hospital		267	96%	16
Washington County Regional Medical Center		413	95%	14

REGION 6 HOSPITALS	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 6 HOSPITALS		13,128	80%	28
Augusta VA Medical Center		557	86%	26
Burke Health		271	97%	13
Children's Hospital of Georgia	T-II	89	76%	27
Doctors Hospital of Augusta	T-II, CSC	3,226	64%	39
Eisenhower Army Medical Center		125	88%	21
Emanuel Medical Center	T-IV	487	99%	9
Jefferson Hospital		171	90%	20
Jenkins County Medical Center		122	98%	8
Joseph M. Still Burn Center at Doctors Hospital	T-BC	9	78%	26
Optim Medical Center Screven		120	98%	7
Piedmont Augusta	C-I, CSC	3,388	88%	22
Piedmont Augusta Summerville Campus		184	93%	16
Piedmont McDuffie	RTSC	688	97%	15
Wellstar MCG Health	C-I, T-I, CSC, M-IV	3,436	77%	28
Wills Memorial Hospital		255	96%	14

REGION 7 HOSPITALS	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 7 HOSPITALS		7,260	50%	45
Children's Hospital at Midtown		0		
Flint River Community Hospital		7	100%	8
Martin Army Community Hospital		11	91%	15
Piedmont Columbus Regional Midtown	T-II, PPSC, Neo-III	3,902	48%	45
Piedmont Columbus Regional Northside		939	46%	56
St. Francis-Emory Healthcare	C-I, PSC, M-I	2,401	54%	41

REGION 8 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 8 HOSPITALS		21,040	93%	18
Brooks County Hospital		117	100%	8
Colquitt Regional Medical Center	RTSC, M-II	1,347	98%	11
Crisp Regional Hospital	C-III, T-III, RTSC, M-II	1,186	95%	16
Donalsonville Hospital		157	96%	13
Dorminy Medical Center		512	95%	16
Grady General Hospital	M-I	346	99%	12
Irwin County Hospital		51	100%	6
John D Archbold Memorial Hospital	C-II, T-III, PSC, M-II	2,339	84%	23
LifeBrite Community Hospital of Early		67	100%	9
Memorial Hospital	RTSC	551	98%	11
Miller County Hospital		93	97%	12
Mitchell County Hospital		246	96%	14
Phoebe North		3	67%	26
Phoebe Putney Memorial Hospital	C-I, T-II, PSC, M-III, Neo-III	4,746	89%	21
Phoebe Sumter Medical Center	RTSC	1,331	90%	20
Phoebe Worth Medical Center	C-III, RTSC	215	100%	6
SGMC Berrien Campus		204	98%	10
SGMC Health	C-I, T-III, PSC	4,528	93%	18
SGMC Smith Northview		85	95%	12
South Georgia Medical Center Lanier Campus		95	99%	10
Tift Regional Medical Center	C-II, M-II	2,821	98%	12

REGION 9 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 9 HOSPITALS		25,608	82%	26
Appling Healthcare System	RTSC	77	100%	3
Bacon County Hospital		248	100%	8
Candler County Hospital		191	98%	11
Candler Hospital Savannah	PSC	2,222	87%	22
Clinch Memorial Hospital		83	99%	11
Coffee Regional Medical Center	C-II, RTSC, M-I	1,398	98%	11
East Georgia Regional Medical Center	C-II, PSC	2,253	98%	11
Effingham Health System	C-III, T-IV, RTSC	349	92%	17
Evans Memorial Hospital		218	100%	6
Jeff Davis Hospital		348	100%	7
Liberty Regional Medical Center	T-IV	1,234	90%	20
Memorial Health Meadows Hospital	ASRC	1,299	95%	15
Memorial Health University Medical Center	C-I, T-I, CSC	5,822	69%	29
Memorial Satilla Health		2,161	88%	22
Optim Medical Center Tattnall		123	98%	6
Southeast Georgia Health System Brunswick	PSC	3,063	87%	24
Southeast Georgia Health System Camden	ASRC	1,051	89%	21
St. Joseph's Hospital Savannah	C-I, PSC	2,422	47%	47
Wayne Memorial Hospital		966	85%	25
Winn Army Community Hospital		80	99%	10

REGION 10 HOSPITALS

	GA Specialty Hospital Designations***	EMS Record Volume	% of APOT ≤ 20 minutes*	90% of offload times are within # minutes or less **
TOTAL REGION 10 HOSPITALS		10,539	87%	22
Elbert Memorial Hospital		333	98%	11
Morgan Medical Center	T-IV, RTSC	182	97%	14
Northeast Georgia Medical Center Barrow	C-III, PSC, P-III	799	84%	25
Piedmont Athens Regional	C-I, T-II, PSC	4,922	88%	21
Piedmont Walton	T-III, ASRC	2,174	84%	25
St. Mary's Good Samaritan Hospital	RTSC	551	86%	25
St. Mary's Hospital	TCSC	1,578	85%	24

October - December 2025

Data quality may be impacted by individual EMS entry

* Percentage of ambulance patients offloaded to the hospital in 20 minutes or less during the six-month time frame specified for this report.

** 90th percentile offload time: The number of minutes within which 90% of ambulance patients were transferred to hospital care, offering a useful measure of system performance and outlier delays.

***Georgia Specialty Hospital Designation:

Trauma Center:	T-Levels I-IV BC-Burn Center
Cardiac Care Center:	C-Levels I-III
Stroke Center:	CSC-Comprehensive Stroke Center TCSC-Thrombectomy-Capable Stroke Center PPSC-Primary Plus Stroke Center PSC-Primary Stroke Center ASRC-Acute Stroke Ready Center RTSC-Remote Treatment Stroke Center
Pediatric Readiness Center:	P-Levels I-III
Maternal Level of Care:	M-Levels I-IV
Neonatal Level of Care:	Neo-Levels I-IV

For questions or additional information, please contact:

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