

Multi-User Electric Breast Pump Retrieval**Policy No. BF-1260.08**

Effective Date: October 1, 2016

No. of Pages: 2

Policy

WIC staff must provide at least monthly follow-up on multi-user electric breast pumps after the initial issuance follow-up to ensure the pump is still needed. Allowed methods of contact are: at WIC appointments/voucher pick up, phone (including leaving a message), text (with an approved state or local policy), or email.

Purpose

To provide breast pumps judiciously and support liability; as well as cost accountability.

Procedures

- I. Complete initial issuance follow-up as detailed within [Policy 1260.06 Breast Pump Issuance](#).
- II. Contact participant at least monthly to determine if the multi-user breast pump is still needed.
- III. If three consecutive follow-up contacts are unsuccessful:
 - A. Make one attempt to contact any alternate designated on the participant's Loan Agreement.
 - B. Place an alert in the participant's and infant's medical record in the front-end WIC system indicating that the participant has an outstanding breast pump.
 - C. Mail the state approved [Multi-User Breast Pump Follow-Up Letter](#) to both the participant and alternate contact; notate a ten to fourteen-day deadline for the participant to contact the local agency.
- IV. Refer to [Policy 1260.11 Multi-User Electric Pump Recovery](#) if there is no response from the participant by the deadline indicated within the [Multi-User Breast Pump Follow-Up Letter](#).

Authority

USDA Breastfeeding Policy and Guidance

Georgia WIC Program Policy

Definitions/Supporting Information

Certified Lactation Counselor (CLC): is an individual that has demonstrated knowledge to construct and maintain conditions that predispose mothers and babies to an uncomplicated breastfeeding experience through counseling, education, and support. (Taken from Healthy Children's Project, Inc)

Certified Lactation Educator (CLE): is an individual that educates, counsels, and supports families and the community by providing evidence based information about lactation and breastfeeding. (Adopted from <http://www.cappa.net/lactation-educator>)

Competent Professional Authority (CPA) – An individual on the local agency staff who is authorized to determine nutritional risk and prescribe supplemental foods. The following individuals may be authorized and trained to serve as a CPA: physicians, nutritionists (bachelor's or master's degree in Nutritional Sciences, Community Nutrition, Clinical Nutrition, Dietetics, Public Health Nutrition), registered dietitians, licensed dietitians, registered nurses, and physician assistants (certified by the National Committee on certification of Physicians Assistants or certified by the State medical certifying authority), or State or local medically trained health officials.

Designated Breastfeeding Expert (DBE): Is an individual who is an expert with special experience or training in helping breastfeeding mothers and who provides breastfeeding expertise and care for more complex breastfeeding problems when WIC staff face situations outside their scope of practice. Individuals with this designation can be WIC staff including Breastfeeding Coordinators, Peer Counselor Coordinators, IBCLCs, CLCs, or CLEs, nutritionist, and nurses or community health care providers. The IBCLC is the preferred WIC DBE (2013 WIC NSS). (Taken from *United States Department of Agriculture's Breastfeeding policy and Guidance*)

International Board-Certified Lactation Consultant (IBCLC): an individual who specializes in the clinical management of breastfeeding. They are certified under the direction of the US National commission for Certifying Agencies. (Adopted from <http://www.ilca.org/main/why-ibclc/ibclc>)

Peer Counselor (PC): A woman of the community with similar characteristics as the participants WIC serves; has successfully breastfed for six months; a current or past WIC participant. PCs offer para-professional level mother to mother support. Peers are encouraged to be available outside of normal clinic hours, and within various community settings.