Details on How to setup Late Fee and Fee Schedule for Past Due Invoices

1. How to setup a Late Fee

a. Go to Administrator Tools and click on Add Late Fee Tier

Data-Entry Tools	Late Fee Tiers
Septic Tools	Late Fee Tiers > Late Fee Tiers Home > Add Late Fee Tier >
E Complaint Center	
E Communication Tools	5 Late Fee Tiers
E Reporting and Analysis	
Financial Tools Bulk Invoice Generator Financial Transaction Manager Generic Account	Name Blockley Flat Bleckley Interval Fee
🗄 Septic Tools Admin	S Fix Late Fee
Administrator Tools Active Oser Manager Late Fee Tier Manager Option Category Manager Option Value Manager Area Assignment Manager	Source Source Late Fee Per Period
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- b. Enter a the initial information
 - i. Tier Name name of late fee for reference
 - ii. Description additional information about the late fee
 - iii. County county the late fee belongs to. NOTE: this creates an association for reference later for specific county fees in the Fee Schedule Manager.

ate Fee Tiers		[keyword]
Late Fee Tiers > Late Fe	Tiers Home > Update Late Fee Tier >	
(*) Red denotes requir	ed fields.	
* Tier Name:	Bleckley Interval Fee	
Description:	Late fee that will be incurred at different intervals.	
		1.
County:	Bleckley	

- c. Determine the logic for how the late fee will be setup. There are two ways to setup a late fee. "Period Based" and a "One Time Late Fee"
 - i. Period Based Fee This means that after the invoice is due, you can determine various intervals at which you may apply different late fee amounts. Example for flat fee: If an invoice is due, you might charge \$30. If an invoice is 30 days past the invoice due date, you might charge \$60, and if an invoice is 60 days past the invoice due date, you might charge \$60.
 - 1. To setup a Period based late fee tier:
 - a. Set Per Period Late to "YES"
 - b. Determine length of Span in the number of days, starting from the due date on the invoice. If you want late fee to start on the due date, then set the From to "0" and To for the days leading up to and before the next interval period starts. (*In the example this would be "30"*)
 - c. For **Amount/Fee** enter the fee amount or percent to be added to the invoice at the interval specified.
 - d. Enter the **Type**:
 - i. "Percent" Late fee charged would be a percent of the associated fee as determined in the Amount/Fee field when the late fee is added to the invoice/fee. (*Example:* 20=20%)
 - ii. "Flat-Rate"– this is the amount to be charged when the late fee added to the invoice/fee line item. (*Example: 20=\$20*)
 - e. Click to add the late fee.
 - f. Repeat steps **a** through **e** until all intervals you need are added.
 - g. Click Submit.

Add

> If you need the late fee to be additive, as in go from 10% for 0 to 30 days and add another 10% for 30 to 60 days, then you must make each tier the additive amount. (0-30=10%, 31-60=20%, or 0-30=\$25, 31-60=\$50)

This is because the system overwrites the previously applied late fee with the new late fee each time the B.I.G. is run for past due invoices.

If you need the percentage added to be based on the total fees accumulated over time, such as 10% per period late, you will need the tiers to reflect the accumulated percentage: 0-30=10%, 31-60=22%, 61-90=33%.

Please check with your District Administrator to see which method to apply.

ate Fee Tiers				[keyword] Se	arci
ate Fee Tiers > Late	e Fee Tiers Hom	e > Update Late Fee T	ier >			
*) Red denotes re	quired fields.	For Peric	od Based Lat	te Fees		
* Tier Name:	BI	eckley Interval Fee			-	
Description:	La	te fee that will be ir tervals.	ocurred at different		the late fee late fee be	e and which County the elongs to.
County:	В	leckley	0			
Per Period La Span: from 90 Amount/Fee: Type:	ate: 60 to days 9	Yes C O Flat-Rate C	9			 Set Period to YES Enter the interval when the late fee will be charged in Days, starting from the Due date. Enter Fee Amount/Percentage of the late fee to be charged.
Per Period L	ate From	To	Amount/Fee	Type		4) Select Type if late tee is based on a Flat late fee or percentage of the associated parent fee.
Yes	0	29	30.00	Flat-Rate	. 🖸 🙆	5) Click Add
Yes	30	59	60.00	Flat-Rate	. 🛛 🖓	of onon state
Yes	60	90	90.00	Flat-Rate	. 🛛 🕲	In this example Late Fee will be added:
ave as Draft	Submit	-	Submit to	save th	ne late fee.	due date. 2) 30 days from invoice due date 3) 60 days from invoice due date.

- ii. **One Time Late Fee** this is a late fee that is charged only one time
 - 1. To setup a One Time Late Fee:
 - a. Set Per Period Late to "NO"
 - b. For **Amount/Fee** enter the fee amount or percent to be added to the invoice at the interval specified.
 - c. Enter the **Type**:
 - i. "Percent" Late fee charged would be a percent of the associated fee as determined in the Amount/Fee field when the late fee is added to the invoice/fee. (*Example:* 20=20%)
 - ii. "Flat-Rate"– this is the amount to be charged when the late fee added to the invoice/fee line item. (*Example: 20=\$20*)
 - d. Click to add the late fee.
 - e. NOTE: Add only need to enter in ONE LATE FEE. If you need to enter in more than one late fee, then switch to a Period Based Fee. (See c. i. 1. above)
 - f. Click Submit.

ate Fee Tiers			[keyword] Searc			
Late Fee Tiers > Late Fee Tie	rs Home > Update Late Fee	Tier >				
(*) Red denotes required fi	elds. One Ti	me Based La	te Fees			
* Tier Name:	Bleckley Flat					
Description:	One Time late fee w	hen invoice is due.		Enter the lat late fe	jeneral e fee an e belong	information about d which County the gs to.
County:	Bleckley	0				
Per Period Late: Amount/Fee:	No	0				1) Set Period to NO 2) Enter Fee Amount/Percentage of the
Туре:	Select an Option	0				late fee to be charged. 3) Select Type if late fee is based on a
Per Period Late Fro No	ım To	Amount/Fee 50.00	Type Flat-Rate	0		Flat late fee or percentage of the associated parent fee. 4) Click Add.
Save as Draft Submit	- s	ubmit to save	e the late	fee	NOT to e	TE: You only need to enter in One Late Fee. If you need nter more than one, then switch to Period Based Fee

2. Associate Late Fee to a Parent Fee Type record

- a. Go to Fee Schedule Manager
- b. Open an existing County fee record you wish to associate the Late Fee Tier to.
- c. Find the Late Fee Tier field and select the late fee you want to associate.
- d. Click Submit to save the record.

Note: only fees that will be applied by the Bulk Invoice Generator should have late fee tiers assigned as this is the only way these are applied to invoices.

ee Schedule Manager	> Fees Home > Update Fee >
ù 📀	
Red denotes require	d fields.
Status:	(Active \$)
County:	Bleckley
Program:	Food
Fee Type:	Annual Insp. for Est. on Public Water
Code:	(if applicable)
Fee:	\$ 200.00
Notes:	
Late Fee Tier:	Bleckley Flat

3. Late Fee Tier Task

a. A late fee tier task will run nightly to update the fees for invoices that become overdue. (*This task for preparing invoices for adding late fees does not happen nightly on the Staging server. Contact Tim Callahan if you need to test late fees on Staging.*)

4. Invoices with Late Fees Added

- a. If an invoice is due and has a late fee added, the late fee will be added as an Adjustment to the Fee line item and show on the invoices as "Late Fee".
- b. If a late fee associated to a Fee is Period Based, then the Adjustment will be updated accordingly based on the Amount during the specified interval when the late fee task is run to determine that the next interval has arrived. NOTE: In a period based late fee, the next interval amount in not added to the previous adjustment amount from the previous late fee interval. Instead it will be overwritten with the sum of all late fees.

Financial Transaction Manager

ransactions Home	Update Transaction						
2						ſ	View In
Bulk Invoice G Use the form below	enerator v to generate invoices	based on cr	iteria sele	cted.			
O :New Invoices	 Past Due Invoices 		1) S	elec	t Past	Due	
County:	Brantley	٥	2) S	elec	t Cour	ntv	
Facility Type:	Food Service	٥	3) 5	elec	t Eacil	ity Type	
			4) 6	lick	Drint I	ny type	
Print Invoices			gen	erate	e the b	atch.	
nvoice #:	186960						
nvoice Date:	September 📀	09 ᅌ 2	2015 📀	26			
Date Due:	October ᅌ	01 ᅌ 2	2015 📀	26			
Status:	Unpaid	0					
Paid By	test						
Address:	test						
City:						Late fee	s are added as
State:		0				adjustm	ents to the Fee
Zipcode:						Parent w	when the late
Phone:	() -	ext.				fooe are	iscued
						iees ale	issueu.
Fee Information							1
Group:	elect a Group	•)		1			
Fee: S	elect a Group						
Quantity: 1					Add	Fee	
Description		Fee	Adi.	Paid	Total		1
Description		11.55				0.0	
Annual Insp. for Est	on Non EPD Water	\$400.00	\$30.00	\$0.00	\$430.00		

5. Generating Overdue Bulk Invoices

- a. Go to Bulk Invoice Generator
- b. Select Past Due Invoice
- c. Select **County** to run the invoices for
- d. Select Facility Type to run the invoices for
- e. Click Print Invoices D generate the batch.
- f. NOTE: Only invoices that have been previous generated through the original bulk process can be generated as Past Due Invoices using the Bulk Invoice Generator tool.



Abbreviated View of Late Fee Setup and Use

- 1. Run the Bulk Invoice Generator (B.I.G.) to create initial invoice with original fee.
- 2. In late period (after Due Date) run Past Due bills in B.I.G. to add late fee
 - a. If one-time added fee, then late fee will add to past due invoices just once.
 - b. If period fee, the fee amount assigned to the period in which the invoice is late will be added once for each period that the Past Due invoices are run.

Note: Past due bills must be run within each of the set time periods for each of the late fees to be added.