



PHAB Accreditation

A local public health accreditation
preparation perspective

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COBB & DOUGLAS PUBLIC HEALTH



Public Health Challenges



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CDPH Preparation

Three Prerequisites

- Strategic Plan
 - Standard 5.3
- CHA
 - Standard 1.1
- CHIP
 - Standard 5.2

Initiative Timelines

- Start – August 2008
 - Ongoing
- Start – November 2009
 - Ongoing
- Start – March 2012
 - Ongoing



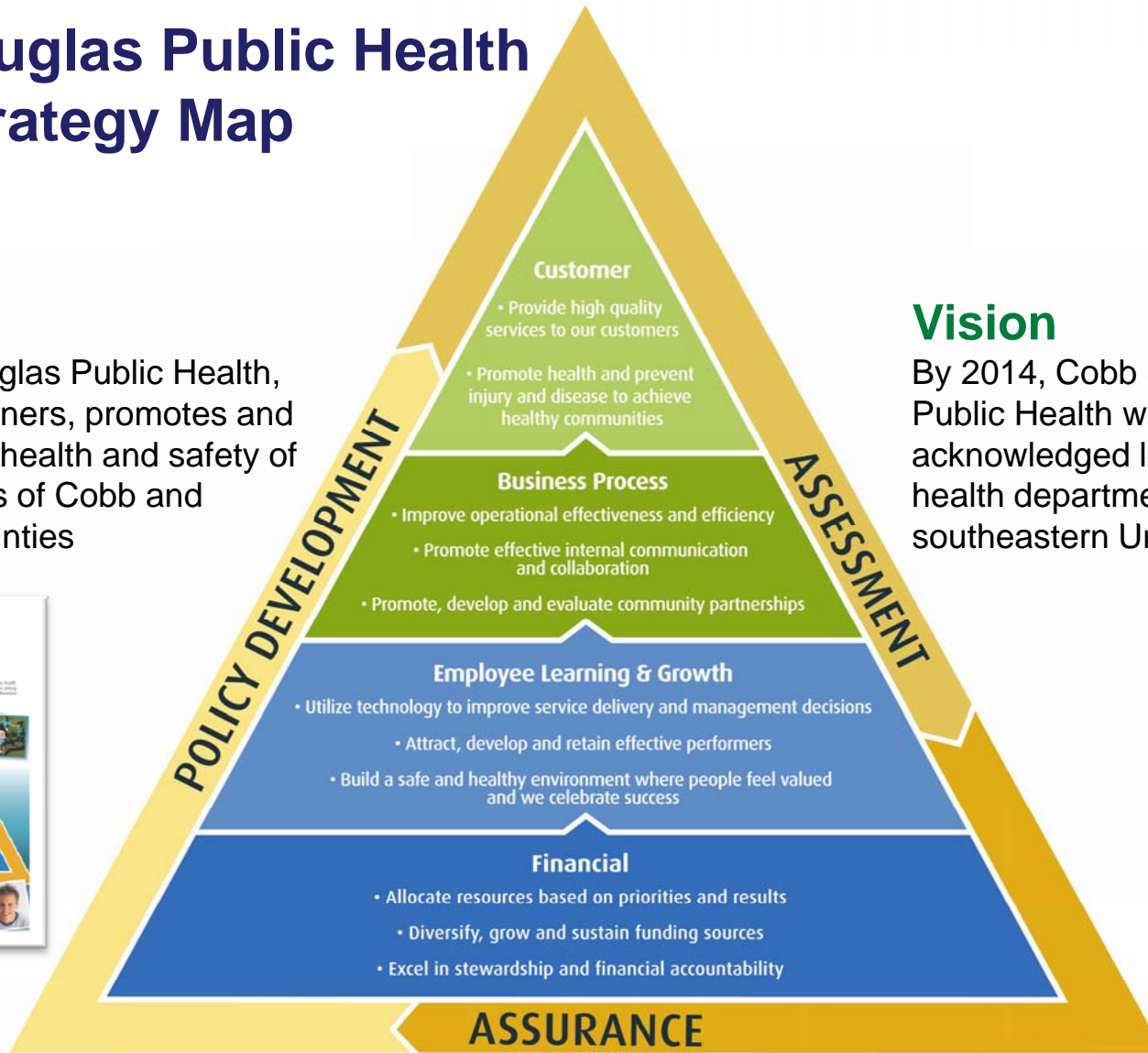
Cobb & Douglas Public Health Strategy Map

Mission

Cobb & Douglas Public Health, with our partners, promotes and protects the health and safety of the residents of Cobb and Douglas counties

Vision

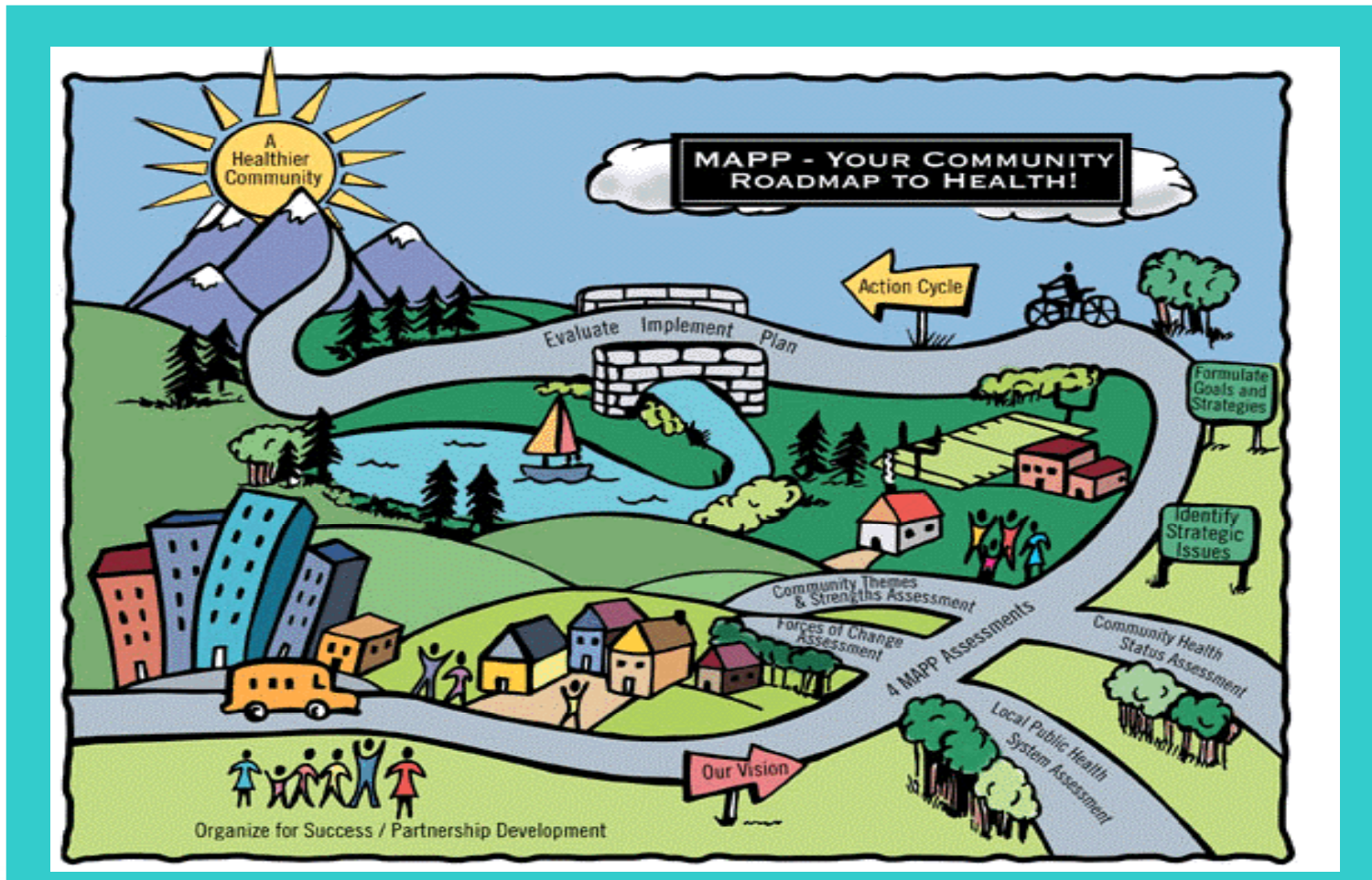
By 2014, Cobb & Douglas Public Health will be an acknowledged leader among health departments in the southeastern United States.



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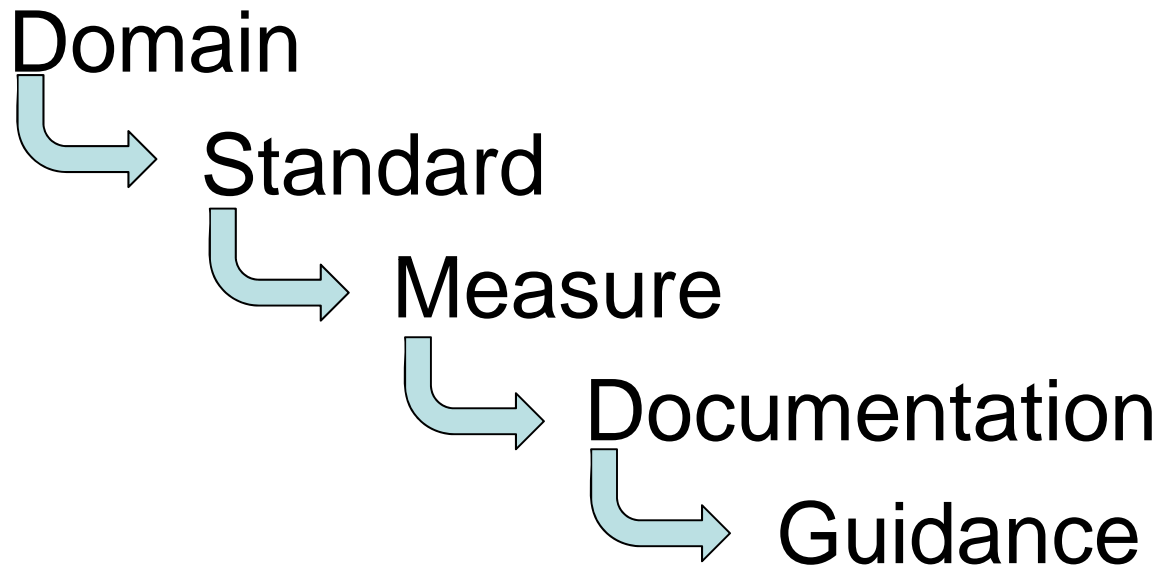
Mobilizing for Action through Planning & Partnerships (MAPP)



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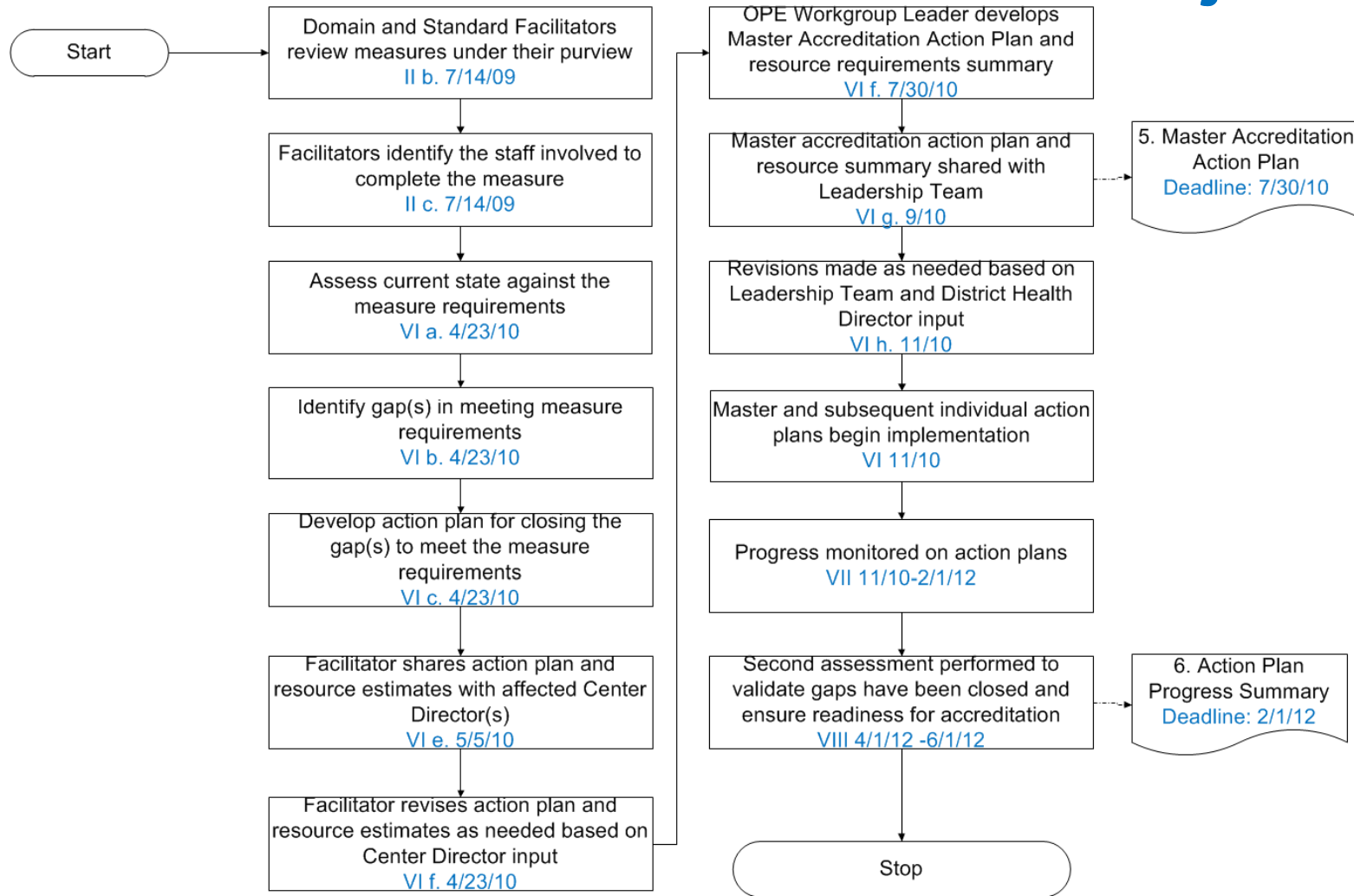


Structural Framework

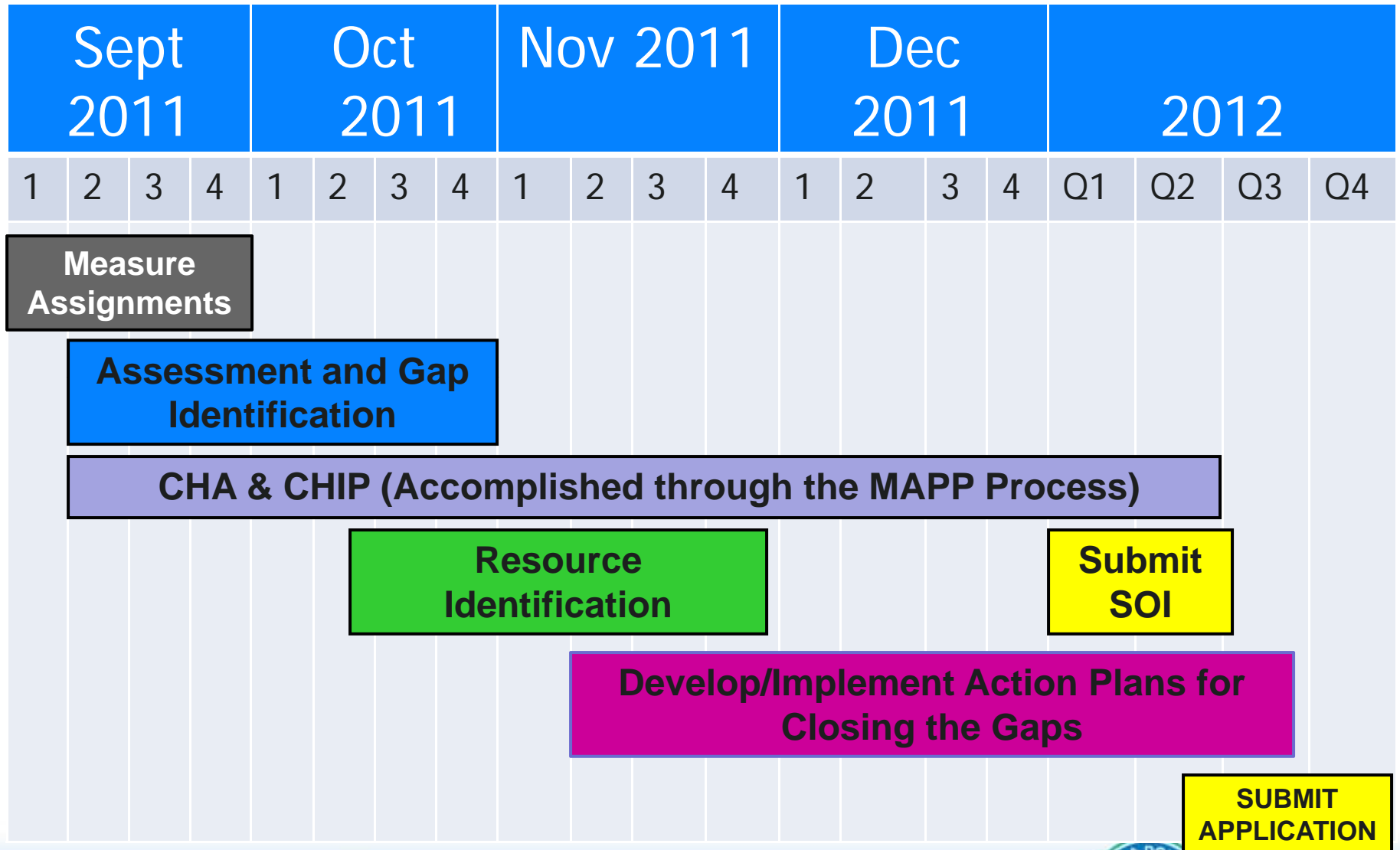


**PHAB Accreditation Preparation
Assessment Process
High Level Flow Diagram**

Our journey



PHAB 2011-2012 Accreditation Timeline



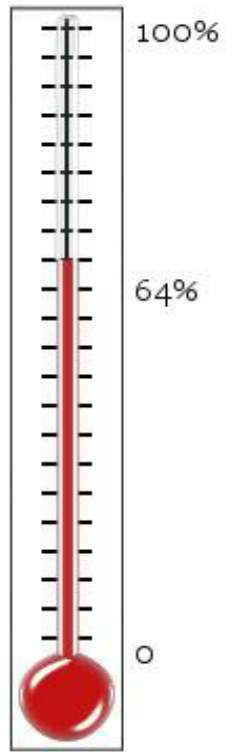
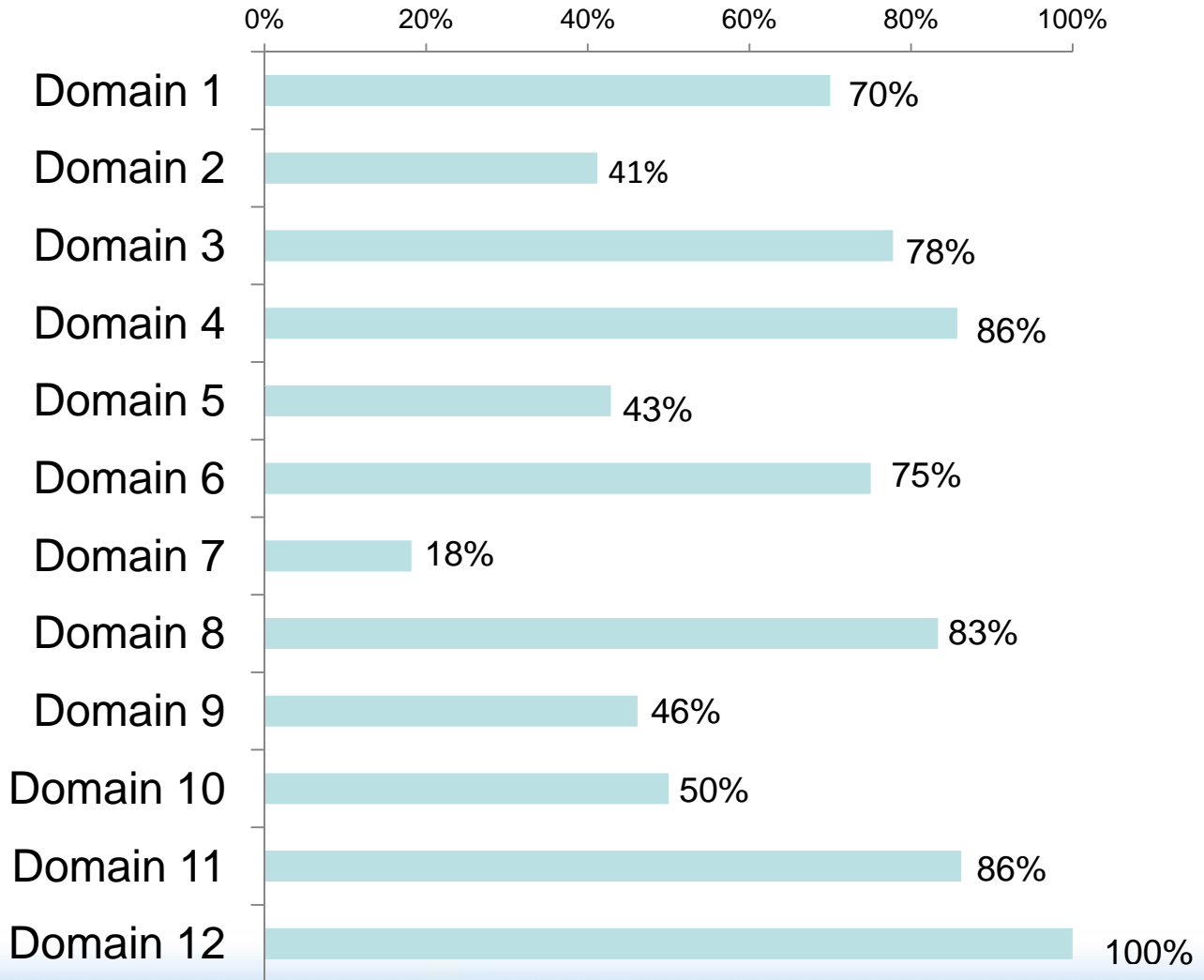
Domain Facilitators

1 Health Assessment	2 Investigate & Protect	3 Inform & Educate	4 Engage Community	5 PH Plans & Policies	6 Enforce PH Laws
Joy Wells	Chris Hutcheson	Darlene Foote	Lisa Crossman	Pam Blackwell	Chris Hutcheson/ Lisa Crossman
7 Improve Access	8 Competent PH Workforce	9 Evaluate & Improve	10 Contribute to/apply Evidence	11 Admin & Management	12 Engage Governing Entity
Diane Durrence	Dee Benitez	Dee Benitez	Emily Frantz	Ty Carlson	Emily Frantz

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Accreditation Documentation Assessment Progress (at 2/21/2012)



Accreditation Documentation Assessment Progress (at 2/21/2012)

	Owner	Not	Slightly	Largely	Fully	Unsure	Total	Incomplete	% Complete
Domain 1	Wells	2	7	4	17	0	30	9	70%
Domain 2	Hutcheson	9	1	2	5	0	17	10	41%
Domain 3	Foote	3	3	18	3	0	27	6	78%
Domain 4	Crossman	0	1	0	6	0	7	1	86%
Domain 5	Blackwell/Frantz	20	4	14	4	0	42	24	43%
Domain 6	Hutcheson/ Crossman	2	2	9	3	0	16	4	75%
Domain 7	Durrence	9	0	1	1	0	11	9	18%
Domain 8	Benitez	0	1	3	2	0	6	1	83%
Domain 9	Frantz/Benitez	7	0	2	4	0	13	7	46%
Domain 10	Frantz	0	2	0	2	0	4	2	50%
Domain 11	Carlson	1	3	5	20	0	29	4	86%
Domain 12	Frantz	0	0	10	0	0	10	0	100%

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Standard 1.1: Participate in or conduct a collaborative process resulting in a comprehensive community health assessment.

Measure	Purpose	Significance
<p>1.1.1 S Participate in or conduct a state partnership that develops a comprehensive state community health assessment of the population of the state</p>	<p>The purpose of this measure is to assess the state health department's collaborative process for sharing and analyzing data concerning state health status, state health issues, and state resources towards the development of a state level community health assessment.</p>	<p>The development of a community health assessment requires partnerships with other organizations in order to access data, provide various perspectives in the data analysis, present data and findings, and share a commitment for using the data. Assets and resources in the state should be addressed in the assessment, as well as health status challenges. Data are provided from a variety of sources and through various methods of data collection.</p>
Required Documentation	Guidance	
<p>2. Regular meetings or communications with partners</p> <p>3. Description of the process used to identify health issues and assets</p>	<p>2. The state health department must document that the partnership meets or communicates throughout the process on a regular basis to consider new data sources, review newly collected data, consider changing assets and resources, and conduct additional data analysis. The frequency of meetings or communications is determined by the partnership and may change, as required by the process. Meetings and communications may be in-person, via conference calls, or via other communication methods, such as email, list serves or other electronic methods. Meeting agenda, meeting minutes, and copies of emails could provide this documentation.</p> <p>3. The state health department must provide documentation of the collaborative process to identify and collect data and information, identify health issues, and identify existing state assets and resources to address health issues. The process used may be an accepted state or national model; a model from the public, private, or business sector; or other participatory process model. Examples of models include: Mobilizing for Action through Planning and Partnership (MAPPP), Healthy Cities/Communities, or Community Indicators Project. Examples of other tools and processes that may be adapted for the assessment include: community asset mapping, National Public Health Performance Standards Program (NPHPSP), Assessment Protocol for Excellence in Public Health (APEX/PH), Healthy People 2020, and Protocol for Assessing Community Excellence in Environmental Health (PACE-EH).</p>	



Complete the Accreditation Checklist (Due on 3/9/12)



Accreditation Team
Domain Owners
Accreditation Preparation Checklist

Domain #: _____ Owner(s): _____ Date: _____

Objective: Monitor and promote progress of demonstrating performance in accordance with accreditation standards.

1. **Thoroughness:** Ensure sample documentation or Remediation Plans are properly stored for each standard measure. Request assistance from Measure Owners or their supervisors as appropriate.

Sample documents or a Remediation Plan has been properly stored in the Domain Folders for all measures in my domain as required.

- OR -

As of ____/____/2012, neither sample documents nor a Remediation Plan is properly stored in the Domain Folders for the following measures:

Measure #	Measure Owner

2. Check the adjacent box upon completion of each of the following steps:

- Compliance with Guidance:** Ensure that Measure Owners within your Domain read PHAB Documentation Guidance: <http://www.phaboard.org/wp-content/uploads/National-Public-Health-Department-Accreditation-Documentation-Guidance-Version-1.0.pdf>. Note: A sample quiz (learning tool) is available from the December Accreditation Team meeting.
- Relevance and Focus:** Review sample documentation with Measure Owners to ensure that documents demonstrate agency performance in accordance with accreditation standards. If not, change the status (fully, largely, slightly, does not, unsure) in the *Documentation Selection* spreadsheets. Request a Remediation Plan from the Measure Owner as applicable (Unsure, Not, Slightly).
- Feasibility and Reasonableness:** Review Remediation Plans. Work with Measure Owners to validate or revise action items, timeframes, responsibilities and resource needs as appropriate. Review progress and schedule regular updates as appropriate until status is "fully meets."
- Secure Resources:** Discuss any unbudgeted needs with the Accounting staff as necessary.
- Readiness:** Escalate any concerns about inability to demonstrate performance in accordance with standards by the end of 2012 to Accreditation Coordinator.



**Cobb & Douglas Public Health
PHAB Accreditation
Documentation “Gap” Remediation**

Standard:	1.1: Participate in or conduct a collaborative process resulting in a Comprehensive community health assessment
Measure(s):	1.1.2 (all) Complete a Tribal/Local Community Health Assessment
Measure Owner:	Jenn Munoz
Current Assessment:	Slightly
Proposed Start (MM-YY):	4/1/11
Proposed End (MM-YY):	6/1/11

SECTION A:

Briefly describe the gap and the plan for remediation:

To accomplish this task, CDPH has chosen to use the NACCHO-developed Mobilizing for Action through Planning and Partnerships (MAPP) process. The MAPP process will provide the framework to establish a health steering committee with officials from a broad base of community partners including: health care organizations, employers, governmental agencies, faith based organizations, philanthropies, public safety and others - all whom contribute to the ten essential public health services. Participation by these organizations will provide a broad perspective to examine key public health issues. The MAPP process includes four comprehensive assessments which give a complete picture of health issues in the community. These assessments identify prevalent health issues, health issues which are important to residents, “forces” that impact community health, and examine the delivery of health services. The process will take about 12 -18 months to complete. Two processes will run simultaneously, but separately, in Cobb and Douglas Counties starting in 2011.

SECTION B:

Outline some of the key action items and milestones for remediation (update as new items identified):

Action Item	Due Date	Responsible	Completed
MAPP Kick Off	4/19/11	Jenn M	Yes
Form work groups to conduct the assessments.	7/1/11	Jenn M	Yes
Select methods for data collection	7/1/11	WG	Yes
Gather data	1/16/12	WG	
Prioritize health status/quality of life indicators	3/1/12	WG	
Write final CHA report	6/1/12	Jenn M and team	
Share CHA with community	7/1/12	Jenn M and team	

SECTION C:

List any resources needed, estimated costs and any anticipated barriers in obtaining needed resources:

Describe Resource Needed:	Estimated Cost (hours or \$):	Barriers/Obstacles in Obtaining Resource

**Example of a “Good”
Remediation Plan**

Description of required documentation, and the intended goals of the MAPP process are provided concisely.

Tasks, timelines, and staff responsible are outlined clearly.

The team has even started to mark which parts of the remediation plan are complete.



CDPH Challenges

- Past

- Resources

- Staff time & morale
- Partner participation
- \$\$\$

- Process/Work

- BSC/CHA/CHIP
- Coordination
- Leadership

- Present

- Resources

- Same

- Process/Work

- Documentation
- Site Review Prep
- Completion of QI



Additional Information

- Technical Assistance

- Association of State and Territorial Health Officials (ASTHO): www.astho.org
- National Association of County and City Health Officials (NACCHO): www.naccho.org
- National Association of Local Boards of Health (NALBOH): www.nalboh.org
- National Indian Health Board (NIHB): www.nihb.org
- National Network of Public Health Institutes (NNPHI): www.nnphi.org
- Public Health Foundation (PHF): www.phf.org

- Resources: www.phaboard.org

- PHAB Guide to National Public Health Department Accreditation Version 1.0
- PHAB Standards and Measures Version 1.0
- PHAB Fee Schedule (2011-12) Fact Sheet
- PHAB National Public Health Department Accreditation Documentation Guidance Version 1.0
- PHAB National Public Health Department Accreditation Readiness Checklists Version 1.0
- PHAB Standards and Measures Documentation Selection Spreadsheet Version 1.0 (Excel)
- e-PHAB SOI Information
- E-PHAB Application Information
- Summary



Questions & Comments?

[Visit us online at: www. CobbandDouglasPublicHealth.com](http://www.CobbandDouglasPublicHealth.com)

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