

South Central Health District 5-1 Dublin, Georgia

Presenter: Malela K. Rozier, MSW, MA, BS
HIV Program Coordinator
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Public Health's Organization

Electorate

Governor

Legislature

Local Governments
County
City

Commissioner
Department of Public Health
(DPH)

Board Members
County Boards of
Health

District Health Directors

District Office Staff

County Health
Department Staff

We Protect Lives.

South Central Health District 5-1

Key Leadership Figures:

Dr. Thomas E. Craft, District Health Director

Candace Christian, District Financial Administrator

Kelly Knight, District Nursing Director

Karen Carter, District Human Resource Manager

Rachel Templeman, District Environmental Health Director

Jodi Bazemore, Emergency Preparedness & Epidemiology Director

Sherry Dorsey, Babies Can't Wait Program Director

South Central Health District 5-1

Key Leadership Figures:

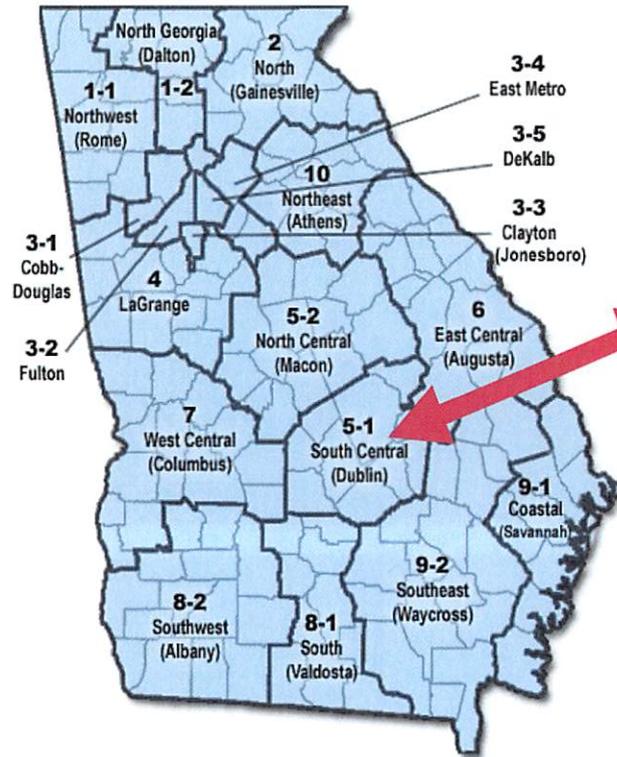
Dr. Alvin Mottley, District Dental Clinic
Brent Gibbs, Nutrition Program Director

Latosha Elbert, Healthy Start Program Director
Kerry Fountain, Children's Medical Service Director

Melissa Brantley, Health Promotions/Health Educator
Julie Childers, Tuberculosis Program Director

George Mims, STD/HIV Prevention Coordinator
Malela K. Rozier, HIV Program Coordinator

Map of Service Area



GA Public Health District 5-1

Counties Served:

Bleckley
Dodge
Johnson
Laurens

- LCBOH HIV Clinic
103 Mercer Drive, Suite B
Dublin, GA 31021

Montgomery
Pulaski
Telfair
Treutlen
Wheeler
Wilcox

South Central Health District 5-1

Key Leadership Figures:

10-County Health Department Managers

Rachel Jones, RN – Bleckley County

Terri Griffin, RN – Dodge County

Nikki Bass, RN – Johnson County

Kristen Helton, RN – Laurens County

Caroline McGhee, RN – Montgomery County

South Central Health District 5-1

Key Leadership Figures:

10-County Health Department Managers

Cindy Miller, RN – Pulaski County

Jina Adams, NP-C – Telfair County

Brenda Williams, RN – Treutlen County

Sarah Jones, RN – Wheeler County

Cindy Keene, RN – Wilcox County

South Central Health District 5-1

Total Number of Employees:

150

South Central Health District 5-1

Employees-Local Public Health Service Work Areas:

Child / Adolescent Services

Women's Health Services

Adult Health Services

Maternal and Child Health

Nutrition Services

Health Education & Promotion

Environmental Health Services

Emergency Preparedness and Response

Notifiable Disease Surveillance and Follow up

Dental Services for School-age Children

Laurens County Board of Health Specialty Clinic

Health Departments

Laurens County Board of Health Specialty Clinic
Dublin, Georgia

Malela K. Rozier, MSW, MA, BS
HIV Program Coordinator



GEORGIA DEPARTMENT OF PUBLIC HEALTH

Laurens County Board of Health Specialty Clinic

The 10 Counties:

Wilecox
Telfair
Bleckley
Johnson
Dodge
Laurens
Murray
Pulaski
Montgomery
Trenton
Wheeler



Laurens County Board of Health Specialty Clinic

Mission Statement

The mission statement of the Heart of Georgia Ryan White Consortium is, “To plan, develop, and implement a comprehensive system of care for People Living with HIV while promoting Early Intervention Services.”

Laurens County Board of Health Specialty Clinic

Location & Hours

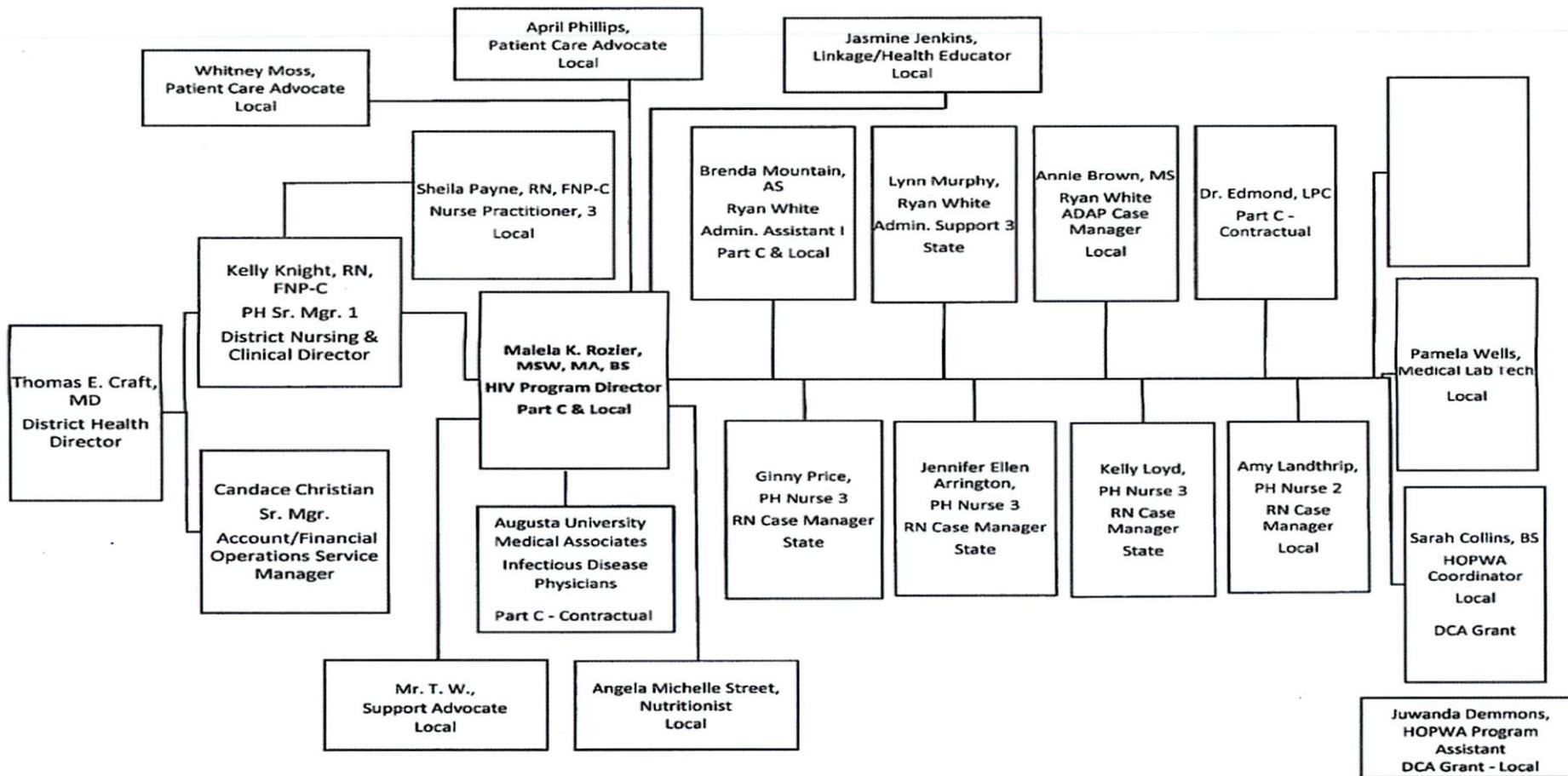
While conveniently located in Dublin, the clinic is located in a nondisclosed location and the clinic hours consist of the following:

Monday, Tuesday, & Wednesday – 8:00 AM to 4:30 PM

Thursday – 8:00 AM to 7:00 PM

Friday – 8:00 AM to 1:30 PM

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Laurens County Board of Health Specialty Clinic

In 2015, we were a team of nine. Now, we are a team of 17.

We are a stand-alone HIV specialty clinic.

We utilize telemedicine services – Augusta University.

Funding Source: Part B, Part C, Program Income, HOPWA &
COVID-19 Funds

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Type of Services:

HOPWA

Core Medical Services:

Medical Care

Dental Care & Treatment

Behavior Health Services

Medical Nutrition Therapy

Medical Case Management

Support Services:

Non-Medical CM

Emergency Financial Assist.

Food Bank

Health Ed./Risk Reduction

Medical Transportation

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Census: We have 247 clients actively enrolled in care.

The Client Make Up:

- 1- Hispanic Female
- 1-Hispanic Male
- 1-Asian Female
- 1-Transgender (She, Her, Hers)
- 15- White Females
- 23 - White Males
- 94 - Black Females
- 111 - Black Males

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Target Population:

The target population consists primarily of the following:

Low-socioeconomic Status

Uninsured and Underinsured

Vulnerable Medically Underserved Patients Living with HIV

High risk individuals in this service area consist of African Americans and MSM black males.

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Community Involvement:

Local Sororities - The Divine Nine(Alumni Chapters African American Greek sororities and fraternity)

Communities in Schools

We-Touch Visiting Caregivers

ABC Women's Clinic

Faith-based Organizations:

First African Baptist Church

Local Baptist Association (Food Pantry)

First S. D. A. Church (Food Pantry)

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Collaborative Efforts:

Collaboratives:		Medical Providers
Fairview Park Hospital Dublin, GA	We-touch Visiting Caregivers Dublin, GA	Augusta University Medical Associates Augusta, Georgia
Quentin's Place Dublin, GA	Bridges of Hope Alamo, GA	Oconee Dental Associates Dublin, GA
		Middle Georgia Women's Specialists Dublin, Georgia
Dodge County Hospital Eastman, Georgia	Taylor Regional Hawkinsville, Georgia	Walgreens
Johnson State Prison Wrightsville, Georgia	Telfair County Prison McRae, Georgia	Local Universities

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Collaborative Efforts:

Specialty Clinic & the 10 County Health Departments

Women's Health - Breast & Cervical Cancer Prevention Program

Family Planning

Immunization

STD Screening & Treatment

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Strengths:

Performance Measures based on Clinical Chart Reviews
CY2015, CY2016, & CY2018

Core 3: HIV Medical Visit Frequency

	LCBOH Specialty Clinic	State Goal
CY2015	84%	85%
CY2016	89%	85%
CY2018	92%	85%

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Performance Measures based on Clinical Chart Reviews
CY2015, CY2016, & CY2018

Core 4: Gap in HIV Medical Visits

	LCBOH Specialty Clinic	State Goal
CY2015	15%	15%
CY2016	13%	15%
CY2018	10%	15%

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How did we grow, develop, meet, or exceed such rates?

Complaint behavior is wanted and appreciated.

Interventions: Appointment Cards,
Calling/Mailing,
Gas Cards,
Taxi Service or Transportation Arrangements,
Discuss the Importance of Self-care,
Pocket size Appointment Book/Calendar,
Praise patients for their effort

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How did we grow, develop, meet, or exceed such rates?

Obtain Feedback from clients

Teamwork

Build a System – Action Plan

Quality Improvement Projects

“No Major Staff Turnover Rate Evident!”

Meeting clients where they are in life – is our focus!

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Weaknesses:

No Practicing Infectious Disease doctors in our service area

Difficulty Re-engaging Patients for Care & Treatment

Lack of Reliable Transportation Services in Rural Areas

Lack of Consumer Participation

Missed Appointments

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Retention in Care		Doctors			
		April '19	May '19	June '19	Quarter 1 Total(s)
Missed Appointments		17	21	20	58
Met Appointments		33	47	37	117
		July '19	August '19	September '19	Quarter 2 Total(s)
Missed Appointments		21	13	13	47
Met Appointments		33	35	33	101
		October '19	November '19	December '19	Quarter 3 Total(s)
Missed Appointments		18	10	18	46
Met Appointments		32	25	30	87
		Jan '20	Feb '20	March '20	Quarter 4 Total(s)
Missed Appointments		28	16	19	63
Met Appointments		39	39	35	113

Quarters 1, 2, 3, & 4 Totals
 Total Missed Appointments
 214
 Total Met Appointments
 418



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Retention in Care		Shelia Payne, NP			
Missed Appointments	April '19	May '19	June '19	Quarter 1 Total(s)	
	4	11	7	22	
Met Appointments					
	14	19	13	46	
Missed Appointments	July '19	August '19	September '19	Quarter 2 Total(s)	
	4	9	4	17	
Met Appointments					
	22	17	21	60	
Missed Appointments	October '19	November '19	December '19	Quarter 3 Total(s)	
	9	22	7	38	
Met Appointments					
	27	51	45	123	
Missed Appointments	Jan '20	Feb '20	March '20	Quarter 4 Total(s)	
	2	5	11	18	
Met Appointments					
	19	9	10	38	

Quarters 1, 2, 3, & 4 Totals
 Total Missed Appointments
 95
 Total Met Appointments
 267



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Opportunities:

Georgia Prevention & Care Council (GPACC) Membership

Ability to Conduct Research

Ability to Attend Trainings & Conferences

Opportunities to Share Clinic Best Practices

Opportunities for continuous Growth & Development

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Proposed Activities:

Regarding those lost to care...

We will be utilizing a staff member to reach out to those lost to care.

Regarding Outreach...

We partner with the Communicable Disease Specialist and Linkage-to-care Coordinator to plan and conduct testing events, participate in health fairs, and coalitions.

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Threats:

Stigma

People Living with HIV but are not in care

HIV Criminalization Law: What if...

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Typically, a day in the life of a clinic day:

- A patient arrives and sign-in for their appointment.
- Tuesday clinic, new patients are enrolled in care, and this is when intake interviews (to include a needs assessment and/or client satisfaction survey) are conducted.
- The patient meets their RN case manager, see the Nurse Practitioner and other Ryan White disciplines.
- Also, the patient would meet the Lab Tech and have blood drawn.
- Regarding the ID doctor, patients are scheduled to see the doctor either on a Wednesday or a Thursday.

Georgia Prevention & Care Council (GPACC)

GPACC Initiatives:

Futuristically, as we meet together, we should plan to host a health fair. Attendees could be in the form of hotel workers, hotel guests, and the immediate community.

Laurens County Board of Health Specialty Clinic

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