

Keeping your card + PIN safe

eWIC card care

- Keep your card in a clean, dry place.
- Keep your card out of direct sunlight and away from magnets and electronics.

PIN safety

- Only share your PIN with someone you've given permission to use your card.
- Benefits will not be replaced if someone uses your PIN to purchase WIC foods without your permission to use the card.
- If you forget your PIN, or want to change it, call WIC Customer Service at **1.844.309.5653**.

PIN/Card replacement

- If your card is lost, stolen, damaged or if you need to replace your card, call WIC Customer Service right away or call your local WIC clinic.

What happens if I forgot my PIN or enter it wrong?

If you enter the **wrong PIN three times in a row**, your card will be locked. Here are the ways to unlock your card:

- **Go** to the **www.WICConnect.com**.
- **Call** WIC Customer Service.
- **Wait** until 12:01 a.m. the next day & your account will automatically unlock.

Welcome to Georgia eWIC



This institution is an equal opportunity provider.

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Getting Started

Before you can begin using your eWIC card, you must **select a 4-digit Personal Identification Number (PIN)**.

✓ Select a PIN

- Call WIC Customer Service, to set your pin: **1.844.309.5653**.
- You will need the **16-digit eWIC card number** along with the **name, date of birth** and **zip code** of the primary cardholder.
- Choose a **4-digit number** that is easy for you to remember but hard for others to guess.
- **DO NOT write your PIN** on your eWIC card or in your eWIC cardholder brochure.

Using your Card

You must have your **Georgia eWIC card with you at the store** to use your WIC benefits. You can **use** your eWIC card at **Georgia WIC authorized retailers**.

🛒 Shop for WIC foods

- **Know** your **WIC food benefit balance** when you go to the store.
- Use your Georgia WIC Approved Foods List to **check which foods are allowed**.

🔄 Complete your purchase

- It is important to **swipe** your Georgia eWIC card **before** any other forms of payment are used. Any remaining balance can be paid with SNAP, cash or other forms of payment accepted by the store.
- **Enter** your **4-digit PIN** when asked.

- **Keep your receipt** – it **shows** your benefit balance.

🏠 Check your benefit balance

- Check your last receipt.
- Log on to **www.WICConnect.com**.
- Call WIC Customer Service.
- **Visit** a Georgia authorized WIC **retailer** and **request a balance inquiry**.

Understanding your benefits

It is important to know when you receive your benefits. **Do not throw away your eWIC card when all the benefits are used**. The same card and PIN are used every month.

🕒 Benefit availability

- Your benefits become **available** on the **Benefit Start Date at 12:01 a.m.** and **end at 11:59 p.m. on the Benefit End Date**.
- Benefits that have not been spent **DO NOT carry over** to the next benefit period.

❓ Where to find help

- For questions about your WIC food benefits, or **if you move or change your address**, call your local WIC clinic.
- For general information about Georgia WIC or to schedule a WIC appointment, contact your local WIC clinic or visit **dph.georgia.gov/WIC**.

Reading your receipt

Your grocery receipt will list the WIC food items you bought and the remaining WIC food benefits and expiration date. Here is an example:

STORE NAME ADDRESS		WICW006
STORE ID	TERM ID	WIC006001
DATE & TIME	SEQ NUMBER	10/1/18 034
CARD	AUTH CODE	*****0001 123499

Your local grocery store.

WIC PURCHASE			
QTY	UNITS	DESCRIPTION	PRICE
18.00	oz.	Cereal 18 oz.	4.99
8.00	\$\$\$	Fruits & Veg	2.50
TOTAL ITEMS SOLD = 2			
PURCHASE SUBTOTAL			7.49
DISCOUNT APPLIED			0.00
APPROVED PURCHASE TOTAL			7.49
BALANCE DUE - 0.00			

WIC benefits used at the store.

BENEFITS EXPIRE ON 10-28-18		
QTY	UNITS	DESCRIPTION
16.00	oz	Cheese
1.00	doz	Eggs
18.00	oz	Cereal
2.00	jar	Peanut Butter
16.00	oz	Whole Grain Bread
3.00	gal	1%/Fat Free Milk
2.00	btl	64 oz Juice
6.50	\$\$\$	Fruits and Vegetables
****CARDHOLDER COPY****		
****PLEASE SAVE THIS RECEIPT****		

Remaining WIC benefits & date they will expire.

Keep your grocery store receipt to know the balance and the date to buy your WIC foods.

For additional questions about your eWIC card, **log on to**

www.WICConnect.com

or call WIC Customer Service at

1.844.309.5653