

Mac OS X printer queue setup for your HP LaserJet printer:

After completing the software installation, perform the following steps to complete your printer setup:

1. Connect your USB or Ethernet LAN cable to your product. Turn on the product.
2. Open the document to print, and then choose File > Print.
3. Choose Add Printer from the bottom of the Printer pop-up menu list.

If connecting to a USB or local networked attached product:

4. Select your product from the Default Browser list if the product is connected locally on the network (Bonjour) or if connected by a USB cable.

If connecting to an IP Printer or to a product on a different network subnet:

5. Select the IP Printer option.
  - a. Choose Jetdirect - Socket from the Protocol pop-up menu.
  - b. Print a Configuration Report using the product's control panel display and locate the IP address.
  - c. Type the IP address for the printer in the Address field.
6. The correct print driver should automatically be selected.
7. Click Add to create the Printer queue.

Troubleshooting Notes:

Problem: "I do not see my printer in the Printer Browser list"

Solution: If the printer name does not display in the Printer List, try one or more of the following:

1. For the cable being used (USB or Network), check that it is properly connected to the printer and the connecting device (hub or computer).
2. Check that the product is powered on.
3. Restart the computer and/or the product.
4. The printer may reside on a different network subnet. If this is the case, you must setup the product using the IP Printer option.
5. If more than one product of the same model type is connected to the local Network, select your product using the name that matches the Bonjour Service name found on the product's Network Report Page. Print a Network report page using the product's control panel display to verify.

Problem: "The Generic Postscript Printer driver is automatically selected"

Solution: If the Generic Postscript Printer driver was automatically selected, try one or more of the following:

1. If using USB, manually delete the product from the Printer list then power cycle the product. The product should be added automatically with

the correct printer driver.

2. Manually search for the correct printer driver for your product in the Print Using pull down menu in the Print Browser dialog.
3. If your printer driver cannot be found in the pull down list, try rebooting your computer.
4. Re-install the printer software.
5. There may be file permission problems. Open Disk Utility, select your Mac OS X startup volume, click First Aid, and then click Repair Disk Permissions.