

# State of Georgia Refugee Health Guidelines Manual





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#### State of Georgia Refugee Health Guidelines Manual

#### Preface

A refugee, as defined by the Refugee Act of 1980, is "a person who is outside of and unable or unwilling to avail himself/herself of the protection of the home country because of persecution or fear of persecution on account of race, religion, nationality, membership in a particular social group, or political opinion." <sup>1</sup> Asylees, parolees, and Victims of Severe Forms of Human Trafficking who are certified by the Office of Refugee Resettlement (ORR) are entitled to receive services provided to refugees. The refugee population is considered, and arguably, the most vulnerable population in terms of physical, social, and psychological well-being. Many are forced to flee their home at a very short notice and have experienced torture and horrific traumatic events. In addition, most refugees have spent years in an overcrowded camp with little to no access to health care and arrive in Georgia with physical and mental health problems.

The State Refugee Health Program's (SRHP) mission is to promote the physical, mental, and social well-being of all newly arriving refugees in Georgia. Since 1981, the state has resettled over 75,000 refugees. The program works with voluntary agencies, county health departments, and family sponsors to ensure that refugees receive an initial domestic health screening. Based on the data collected, it becomes increasingly important to address the continued health needs of the refugee as well as the endogenous community where the populations are resettled.

Many within the refugee population have health issues that are preventable; however, these issues are compounded by poverty, civil unrest, poor infrastructures, and poor access to much needed health services. Refugees typically come from areas of the world where a formal health care system is nonexistent or completely different from that of the United States (U.S.). Cultural, linguistic, and system barriers hinder the refugees from visiting health institutions for health assessment and follow-up services. Furthermore, some refugees with communicable diseases are hesitant to receive health services because of the fear of being deported if their health problem is identified. Newly arriving refugees may have no prior knowledge regarding the U.S. health care system, and many often have an array of complex health problems varying from acute to untreated chronic illnesses. Linking and managing the newly arriving refugee to comprehensive primary health care services and providing multicultural health education should be a priority.

<sup>&</sup>lt;sup>1</sup>USCIS, "Definition of Refugee from the Immigration & Nationality Act," Section 101(a)(42)

#### Section 1: Introduction & Summary

The goal and purpose of this guide is to provide general information to assist health care providers in successfully completing the domestic health screening exam for all newly arriving refugees. The health screening process requires active involvement, participation, and collaboration of health care provider, local health departments, voluntary agencies, and the Georgia Department of Public Health to ensure that refugees receive the most optimal services afforded to them.

This guide contains resources that will be useful while navigating the various aspects of the health screening process, as well as explanations by the Centers for Disease Control and Prevention (CDC) for frequently encountered health screening issues.

#### What is the Refugee Health Screening?

The refugee health screening (also referred to as the domestic refugee health assessment) is ideally completed in the state of the refugee's initial arrival to the United States. The refugee health screening has four central purposes: (1) to reduce and recognize health-related barriers to successful resettlement, (2) to protect the health of local, state and national populations, (3) identify health issues that may need continued care over and beyond public health's capacity, and (4) ensure that the client has full use of Medicaid during their eight month eligibility as mandated by the Federal Office of Refugee Resettlement (ORR).

The Federal Refugee Act of 1980 directs every state to offer a health exam to newly arrived refugees; however, it is not mandatory that refugees undergo the assessment. In Georgia, refugees are eligible for medical Assistance during their first eight months in the United States, which can be billed for all components of the exam.

#### **Overseas Exam vs. Domestic Exam**

The Georgia Refugee Domestic Health Assessment differs significantly from the medical examination completed overseas in both its purpose and scope. The overseas examination is intended to identify medical conditions that will exclude a person from coming to the U.S. The domestic refugee health assessment is designed to reduce health-related barriers to successful resettlement, while protecting the health of Georgia residents, and the U.S. population.

The overseas examination is valid for up to a year, so there is potential for a lengthy lag period between medical clearance and arrival in Georgia. The possibility exists for an individual to develop medical conditions, such as active tuberculosis, after the overseas exam, which may remain undetected until the health assessment is administered. Obtaining the results of this health assessment on newly arriving refugees is crucial to the development of appropriate public health responses to health issues.

#### Why is the Health Screening Important?

There are various reasons why the health screening for newly arrived refugees is particularly important to successful resettlement in the United States, most notably:

- □ Newly arrived refugees may have received little or no medical care for several years prior to resettlement.
- □ Depending on the area of the world that refugees are emigrating from, there are infectious diseases refugees are vulnerable to (such as parasitic infections) which can have long latency periods and can negatively impact their health for many years if left untreated.
- □ The purpose of the refugee health screening is to address immediate health needs such as immunization requirements for school, employment and adjustment of status, and to evaluate for diseases of public health significance.

#### **Georgia Domestic Health Assessment Form**

Under the recommendations of the Immigrant and Nationality Act of 1980, the Georgia Refugee Health Program includes screening for the following:

- □ Tuberculosis
- □ Hepatitis B & C screening
- □ Intestinal parasites
- □ Sexually transmitted infections (HIV, Syphilis, Gonorrhea, and Chlamydia)
- □ Immunization assessment
- Lead (ages  $\leq 16$  years)
- □ Assessment and referral for other health issues

#### **Completion of the Refugee Health Assessment**

The first appointment for the health screening should be initiated *within 30 days* of arrival. It is important to schedule health screenings and conduct appropriate follow up as soon as possible to ensure refugees have full use of Medicaid during their eight-month eligibility period. The goals of the refugee health screening exam are to screen for and treat any identified communicable diseases, develop a problem list of any health issues to be referred to a primary care provider, begin preventive health care, assess and start immunizations, and refer all clients to primary care for continuation of health care. Both diagnosis and treatment should be cost effective. All refugees, regardless of the 30-day time frame, should have the initial health assessment done and that information reported to the Georgia Refugee Health Program.

## Submission of the Georgia Domestic Refugee Health Assessment Form

Once the assessment form has been completed, send a copy to:

State Refugee Health Program 2 Peachtree Street, NW 9<sup>th</sup> Floor Atlanta, GA 30303

or

Fax to:

(770) 359-5148

## Section 2: Immigrant Status Eligible for Refugee Services

The Department of Homeland Security determines refugee status before a person is eligible for resettlement in the United States. Refugees are a category of immigrants, as defined by the Refugee Act of 1980, as a person who is outside of and unable or unwilling to avail himself/herself of the protection of the home country because of persecution or fear of persecution on account of race, religion, nationality, membership in a particular social group, or political opinion."<sup>2</sup> They are entitled to all of the rights and responsibilities of legal residents.

The following groups are eligible for refugee programs and benefits: refugees, asylees, Cuban/Haitian asylum applicants, Cuban/Haitian entrants, Amerasians, Afghan and Iraqi Special Immigrants, and certain victims of severe forms of human trafficking.

#### TITLE 45--PUBLIC WELFARE, CHAPTER IV--OFFICE OF REFUGEE RESETTLEMENT, ADMINISTRATION FOR CHILDREN AND FAMILIES, DEPARTMENT OF HEALTH AND HUMAN SERVICES

PART 400--REFUGEE RESETTLEMENT PROGRAM--Table of Contents, Subpart D--Immigration Status and Identification of Refugees

Sec. 400.43 Requirements for documentation of refugee status.

An applicant for assistance under Title IV of the Immigration and Nationality Act (INA) must provide proof, in the form of documentation issued by USCIS, of one of the following statuses under the INA as a condition of eligibility:

- (1) Paroled as a refugee or asylee under section 212(d)(5) of the INA;
- (2) Admitted as a refugee under section 207 of the INA;
- (3) Granted asylum under section 208 of the INA;

(4) Cuban and Haitian entrants, in accordance with requirements in 45 CFR part 401;

(5) Certain Amerasians from Vietnam who are admitted to the U.S. as immigrants pursuant to section 584 of the Foreign Operations, Export Financing, and Related Programs Appropriations Act, 1988 (as contained in section 101(e) of Public Law 100-202 and amended by the 9th proviso under Migration and Refugee Assistance in title II of the Foreign Operations, Export Financing, and Related Programs Appropriations Acts, 1989 (Public Law 100-461 as amended)).

[51 FR 3915, Jan. 30, 1986, as amended at 65 FR 15443, Mar. 22, 2000]

## Additional Immigration Statuses Eligible for Refugee Benefits

(6) Afghan and Iraqi Special Immigrants under section 101(a)(27) of the INA;

 $<sup>^{2}</sup>$  U.S. Citizenship and Immigration Services. Definition of Refugee from the Immigration and Nationality Act, Sec. 101(a)(42).

(7) Certain victims of severe forms of human trafficking under the Trafficking Victims Protection Act of 2000 (TVPA).

# \*The term "refugee" is used in this document, unless otherwise noted, to encompass all categories of individuals who are eligible to participate in the refugee program.

According to the Immigration and Nationality Act, refugees, including Cuban/Haitian Entrants and certain Ameriasians, are eligible for refugee health services for a period of eight months from the date they enter the United States. Asylees and Victims of Human Trafficking are eligible to receive a refugee health assessment with appropriate identifying papers. These groups have been defined below:

## Refugees

- Foreign-born resident
- Not a U.S. citizen
- Cannot return to country of origin due to persecution or well-founded fear of persecution
- Status 207 Status given prior to entering the United States
- Status is generally given by the State Department or the United States Citizenship and Immigration Services (USCIS)

## Asylees

- Foreign-born resident
- Not a U.S. citizen
- Cannot return to country of origin due to persecution or well-founded fear of persecution
- Status 208 applies for status while in the United States
- Status is generally given by the State Department or the United States Citizenship and Immigration Services (USCIS)
- Spouse(s) and children under the age of 21 are admitted as derivative asylees

## **Cuban/Haitian Entrants**

- Foreign-born resident
- Not a U.S. citizen
- Status 212(d)5 Discretionary Parolee who has been given special permission to enter the United States:
  - $\checkmark$  For "urgent humanitarian reasons", or
  - $\checkmark$  When the person's entry into the U.S. is a "significant public benefit"

### TITLE 45--PUBLIC WELFARE CHAPTER IV--OFFICE OF REFUGEE RESETTLEMENT, ADMINISTRATION FOR CHILDREN AND FAMILIES, DEPARTMENT OF HEALTH AND HUMAN SERVICES

## PART 401--CUBAN/HAITIAN ENTRANT PROGRAM--Table of Contents

Sec. 401.12 Cuban and Haitian entrant cash and medical assistance.

Except as may be otherwise provided in this section, cash and medical assistance shall be provided to Cuban and Haitian entrants by the same agencies, under the same conditions, and to the same extent as such assistance is provided to refugees under Part 400 of this title.

[CITE: 45CFR401.12]

### Amerasian Legal Permanent Resident (LPR)

- Aliens from Cambodia, Korea, Laos, Thailand, or Vietnam
- Born after December 31, 1950, and before October 22, 1982
- Fathered by a United States citizen

### **Unaccompanied Minors**

- Refugee children 18 years of age and under eligible to enter the United States but do not have a parent or guardian
- Identified by the State Department and placed under The Unaccompanied Refugee Minor Program
- Lutheran Immigration Refugee Services (LIRS) and The United States Catholic Conference (USCC) are the lead voluntary agencies responsible for placing minors

## Victims of Trafficking

- Trafficking is the recruitment, transporting, and harboring of individuals to unlawfully and unwillingly perform labor to include sexual services, domestic labor, agricultural labor, servile marriages, and internet/mail order brides. Victims are forced through physical violence, threats, debt bondage, slavery and peonage, as well as coercion.
- Trafficking form of modern day slavery
- Victims receive a T-VISA, which allows them to receive the same benefits as a refugee
- Contact Tapestri, Inc., Trafficking Project for publications, brochures, flyers, and/or training
- If you suspect someone is a victim of human trafficking, the Tapestri hotline is available to contact at 404-299-0895 or 1-866-317-3733 (hotline with applicable interpreters)

## Afghan and Iraqi Special Immigrant Visas (SIV)

- Special immigrant status is available under section 1059 of the National Defense Authorization Act for FY 2006 to Afghan and Iraqi nationals who worked directly for the United States Armed Forces, or under the authority of the Chief of Mission, as a translator or interpreter, and to their spouses and children.
- Once admitted to the U.S. as permanent residents, these individuals and their families may eventually acquire U.S. citizenship.

## Section 3: Refugee Health Screening Protocol

The Georgia Refugee Health Program, in collaboration with county health departments (CHDs), community health centers (CHCs), and local resettlement agencies, work to ensure that newly arriving refugees who enter the state receive adequate health screenings. Refugees receive an overseas medical exam up to twelve (12) months prior to entering the United States. During this one-year period, refugees are at high risk for communicable diseases. It is important to ensure a healthy transition for the refugee as well as the community in which the refugee resettles. Therefore, it is imperative for each refugee to receive a health screening. (*This manual includes CDC's guidelines for refugee health screening for your reference at the end of this manual.*)

Refugees should receive an initiated health screening within **30 days** of arrival (within 7 days for HIV positive refugees). Some refugees arrive with Class B conditions that require rapid follow-up. Local resettlement agencies should advise refugees to bring a copy of their overseas exam results to the initial health screening at the county health departments. VOLAGS should coordinate with the screening sites to schedule appointments to ensure that refugees are screened within **30 days** from their arrival date. The Refugee Domestic Health Assessment Form/Invoice – Form 3085 (**Attachment 1**) should be mailed or faxed to the Refugee Health Program by the 10<sup>th</sup> of the following month for reimbursement.

### **Screening Protocol**

The following protocol should be followed when a refugee visits your facility for a health screening.

- 1. Verify the client is a refugee by checking the I-94 card, the American Council of Voluntary Agencies (ACVA) form, and/or Certified State Department Letter (**Attachment 2**).
- 2. Perform the tests indicated on the Domestic Health Assessment Form/Invoice Form 3085. Please indicate if you were unable to perform a test because of client's age.
- 3. Complete the invoice in its entirety, sign, and date. Behind each invoice, attach:
  - A copy of proof of status (I-94 Card or ACVA).
  - Completed Refugee Health Referral Form indicating test results and follow-up information for **all** abnormal results (**Attachment 3**)
- 4. Submit invoices to the SRHP for reimbursement
  - Invoices must be in the SRHP office by the 10<sup>th</sup> day of the following month. Invoices submitted after the 10th day deadline will not be reimbursed, and Medicaid will cover the costs of the screening<sup>3</sup>.
  - Children (0-20 years) should be billed to Medicaid.
  - Invoices may be sent via mail, secure email, or fax.
  - If all tests have not been completed during this time, submit the information you presently have, and submit completed information within 60 days of initial health screening.

<sup>&</sup>lt;sup>3</sup> This rule only applies to those individuals with refugee status. Asyless, Parolees, and victims of human-trafficking have up to 90 days for submission of invoices.

- 5. The invoices are then entered by the Refugee Health Program staff for payment.
- 6. A reimbursement report will be sent to your clinic supervisor indicating the refugees you are being reimbursed for and the amount for your records
- 7. For questions, comments, or concerns regarding billing contact the SRHP office at 404-657-2598.

#### **Section 4: Reimbursement for Services**

The maximum amount of reimbursement rates that can be claimed on an invoice is as following for adult refugees in the following age tiers:

Age	Reimbursement
21-39	\$786.23
40-64	\$807.23
65 and older	\$827.23

### Medicaid will reimburse refugee children under the age of 21.

The SRHP will reimburse CHDs for services provided during the initial health screening and follow-up, including the first doses of applicable vaccines within **30 days of arrival**. If additional vaccination doses are needed after 30 days to complete immunization, Refugee Medical Assistance (RMA) will not cover the cost. County health departments will have **60 days** from the date of arrival to claim additional reimbursements for pending laboratory tests. If pending laboratory tests are submitted after 60 days from the date of arrival, RMA will not cover the cost. Listed below are the maximum amounts you can claim for each test.

County health departments can only bill the State Refugee Health Program or Medicaid for initial health services, but not both!

Tests	Reimbursement Claim
Tuberculosis: • IGRA/QuantiFERON Test/T-Spot • Tuberculin Skin Test • Chest X-Ray	\$80.00 \$ 9.00 \$24.00
Hepatitis B	\$43.00
'Hepatitis C	\$20.00
Stool/Ova	\$15.00
STD • Syphilis • Chlamydia/Gonorrhea	\$ 6.23 \$17.00

<ul> <li>Physical Assessments (based on age):</li> <li>21 – 39 years</li> <li>40 – 64 years</li> <li>65 years and older</li> </ul>	\$128.00 \$149.00 \$161.00
Complete Blood County (CBC)	\$11.00
Urinalysis	\$ 4.00
Cholesterol <ul> <li>Total</li> <li>HDL</li> </ul>	\$ 6.00 \$11.00
Pregnancy	\$ 9.00
HIV	\$20.00
Hgb A1C	Reimbursed under Physical Assessments

Immunizations	Reimbursement Claim
Td	\$30.00
Tdap	\$43.00
MMR	\$63.00
Hepatitis A & B (Twinrix)	\$93.00
Pneumococal	\$79.00
Varicella	\$108.00

The SRHP will **only** reimburse county health departments for the initial dose of immunizations for adult refugees. Medicaid will cover additional and subsequent doses.

Children aged 0 through 18 years of age who are in "refugee" status and meet VFC eligibility criteria are considered VFC eligible. Medicaid should be billed for the administration fee only for vaccines given to refugees in the 19-20 year old age group. (*Note: U.S. citizenship is not required to receive any federal or state-supplied vaccine.*)

Effective December 14, 2009, vaccination requirements for U.S. immigration were revised. CDC will use these criteria for vaccines recommended by the Advisory Committee on Immunization Practices (ACIP) to decide which vaccines will be required for U.S. immigration. The criteria will be used at regular periods, as needed, by CDC. The new vaccination criteria are:

• The vaccine must be age-appropriate for the immigrant applicant

- The vaccine must protect against a disease that has the potential to cause an outbreak
- The vaccine must protect against a disease that has been eliminated or is in the process of being eliminated in the United States

ACIP recommends vaccines for a certain age range in the general U.S. public. These ACIP recommendations will be used to decide which vaccines are age-appropriate for the general immigrant population.

## **Instructions for Form 3085**

## A. Refugee Demographic Information

In preparation for the domestic RHA, staff often assists refugees to complete the demographics part of the RHA form, or a sticker may be placed, as described below:

ITEM	DEFINITION	HOW TO FILL OUT THIS
<u> </u>		FIELD
County	County of resettlement	County Name
Alien #:	Unique identification number	XXX-XXX-XXX
	assigned overseas to U.S. entrants.	
	(Asylees and other entrants may	
	have "Alien numbers" ("A#")	
	assigned when they are granted	
	asylum). This number may be	
	found on overseas medical	
	examination records, and	
	sometimes on visas or other official	
	U.S. documentation.	
Date of Health Assessment	Date the <i>initial health assessment</i>	MM/DD/YYYY
	was performed. This is not the	
	date when blood work or	
	laboratory tests were initiated, or	
	when a PPD was first placed.	
Patient Name	This may be found on overseas	Name
	medical examination records, and	
	on visas or other official U.S.	
	documentation. Please check	
	overseas documentation for correct	
	name order.	
Sex:	Male or female. This may be found	Check M or F
	on overseas medical examination	
	records, and sometimes on visas or	
	other official U.S. documentation.	
	Connecticut does not yet have an	
	"Other" sex category.	
Date of Birth	This may be found on overseas	MM/DD/YYYY
	medical examination records, and	
	sometimes on visas or other official	
	U.S. documentation.	
Street Address, City, State, Zip	Current address in the U.S. This	Fill out with currently known
	may either be the address of initial	address, or RRA address if
	resettlement, or the RRA/sponsor's	necessary.
	address.	
Home Telephone #	Current telephone number in the	Fill out with currently known phone
	U.S. This may either be the phone	#, or RRA phone # if necessary.
	number of initial resettlement, or	
	the RRA/sponsor's phone number.	

#### **Table 1. Refugee Demographic Information**

I-94 Status	Check the client's I-94 Status Box as indicated on their ACVA or I-94 Card.	Check I-94 Box
Country of Birth	Country of birth, rather than country of citizenship or last residence, is important for public health purposes. This may be found on overseas medical examination records, and sometimes on visas or other official U.S. documentation.	Country of birth. Check against overseas records.
Sponsor	Sponsors are considered local voluntary agencies, or family members. If the client has a family member, it is usually represented by "no volag."	Check Appropriate box for Sponsor
Date of Arrival	This is the official U.S. Quarantine Station date, or other official U.S. entry date, not the date that a RRA or provider was notified of U.S. entry. This may be found on overseas medical examination records, and sometimes on visas or other official U.S. documentation.	MM/DD/YYYY
Language needs	This may be found on overseas medical examination records. Determine if an interpreter is needed or not. If an interpreter is used, please indicate if it was a County, State, or Language Line Interpreter.	<ol> <li>Interpretation needed: Check yes or no.</li> <li>Check who provided the interpretation: County, State, or Language Line</li> </ol>
Overseas Class A, B1, B2 Status:	This classification indicates that overseas physicians have noted possible infection or exposure to certain diseases. The most common overseas classification will be "B1 (or B2) Tuberculosis". These persons should be evaluated as soon as possible to rule out or treat active TB disease, or latent TB infection (LTBI). This classification may be found on overseas medical examination records.	Mark down "B1", "B2", "B3", or "A" classification for TB or other diseases - only if shown on the overseas documents.

## **B. Screening/Test Results**

The purpose of a domestic refugee health assessment is to screen for communicable diseases of public health importance, to review overseas medical documentation for potential health issues, and to diagnose and treat those and other health concerns so that refugees may more easily resettle in the U.S.

While full clinical information will generally remain in patients' medical records at their primary care provider's institution, the RHA form reflects the public health mission of the federal CDC and ORR refugee and immigrant health programs. Table 2 describes how to fill out the RHA form for each screening requested, in the order they appear on the form.

ITEM	DEFINITION	HOW TO FILL OUT THIS FIELD
Immunizations	Immunization records from overseas medical examinations should be found in overseas documentation. However, CDC notes that, "Refugees, unlike most immigrant populations, are not required to have any vaccinations before arrival in the United States Therefore, most refugees, including adults, will not have had complete Advisory Committee on Immunization Practices (ACIP)- recommended vaccinations when they arrive in the United States." See the CDC guidelines for more information: http://www.cdc.gov/immigrantrefu	FIELD Review overseas records, test for immunity if appropriate. Enter dates and types of vaccinations given or referrals as appropriate. Note if begun on immunization catch-up schedule.
	geehealth/guidelines/domestic/imm unizations-guidelines.html	
Tuberculosis Screening (TB screening must be done for all refugees <i>regardless of BCG</i> <i>history</i> .)	<ul> <li>While TB screening has usually</li> <li>been done during the refugees'</li> <li>overseas examinations, often there</li> <li>is a time lag of several months</li> <li>between those tests and U.S. entry.</li> <li>In addition, it is sometimes the case</li> <li>that refugees are unable to have the</li> <li>TB screenings overseas. For this</li> <li>reason, domestic TB screening</li> <li>must be done for all refugees.</li> <li>Evaluate overseas records.</li> <li>Evaluate for signs or symptoms of</li> <li>disease during the physical</li> <li>examination.</li> <li><i>Regardless of BCG history</i>,</li> <li>administer a Mantoux tuberculin</li> <li>skin test and/or interferon-gamma</li> <li>release assay (IGRA). Consult with</li> <li>your TB Program for further</li> <li>instructions.</li> <li>Chest X-ray MUST be done if:</li> <li>If Positive TST (Consult with your</li> </ul>	Screen and record date and type of test, and record test results.

Table 2. Screenings and Test Results for Refugee Health Assessment

Г		l
	TB Program) or positive blood	
	assay results, <b>OR</b> TB Class A or B	
	designation from overseas exam,	
	<b>OR</b> if symptomatic, regardless of	
	TST or IGRA results.	
	Exceptions to TST screening at	
	domestic RHA:	
	-Do not repeat TST if a	
	documented previous positive TST	
	result is available.	
	-If the refugee reports a history of a	
	previous severe reaction to a TST	
	(e.g. blistering, ulceration),	
	repeating the TST is	
	contraindicated.	
	See the CDC guidelines for more	
	information:	
	https://www.cdc.gov/immigrantrefug	
	eehealth/guidelines/domestic/tubercul	
	osis-guidelines.html	
Tuberculosis Diagnosis	See above, and see the CDC	Record diagnosis as appropriate.
(MUST CHECK ONE)	guidelines for more information	Record treatment information as
	http://www.cdc.gov/immigrantrefu	known.
	geehealth/guidelines/domestic/tuber	
	culosis-guidelines.html	
Hepatitis B Screening	All refugees originating from	Enter screening results and referrals
	countries where hepatitis is	as appropriate. If hepatitis B
	intermediately or highly endemic	screening not done, indicate reason
	(hepatitis B virus surface antigen	why.
	prevalence $>2\%$ ), as well as those	
	who are at risk for hepatitis B	
	infection should be tested for	
	hepatitis B virus infection and	
	existing immunity. Providers	
	should review and document past	
	overseas screening and	
	immunizations for evidence of	
	immunity and surface antigen-	
	positives.	
	*Draw blood first, and then	
	vaccinate, in order to avoid false	
	positive results.	
	-Positive anti-HBs and /or anti-HBc	
	indicates immunity; no HBV	
	vaccine needed.	
	-Positive HBsAg indicates patient	
	is infectious.	
	-Refer persons with chronic HBV	
	infection for additional ongoing	
	medical evaluation.	
	Special amphasis for	
	-Special emphasis for screening	
	should be given to pregnancy and	
	should be given to pregnancy and recently pregnant women who	
	should be given to pregnancy and recently pregnant women who are HBsAG positive.	
	should be given to pregnancy and recently pregnant women who are HBsAG positive. Vaccinate previously unvaccinated	
	should be given to pregnancy and recently pregnant women who are HBsAG positive. Vaccinate previously unvaccinated and susceptible children and adults.	
	should be given to pregnancy and recently pregnant women who are HBsAG positive. Vaccinate previously unvaccinated	

See the CDC guidelines for more information:       http://www.cdc.gov/hepatitis/HBV/ HB VFaq.htm         http://www.cdc.gov/hepatitis/HBV/ HB VFaq.htm       http://www.cdc.gov/inmigrantrefu gecheath/guidelines/domestic/viral -hepatitis.html       Enter screening results and referrals as appropriate.         Hepatitis C Screening       Screen ONLY refugees in high-risk groups: (e.g., LIUS, HIV+; hody picrings/attoos, etc.). See the CDC guidelines for more information       Enter screening results and referrals as appropriate.         HIV       Since January 4. 2010, refugees and immigrants are no longer tested overseas for HIV before U.S. entry. Therefore, the CDC recommends domestic HIV *screening of all refugees 13-64 years of age[and]screening of all refugees 13-64 years of age. is also encouraged.*Sce the CDC guidelines for more information: http://www.cdc.gov/inmigrantefu gechealth/guidelines/domestic.html       Screen and enter results, follow-up and/or treatment.         Syphilis       Note: although most refugees have sechealth/guidelines/domestic.html       Screen and enter results, follow-up and/or treatment.         Syphilis.       Note: although most refugees have sechealth/guidelines/domestic.html       Screen and enter results, follow-up and/or treatment.         Chlamydia       Testing for wome up to 26 years of commation: http://www.cdc.gov/inmigrantefu gechealth/guidelines/domestic/wra ally-transmitted-diseases.html       Enter screening results and referrals as appropriate.         Chlamydia       Testing for wome up to 26 years old: or order with risk factors vari- information: http://www.cdc.gov/inmigrantrefu gechealth/guidelines/domestic/sevan ally-tran			1
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Laboratory Tests	Urinalysis, serum chemistry, Hgb A1C, and cholesterol testing as per CDC and ORR guidelines. See CDC guidelines for more information: http://www.cdc.gov/immigrantrefu geehealth/guidelines/general- guidelines.html)	Test and record results as appropriate.
Lead Screening (For all refugee children 6 mos. to 16 years old)	Refugee children are at risk for elevated blood lead levels due to the circumstances surrounding their relocation, and they are not tested for lead before U.S. arrival. The CDC notes that, " potential lead exposures include lead-containing gasoline combustion, industrial emissions, ammunition manufacturing and use, burning of fossil fuels and waste, and lead- containing traditional remedies, foods, ceramics, and utensils." All refugee children aged 6 months up to 17 years old, should be screened for blood lead levels. See the CDC guidelines for more information: http://www.cdc.gov/immigrantrefu geehealth/guidelines/lead- guidelines.html	Enter screening results and referrals as appropriate. If lead screening not done, indicate reason why.
CBC with Differential	A complete blood count with differential should be done for all refugees as part of the RHA. The RHA form requests results for eosinophilia as potentially indicative of parasite infection. See the CDC guidelines for more information: http://www.cdc.gov/immigrantrefu geehealth/guidelines/general- guidelines.html#blood; http://www.cdc.gov/immigrantrefu geehealth/guidelines/domestic/intes tinal-parasites-domestic.html	Record results as appropriate. If eosinophilia assessment not done, indicate reason why.
Intestinal Parasites Screening	Many refugees resettle in the U.S. from areas of the world where intestinal parasites are endemic. Many refugees may have been treated at the pre-departure medical examination with an antihelminthic drug. If given, treatment should be indicated on the refugees' overseas medical documents. According to the CDC:	Review overseas records for pre- departure presumptive treatment and enter results. Enter presumptive treatment or serology or stool specimens, as appropriate. Refer as appropriate.

	"1. Screening for parasitic infection	
	in asymptomatic refugees who had	
	no pre-departure treatment:	
	A refugee who received no	
	overseas predeparture antiparasitic	
	treatment should receive post-	
	arrival intestinal parasite screening	
	tests. This evaluation should	
	include O&P examinations	
	performed on separate morning	
	stools by the concentration method.	
	All potentially pathogenic parasites	
	detected should be treated. In	
	addition, serological studies should	
	be performed for strongyloides (all	
	refugees) and for schistosomiasis	
	(sub-Saharan African refugees).	
	An eosinophil count should be	
	routinely performed as part of the	
	domestic medical screening	
	examination.	
	2. Screening for parasitic infection	
	in asymptomatic refugees who	
	received single dose pre-departure	
	albendazole +/- pre-departure	
	praziquantel:	
	These persons should have an	
	absolute eosinophil count as part of	
	their hematologic profile during	
	domestic routine screening and	
	serological testing for strongyloides	
	and schistosomiasis in sub-Saharan	
	African refugees (if not previously	
	treated with praziquantel).	
	3. Screening for parasitic infection	
	in asymptomatic refugees who	
	received high-dose pre-departure	
	albendazole (7 days) OR	
	ivermectin +/- praziquantel:	
	These persons should have an	
	absolute eosinophil count as part of	
	their routine domestic hematologic	
	profile."	
	See the CDC guidelines for more	
	information:	
	http://www.cdc.gov/immigrantrefu	
	geehealth/guidelines/domestic/intes	
	tinal-parasites-domestic.html	
Malaria Screening	Many refugees resettle in the U.S.	Enter screening results and referrals
Servering	from areas of the world where	as appropriate.
	malaria is endemic. See the CDC	as appropriate.
	guidelines for more information:	
	http://www.cdc.gov/immigrantrefu	
	geehealth/guidelines/domestic/mala	
Montal Haalth Samaaning	ria-guidelines-domestic.html	Review overseas documents for
Mental Health Screening	Many refugees have suffered trauma, torture, and social and	mental health issues. Perform
	physical dislocation during their	mental health screening, and enter

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	flight and resettlement. In addition,	results and referrals as necessary.			
	mental health issues may manifest				
	as pain or other somatic complaints.				
	See the CDC guidelines for more				
	information:				
	http://www.cdc.gov/immigrantrefu				
	geehealth/guidelines/domestic/ment				
	al-health-screening-				
	guidelines.html				
Other Screenings Conducted	These screenings should be	Enter screening results and referrals			
5	conducted for all refugees.	as appropriate.			
	These include: dental, hearing,				
	vision, nutrition/vitamin levels (e.g.				
	B-12, Vitamin D-levels, etc), and				
	pregnancy. Please indicate if				
	screened, treated, and/or referred.				
Mental Health/Substance Abuse	Alcohol and substance abuse that	Enter as appropriate.			
	are culturally specific stimulatory	RHS-15			
	substances.				
Other Referrals	Please indicate any referrals made.	Enter as appropriate.			
	The most common include: primary	Enter us appropriate.			
	care, infectious diseases;				
	HIV/STI/STD, women's health,				
	prenatal health, newborn screening,				
	nutrition/vitamins, hypertension,				
	diabetes, health education,				
	parasitology, pain. Space is				
	provided for other referrals made.				
Comments	Further concerns or actions taken	Please fill in as necessary.			
Comments	for RHA.	r lease min m as necessary.			

#### **C. Provider Information**

#### Table 3. Refugee Health Assessment Provider Information

Name	Name of provider (Nurse or Physician) who conducted the initial health assessment.	Signature of Name
Facility Name	Name of provider's practice or health care facility.	Write clearly, or a stamp may be used.

#### **Additional Considerations:**

**Mental Health** – Required for refugees  $\geq 14$  years of age. Programs should make every effort to utilize the RHS-15 (**Attachment 4**). If you are unable to use the RHS-15, use the abbreviated assessment questions below:

- How are you coping with the changes since arriving in the U.S.?
- Are you being helped by a sponsor, family member(s), or friends?
- Is there anything causing stress or worry for you or your family?
- Are you having any difficulties sleeping?
- Are you having difficulties with memory/concentration?
- Do you have any past mental health programs and/or treatment?
- How would you say you are feeling today?

Refer as appropriate based on responses and document referral. Do not ask leading questions and be sure to ask questions individually.

**Female Genital Cutting (FGC)** - Female genital cutting (also known as female circumcision, female genital mutilation, and female genital excision) refers to all procedures involving partial or total removal of female genitalia or other injury to female genital organs for any cultural, religious, or otherwise nontherapeutic reasons. This practice, although pervasive throughout the world, is common in many refugee populations, particularly those from East Africa (e.g., Somalia, Ethiopia, and Sudan). This controversial practice is considered a human rights violation by many and is illegal in the U.S. for females under 18 years of age. The World Health Organization (WHO) has condemned the practice and is making efforts to end it. The practice poses adverse medical consequences, including direct complications from the procedure (anesthesia or sedation complications, bleeding, acute infection), increased risk of death for both mother and infant in subsequent pregnancies, post-traumatic stress disorder, and urinary tract infections, among others. In addition, there may be adverse consequences for the woman's sexual well-being.

An external genital examination will reveal whether a girl or woman has undergone this procedure. Although this examination is required on the overseas medical examination, it may not have been performed. As such, the refugee health assessment presents an opportunity to identify women who have had the procedure. The exam may also provide opportunities to interrupt the practice in future generations of the family and/or population. When the practice is identified, the health care provider should record what type of procedure was performed (see table below). Culturally sensitive counseling and educational materials should be offered and, when necessary, referrals provided (e.g., for complications or posttraumatic stress disorder). The refugee should be informed that the procedure is illegal in the U.S.

World Health Organization Categorization of Female Genital Cutting				
Туре І	Partial or total removal of the clitoris			
	(clitorectomy).			
Type II	Partial or total removal of the clitoris and the			
	labia minora, with or without excision of the			
	labia majora.			
Type III	Narrowing of the vaginal orifice with creation			
	of a covering seal by cutting and appositioning			
	the labia minora and/or majora (infibulation),			
	with or without excision of the clitoris.			
Type IV	All other harmful procedures to the female			
	genitalia for nonmedical purposes (e.g.,			
	piercing, incising, pricking, scraping, and			
	cauterization).			

In providing care for clients affected by FGC, health care professionals should start by examining their own personal attitudes towards the practice. For example, they may regard FGC as oppression of women, but all circumcised women who see FGC as part of their 'honor' and self-identity do not share this view. Also, health care professionals need to be aware that in many cultures:

- FGC is carried out with the best interest of young girls at heart, however harmful it may seem from a Western viewpoint.
- It is sanctioned by the community and endorsed by loving parents in the belief that it will ensure their daughter's health, chastity, hygiene, fertility, honor and eligibility for marriage.
- It is seen as 'normal' to the women who are affected by it. An appropriate approach to FGC should include:
- Using appropriate, non-judgmental terminology when referring to FGC (consider refraining from using the Western term 'female genital mutilation'; ask for the client's own terminology for FGC or use such words as 'cutting,' or 'female circumcision').
- Being sensitive to the possibility that the woman may wish to discuss issues associated with FGC; however, avoid raising the subject when there is no apparent reason to do so.
- Consider a referral to a female doctor.
- Reassure women that any questions relating to FGC are to do with health care, not the U.S. laws.
- Avoid discussing FGC in a family consultation; it is not customary to discuss the topic around family members.
- Be aware that the client may never have had a gynecological examination.
- Be aware that pelvic examination may be difficult, painful, or impossible and should not be continued if it is unduly uncomfortable for the client.
- Document findings in detail to minimize the need for repeat examinations and so that future needs can be anticipated and arranged.
- Recognize that a woman may regard her genitalia as normal; she may be unaware that she has undergone FGC or may even deny that this is the case.
- Recognize that women may be unaware that there are medical complications associated with FGC.

Information/Resource	Link
U.S. Department of Health	http://www.womenshealth.gov/publications/ourpublications/fact-
and Human Services, Office	sheet/female-genital-cutting.html
of Women's Health – Female	
Genital Cutting	
World Health Organization –	http://www.who.int/mediacentre/factsheets/fs241/en/
Female Genital Mutilation	
Ethnomed-Dysuria,	https://ethnomed.org/clinical/womens-health/pearldysuria
Symptoms in Somalia Girls	
and Women	

#### Send the original completed form and referrals to:

Georgia Department of Public Health

State Refugee Health Program 2 Peachtree Street 9<sup>th</sup> Floor Atlanta, GA 30303

#### Or

#### Fax: (770) 359-5148

If invoices are received with errors or omissions, they will be returned by mail for corrections. Those that are returned for corrections must be rectified and returned within **10 days** for reimbursements, otherwise CHD should bill Medicaid for the services.

#### **Special Case Protocol**

As of January 4, 2010, HIV infection is no longer defined as a communicable disease of public health significance. Testing overseas is no longer required as part of the U.S. immigration and medical screening process, and a waiver is no longer required for entry into the country. County health departments should follow current CDC guidelines for the U.S. that recommend HIV screening in health care settings for all refugees 13-64 years of age on arrival. These recommendations can be found in the additional resources page located at the end of this manual.

#### **Protocol for Faxing Medical Information**

- 1. Prepare cover sheet. Please include the following information:
  - Sender's name, telephone number, and fax number.
  - Sender's organization name and address.
  - Date of transmission.
  - Number of pages being sent.
  - Receiver's organization name: State Refugee Health Program.
  - Receiver's name, telephone number, and fax number.
  - Confidentiality Statement.
- 2. Call the State Refugee Health Program at **404-657-2928** to let us know medical information is being sent. A member of the SRHP staff must be available at time of transmittal to retrieve the fax
- 3. Ensure fax is being sent to the correct number: (770) 359-5148
- 4. Send fax

<u>Sample Confidentiality Statement:</u> This message is from **<insert your organization name>** and is intended only for the addressee(s). The information contained herein may include privileged or otherwise confidential information. Unauthorized review, forwarding, printing, copying, distributing, or using such information is strictly prohibited. If you receive this facsimile in error or have reason to believe you are not authorized to receive it, please promptly discard of the information and notify the sender of this fax. Highly sensitive information such as Class A conditions should not be faxed.

#### The Health Insurance Portability and Accountability Act of 1996 (HIPAA)

The Health Insurance Portability and Accountability Act of 1996, Public Law 104-191, was enacted on August 21, 1996. The Standards of Individually Identifiable Health Information, also

known as the Privacy Rule, establishes a set of national standards for the protection of certain health information. The U.S. Department of Health and Human Services, DHHS, issued the Privacy Rule to implement the requirements of HIPAA. The Privacy Rule standards address the use and disclosure of individuals' health information by organizations subject to the Privacy Rule as well as standards for individuals' privacy rights to understand and control how their health information is used. The Office of Civil Rights, a division of DHHS, is responsible for implementing and enforcing the Privacy Rule.

#### **Section 5: Reporting**

#### **Screened/Unscreened Report**

On a monthly basis, each county health department will receive a listing of the refugees that resettled in their county. The list indicates whether that refugee has been screened. For those listed as screened, no additional information is needed. For those listed as not screened, please return the follow-up information within **10 days** indicating one of the following:

- 1. Screened forward invoice including Referral Follow-up Form for any positive outcomes and proof of status. Please follow proper procedure for completing and sending the health assessment invoice.
- 2. Never arrived
- 3. Migrated before screening
- 4. Migrated after screening
- 5. Screened in another State or CHD
- 6. Screened by private physician
- 7. Unknown/unable to locate
- 8. Refused
- 9. Deceased

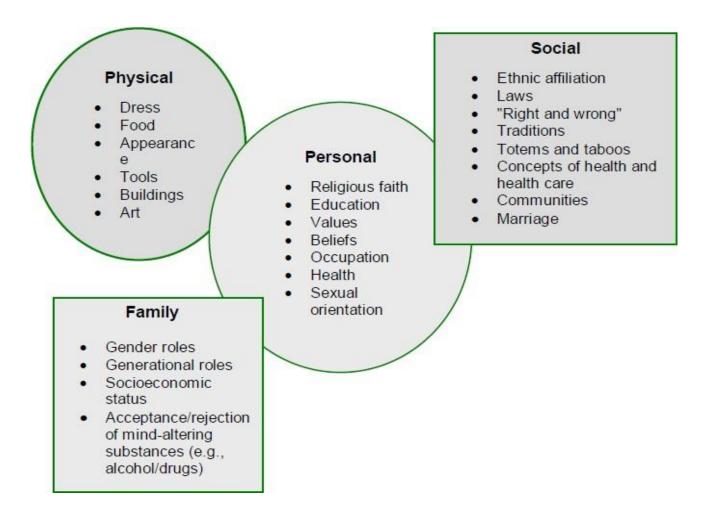
If the client only had a partial screening, please send information on all services provided.

#### **Reportable Diagnosis**

Georgia law requires that physicians, healthcare facilities, and laboratories report certain diseases to the Georgia Department of Public Health. A copy of this law, the requirements for reporting, and the form used to report are included in the at the end of this guide. For more information about mandatory reporting or to report a case, please call the Georgia Department of Public Health at 1-800-PUBH-HLTH (1-866-782-4582).

#### Section 6: Communicating with Refugee Populations

Effective communication is essential to providing quality health care, as language and cultural barriers can lead to serious complications and adverse outcomes. In addition to the effect the inability to communicate can have on client outcomes, cultural and linguistic barriers can also influence costs by increasing inefficiencies and unnecessary testing. Cultural competence goes beyond cultural awareness or cultural sensitivity. The U.S. Office of Minority Health (2001) defines cultural competence as, "ability by health care providers and health care organizations to understand and respond effectively to the cultural and linguistic needs brought by patients to the health care encounter." There are many factors that influence our feelings about various cultures:



## Culture, Belief, and Health-Related Needs

There are no magic recipes for approaching patients from another culture. Each patient is unique. Each culture is a filter, not a lens. We all look at the world through the filter of our culture but also with our own eyes. There are sensitive issues that all health care providers and volunteers who work with people from other cultures should know:

- Patient autonomy and decision-making are perceived as misguided concepts in some cultures. Sometimes the individual or the family makes the decisions; at other times, they want the doctor to decide.
- The funnel for medical information is not always the patient, but in many cases a designated family member, which can be confusing for health care workers and volunteers and interfere with health-related laws, such as the Health Insurance Portability and Accountability Act (HIPAA).
- Refugees often arrive from war-torn countries. A startling percentage of refugee women were raped abroad. Most suffer some degree of trauma and many have no experience with medical exams.
- Refugees are need of sensitive services from interpreters. A high percentage of them suffer from post-traumatic stress disorder, depression, substance abuse, and histories of sexual assault, starvation, deprivation, and/or ill health in refugee camps.

Other important issues that cut across many cultures:

- Many refugees are not literate in their own language.
- Refugees may be suspicious of the U.S. health care system. It can be wilder them.
- Folk healers are common, even among refugees who seek formal health care.
- Compliance and follow-up is often poor due to language and cultural barriers.
- In many cultures, it is not considered appropriate to display emotions, while in other cultures it may be considered obligatory to show strong emotion about serious illness, even in a clinical setting where they may disturb other clients.
- Pain medication is often poorly understood.
- In some cultures, patients are expected to be stoic about pain and may not be honest when communicating about the pain they feel. They may have withdrawn or refused access to pain medication for immediate family members.
   Confidentiality is critical, yet misunderstood. For this reason, it is vital to stress to the patient and family that all health care workers and volunteers must respect confidentiality (and why).

#### **Special Considerations: Children and Cultural Differences**

When performing a history and physical exam on refugee children, it is important to remember that they will have the same level of fear and anxiety encountered in U.S. children of the same ages. Attention should be paid to reassuring and calming the child as best as possible during the exam. In addition, because refugee children are at high risk for developmental delay and behavioral issues, the provider should incorporate an assessment of the child's developmental stage using standardized historical and exam milestones, whenever possible. Lastly, it is known that refugee children have a high prevalence of malnutrition and growth retardation. Providers should use standardized growth charts and refer families to WIC and other nutritional support programs as needed.

During the exam, providers should be considerate of refugees' cultural and religious beliefs and accommodate them as much as possible. For example, an Islamic woman may not wish to be examined by a male physician. If using interpreters, bear in mind that the gender of the interpreter should similarly be considered. Interpreters of the opposite gender from the patient may need to stand behind a curtain or screen, and in some instances the patient may not speak freely in front of an interpreter of a different gender.

## The National Culturally and Linguistic Appropriate Services (CLAS) Standards in Health Care Delivery # 4-7:

National Standards for Culturally and Linguistically Appropriate Services in Health Care promulgated by the U.S. Department of Health and Human Services Office of Minority Health. (2001):

- ✓ **Standard 4.** Health care organizations must offer and provide language assistance services, including bilingual staff and interpreter services, at no cost to each patient/consumer with limited English proficiency at all points of contact, in a timely manner during all hours of operation.
- ✓ **Standard 5.** Health care organizations must provide to patients/consumers in their preferred language both verbal offers and written notices informing them of their right to receive language assistance services.
- ✓ **Standard 6.** Health care organizations must assure the competence of language assistance provided to limited English proficient patients/consumers by interpreters and bilingual staff. Family and friends should not be used to provide interpretation services (except on request by the patient/consumer).
- ✓ **Standard 7.** Health care organizations must make available easily understood patient-related materials and post signage in languages of the commonly encountered groups and/or groups represented in the service area.

## Folk Medicine and Remedies

Some folk remedies can lead to cultural misunderstanding and possible charges of child neglect or abuse. Health care professionals need to take special care to ascertain if practices such as coining and cupping are being used before child protective services is notified. For more information on folk medicine and remedies, please see the Internet Resources on the following page.

#### **Strategies**

- Take your time! For many cultures, a first meeting in a clinical setting ideally begins with a pleasant conversation. It can include questions about neutral subjects, to put the client at ease. The goal is to establish a relationship of warmth and trust. Only then is it helpful to proceed to some of the delicate questions that surround health care.
- Ask your interpreters and bilingual staff how to greet clients. Your interpreter and bilingual staff have a wealth of cultural knowledge. You can also consult a local ethnic group or resettlement agency. Acquiring cultural information can help put your clients at ease.
- Hire bilingual/bicultural staff. Hiring qualified staff from the cultures of your clients provides the greatest reassurance that your organization understands and respects the cultural issues around health care. Acquiring such staff members also promotes trust.

#### **Cultural Competence in Health Care: Internet Resources**

Cultural and ethnic health profiles are valuable tools for staff and volunteers. Most are brief (a few pages or less) and free of charge. They provide information about the culture, language, and/or important health issues that affect the population. Such documents can be used as a tool to stimulate informal discussions among staff, volunteers, and interpreters on these complex issues.

Cultural profiles and other information on cultural competence and overcoming linguistic and cultural barriers can be accessed through the websites listed below.

Information/Resource	Link
Refugee Backgrounders	http://www.culturalorientation.net/learning/backgrounders
HealthReach – repository of translated material	https://healthreach.nlm.nih.gov/
Diversity Rx Cross-	http://www.diversityrx.org
Cultural Health Care	
Articles & Resources	
Provider's Guide to	http://erc.msh.org/mainpage.cfm?file=5.0.htm&module=provider&l
Quality & Culture	anguage=English
Refugee Mental Health	http://refugeehealthta.org/physical-mental-health/mental-health/
Resource Library for	http://www.refugees.org/resources/for-refugeesimmigrants/
Refugees & Immigrants	

#### **Medical Interpretation**

The State Health Interpretation staff is available to assist county health departments during the health screening and follow-up of newly arriving refugees in Georgia. This can be done on site or via telephone. When interpreters are not conducting health screenings, they perform outreach services to include accompanying refugees to doctors, dentists, and hospital appointments.

It is not the primary responsibility of the SRHP to provide interpretation and/or translation services to your facility. Under the Title VI of the Civil Rights Act, by law it is your responsibility to provide these services to all Limited English Proficient (LEP) individuals who walk into your facility. Therefore, in the event an SRHP Health Service Representative is unavailable, **you are liable to find adequate interpretation and translation**. A summary of the guidance for LEP clients can be found at the end of this manual.

#### **Face-to-Face**

The Georgia Department of Public Health is committed to ensuring that limited English proficient (LEP) and sensory impaired (SI) clients have meaningful access to all programs and activities conducted or supported by the department. Those services include programs and assistance provided directly by the Department, its offices, as well as those funded by grant-in-aid resources to county, regional, and local offices. In addition, meaningful language access will be ensured by all entities contracting with the department for the provision of services. If you need assistance with medical interpretation, you may contact the program to schedule for a Health Service Representative to assist during the medical screening. The following languages are provided for interpretation and translation services: Arabic, Somali and Swahili. Please call

404-463-8707 to schedule for medical interpretation. This service is only available to clients that have been in the U.S. for two years or less from their arrival date.

#### Section 7: Adjustment of Status & Civil Surgeons

Adjustment of status (AoS) refers to the process by which certain aliens are allowed to apply for LPR status while they are in the U.S. and is a separate process from the RHA. AoS applications are made to USCIS and most applicants are required to have a medical examination. The medical examination must be conducted by a physician who has been designated as a civil surgeon by USCIS, and the results of the exam must be submitted to USCIS on the Form I-693, Report of Medical Examination and Vaccination Record.

Note: Persons admitted to the U.S. with refugee or asylee dependent status and applying for AoS do not need the full medical examination, if there were no medical grounds of inadmissibility (Class A conditions) identified during their overseas medical examination. Refugees and asylee dependents do, however, need to comply with the vaccination requirements. LHD physicians providing only the vaccination sign-off for refugees do not need to apply to USCIS for civil surgeon status. Time limit for I-693 is one year, greater than 1 year client will have to redo services.

Status	Timing	I-693 Requirements				
Refugee, except Class A	Required after 1 year in U.S.	Page 1 Page 5 Vaccination Form				
		Designated Civil Surgeon or LHD Physician may sign form				
Refugee-Class A	Required after 1 year in U.S.	Pages 1-5 New waiver application required				
Asylee (Dependent)	Optional after 1 year in U.S.	Page 1 Page 5 Vaccination Form				
		Designated Civil Surgeon must sign form				
Asylee (U.S. grant)	Optional after 1 year in U.S.	Pages 1-5				
Cuban Entrant/Parolee	Optional after 1 year in U.S.	Pages 1-5				
Afghan & Iraqi Special Immigrant	None-enter U.S. as LPR	NA				
Amerasian	None-enter U.S. as LPR	NA				
Victim of Trafficking	Optional after physically present in the U.S. for a continuous period of at least three years in T-nonimmigrant status, or a continuous period during the investigation or prosecution of the acts of trafficking, provided that the Attorney General has certified that the investigation or prosecution is complete, whichever time is less.	Pages 1-5				

Table 2: AoS & I-693 Requirements by Immigra	tion Status
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Information/Resources	Link					
Form I-693: Report of Medical Examination and Vaccination Record	http://www.uscis.gov/files/form/i-693.pdf http://www.uscis.gov/files/form/i-693instr.pdf					
Technical Instructions for Civil Surgeons	http://www.cdc.gov/immigrantrefugeehealth/exams/ti/civil/technical -instructions-civil-surgeons.html					
General Information on Medical Examinations	http://www.cdc.gov/immigrantrefugeehealth/exams/medical- examination.html					
Medical Examination: Frequently Asked Questions	http://www.cdc.gov/immigrantrefugeehealth/exams/medical- examination-faqs.html					
Civil Surgeon Locator	https://egov.uscis.gov/crisgwi/go?action=offices.type&OfficeLocato r.office_type=CIV					
Designation of Health Departments as Civil Surgeons for Refugees Adjusting Status	See Attachment I-LHD Civil Surgeon Vaccination Memo 1998					
Information on Civil Surgeons	http://www.uscis.gov/portal/site/uscis/menuitem.eb1d4c2a3e5b9ac 89243c6a7543f6d1a/?vgnextoid=271e6138f898d010VgnVCM100 00048f3d6a1RCRD&vgnextchannel=271e6138f898d010VgnVCM 10000048f3d6a1RCRD					
Law Concerning Refugee and Asylee AoS and Medical Examination Requirement <i>Cite:</i> 8 <i>CFR Part 209 Section</i> 209.1 8 <i>CFR Part 209 Section 209.2</i>	http://www.gpo.gov/fdsys/granule/CFR-2012-title8-vol1/CFR-2012- title8-vol1-sec209-1/content-detail.html					
Health Related Waivers	http://www.cdc.gov/immigrantrefugeehealth/exams/medical- waivers.html					

## Table 3: Selected AoS and Civil Surgeon Resources

Tables 2 & 3 were adapted from the Quick Start Guide for State Refugee Health Coordinators, 2011.

### **Section 8: Refugee Health Partners**

The Refugee Health Program works with refugee resettlement agencies, state programs, and medical and social service providers to ensure that refugees receive coordinated and comprehensive health care services. The Refugee Health Program also provides training and technical assistance to refugee providers. Providers may contact the Refugee Health Program at (404) 657-2928 or fax a training request form (**Attachment 5**) to (770) 359-5148 to schedule a session.

## Attachment 1: Refugee Domestic Health Assessment Form/Invoice - Form 3085

	REFUG	EE DON	ieorgia Departi IESTIC HEALT o Be Complete	H ASSESSME	INT FO	RM/	/IN\	/OICE				
Georgia Department of Public Health	To Be Completed By Health Providers PAGE 1 OF 2						Form 3085 Effective 10/01/2016 Form modified March 2018					
		COUNTY		ALIEN #:					DATEOFHEAL	THASSESSME	NT:	
									MM	DD	YYYY	
PATIENT'S NAME:						SEX:		_	DATE OF BIRT	н:		
						<b>N</b>	И	F	MM	DD	2002	
STREET ADDRESS:		CITY:		ZIP:		PORT OF ENTRY:		ENTRY:	HOME TELEPH	IONE:		
I-94 STATUS:		COUNTRY OF BIRTH:		SPONSO	R(Choose	ose One):		DATE OF ARRIV	VAL:			
Refugee									1			
AM Immigrant Asylee						CSS Tapestri			OVERSEAS TB	DD CLASS A , B1, (	0R B2	
Cuban/Haitian Parolee		LANGUA	GE INTERPRETATIO	N NEEDED ?	YES	NO NO		STATUS? (REVIEW OVERSEAS DOCUMENTS)				
<ul> <li>Victim of Human Trafficking</li> <li>Special Immigrant Visa</li> </ul>		INTERPRE	INTERPRETATION PROVIDED BY: COUNTY ST			TATE LANGUAGE LINE				□ NONE □ YES, SPECIFY		
		•	<u>IN</u>	IMUNIZATIO	<u>NS</u>					\$		
1. REVIEW ALL OVERSEAS DOCUMENTS FOR PRE 2. IF TITERS DONE: CIRCLE "Y" IF IMMUNE, "N"			INATE.					DN OVERSEAS DOCUMEN TE (MM/DD/YYYY).	Г (1, 2 ,3, NONE).			
	IS PERSON IMI	MUNE ?	MM/DD/YY	YY FEE						MM/DD/	Түүүү	
MEASLES, MUMPS & RUBELLA (MMR)	Y N	1		\$63			F	IUMAN PAPILLOMA	IRUS			
TETANUS/DIPHTHERIA (TD)	Y N	1		\$30			z	OSTER (SHINGLES)				
DIPTHERIA/TETANUS/PERTUSSIS (Tdap)	Y N	T		\$43			ŀ	AEMOPHILUSINFLU	ENZATYPEB			
HEPATITIS A & B (Twinrix)	Y N	1		\$93			1	NFLUENZA (SEASONA	AL)			
PNEUMOCOCCAL	Y N	I.		\$79			N	MENINGOCOCCAL CO	NJUGATE			
VARICELLA (Chickenpox)	Y N 1 2 3			\$108			IN	MUNIZATION CAT	CH-UP SCHED	UL BEGUN?		
POLIO												
Note: Reimbursement is fo	or <u>one </u> dosa <u>c</u>	ge only.										
TUBERCULOSIS SCREENING	& DIAGNOS	SIS REI	PORT TESTS D	ONE IN U.S.	ONLY	PF	PD \$	9 🗌 IGRA/QFT \$8	0 CXR \$24	\$		
DATE OF TE	<u>st</u>							TURFREUMOSI				
TUBERCULIN	MM	DATION	1551	RESULTS: TST			_				HECK ONE)	
SKIN TEST	INDU	JRATION	<b>POSITIVE</b>	NEGATIVE	PEN	IDING						
(TST) MM DD	YYYY							LATENT T		· ·		
INTERFERON-	IGRA	A TYPE: TEST RESULTS: IGRA				REFERRED FOR FOLLOW-UP?						
GAMMA							APPOINTMENT DATE:		MM	DD YYYY		
RELEASE ASSAYS (IGRA) MM DD	<u>т т-</u>		POSITIVE		EGATIVE PENDING							
CHECT Y DAY: ** DEDORT ONLY Y D			TEST	RESULTS: CXR								
CHEST A-RAT. REPORT <u>ONE</u> A-RAT DONE IN 0.5.								_	SEASE – REFERRED FOR FOLLOW-UP			
					MM DD YYYY							
MM     DD     YYYY     I REFERRED FOR CHEST X-RAY     PENDING, FOLLOW-UP NEEDED       HEPATITIS B & C SCREENING (DRAW BLOOD FIRST, THEN VACCINATE)     I HEP B \$43     HEP C \$20												
	IG (DRAW B		KST, THEN VA	CCINATE)		[	Пн	EP B \$43	EP C \$20	\$		
HBV (Hep B) HBsAg Degative positive [IF positive, patient is infectious] INDETERMINATE RESULTS PENDING REFERRED FOR FOLLOW_UP? YES NO												
			-			-		ENDING			ES NO	
Anti HBs Dursumus Deserves				_	INDETERMINATE RESULTS PENDING APPOINTMENT DATE:					DD YYYY		
HCV (Hep C) [ONLY FOR REFUGEES		UPS. SEE C	DC GUIDELINESI	INDETERMINATE RESULTS PENDING NEGATIVE POSITIVE INDETERMINATE RESULT SPENDING								

PATIENT'S NAME:	REFUGEE DOMESTIC HEAL	TH ASSESSMENT FORM/INVOICE Page 2 of 2
HIV/ SEXUALLY TRANSMITTED INFECTIONS/ DISEASES	\$20 SYPHILIS \$6.23 GC \$17	Ś
HIV (TEST ALL PERSONS 13-64 YEARS OF AGE: NO OVERSEAS HIV TESTS ARE GIVEN AS OF 2010.	(SEE CDC GUIDELINES FOR SCREENING CHILDREN)	T
TESTED? YES NO IF, APPLICABLE FOLLOW-UP APPOINTMENT DATE:	DD YYYY PENDING NOT DOM	NE
SYPHILIS (TEST, REGARDLESS OF OVERSEAS RESULT . TEST IS ROUTINE FOR REFUGEES $\geq$ 15 years	DF AGE)	
VDRL/RPR       NEGATIVE       POSITIVE       PENDING       NOT DONE         IF POSITIVE, CONFIRMATORY TEST       (TPPA, FTA, ABS) DONE?       YES       NO       NO         TREATED?       YES       NO       REFERRED       REFERRED	EIA: REGATIVE POSITIVE IF EIA POSITIVE , WERE VDRL/RPR AND/ OTHER CONFIRMATORY TEST(S) DONE TREATED? YES NO	<sup>′ OR</sup> □ YES □ NO ?
CHLAMYDIA (Women up to 26 years old or older with risk factors.)       NEGATIVE         GONORRHEA (For specific groups – see CDC guidelines)       NEGATIVE	POSITIVE PENDING NOT DONE	
INTESTINAL PARASITES (NOTE: CDC PROTOCOLS ARE BASED ON OVERSEAS TREAT		\$
TESTING FOR PARASITES		
STOOLSPECIMEN YES NO RESULTS PENDING NO PARASITES FOUND		
SEROLOGY TEST LYES NO LY RESULTS PENDING {	E POSITIVE; TREATED? YES NO	
LABORATORY TESTS URINALYSIS \$4 CHOLESTEROL \$6	HDL \$11 CBC w/Differentials \$11	\$
	CHOLESTEROL DONE? YES NO	
CBC DIFFERENTIAL DONE? YES NO IF NOT DONE, REASON?		
A, WAS EOSINOPHILIA PRESENT ? YES NO B. IF EOSINOPHILIA PRESENT REFERRE		DD YYYY
PHYSICAL ASSESSMENT, SCREENING CONDUCTED \$	MENTAL HEALTH SCRE	ENING
Age 21-39 \$128 Age 40-64 \$149 Age 65/older \$161	WAS A U.S. MENTAL HEALTH SCREENING PER	RFORMED? YES NO
		0
DIABETES YES NO PENDING REFERRED	APPOINTMENT DATE:	_
ANEMIA YES NO PENDING REFERRED	MM DD YYYY	
	OTHER REFERRALS (CHECK ALL TH	ΔΤ ΔΡΡΙΥ).
HEARING YES NO PENDING REFERRED		
VISUAL ACUITY YES NO PENDING REFERRED		_
	WOMEN'S HEALTH NEWBORN S	
PREGNANCY \$9 YES NO PENDING REFERRED \$		
LEAD LEAD ( <b>&lt;16 years)</b> POS NEG LEVELREFERRED	TOTAL REIMBURSEMENT CLAIMED	o \$
AUTHORIZING SIGNATURE (PHYSICIAN OR NURSE):	TITLE:	
FACILITY NAME: TELEPHONE:	FAX: DATE OF	THIS REPORT:
FACILITY NAME: TELEPHONE:	DATE OF	
	MM	DD YYYY
PLEASE SEND COMPLETED FORM TO: Dept. of Public Health, Refugee Health Program, 2 Peac Form 3085 Effective 10/01/2016. Form modified March 2018.	htree St., Atlanta,GA 30303 Confidential Fax #	(770) 359-5148 or (404) 232-1478

# **Attachment 2: Verification Documents**

RECEPTION AND P	LACEMENTPRO	oram Assur	ANCEFORM	
WRIUS World Rollef Rollgoo Services 7 East Balilmore Street Balignore, MD 21202 Phone: 443-451-1906 Pact 443-451-1965 Date: 11 JUL 2007 File No.	; GU-055867		Code:1/3	3 200
The following perions have a son accepted for p No Name	essettlement under our Roltu PA	auspicess A Number A 212 011 061	DOB MC	C Sex POD M CU
Aniliaio GAWRR503 WORLD RELIDF/ATLANTA 655 VILLAOB SQUARE DRIVE STONE MOUNTAIN OA30083 JOHN ARNOLD 404-294-4352 (Phone) 404-294-6011 (Fax) Airport of Final Destination: ATL Placement Location (Gity, State): White, Gr	i talemal transfer		Balotive (If applied) Bartov (buy on of reception and place	Fy 008
Signsture	(Authorited A	AUG O		

Rofugeo Processing Center 1401 Wilson Boulovard Suite 700 Arilagton, VA 22209-2306

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Whiteles A basilog bill basilog better a basilog of the second se	
Papi Dani Cardin Flotsatsky Human	

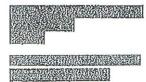
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#### DEPARTMENT OF HEALTH & HUMAN SERVICES

ADMINISTRATION FOR CHILDREN AND FAMILIES 370 L'Enfent Promenede, S.W. Washington, D.C. 20447





#### CERTIFICATION LETTER

#### Dear Dear States

This letter confirms that you have been certified by the U.S. Department of Health and Human Services (HHS) under section 107(b) of the Trafficking Victims Protection Act of 2000. With this certification, you are eligible for benefits and services under any Federal or State program or activity funded or administered by any Federal agency to the same extent as an individual who is admitted to the United States as a refugee under section 207 of the Immigration and Nationality Act, provided you meet other eligibility criteria. Certification does not confer immigration status.

Your certification date is October 14, 2008. The benefits outlined in the previous paragraph may offer assistance for only limited time periods that start from the date of this certification. Therefore, if you wish to seek assistance, it is important that you do so as soon as possible after receipt of this letter.

You should present this letter when you apply for benefits or services. <u>Benefit-Issuing agencies must call</u> the toll-free trafficking verification line at 1 (866) 401-5510 in the Office of Refugee Resettlement (ORR) to verify the validity of this document and to inform HHS of the benefits for which you have applied.

The Department of Labor offers employment and training services for which you may be eligible. Call 1-877-US2-JOBS or visit <u>www.servicelocator.org</u> to find out about the nearest One-Stop Career Center

You must notify this office of your ourrent mailing address. Please send a dated and signed letter with any changes of address to: Trafficking Program Specialist, Office of Refugee Resettlement, 8<sup>th</sup> Floor West, 370 L'Enfant Promenade, SW, Washington, DC 20447. We will send all notices to that address, and any notice mailed to that address constitutes adequate service. You may also need to share this same information with state and local benefit-issuing agencies.

Sincerely,

David H. Siegel Acting Director Office of Refugee Resettlement

#### Attachment 3: Refugee Health Referral Form

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ears	ia Denar	tment of P	ublic Heal	th

Georgia Department of Public Health State Refugee Health Program Physical Health & Mental Health Linkage Coordination Referral Form

#### **Referral Source Information**

Agency:	Date://
Name:	Title:
Phone: Fax:	Email:
Client Information	
Name:	Date of Arrival (US)://
	County:
Birthplace (Country):	Patient Medical #:
Primary Language: Dispeaks some English	Medicaid #:
Address:	смо:
City: Zip Code:	Alien #:
Primary Phone #: Other Phone #:	Agency/Sponsor:
Hepatitis:  B C Other  Sexually Transmitted Infections (STI)  Please specify:  HIV CD4 > 200 CD4 < 200 Pregnancy Non-Compliance with Treatment Other Chronic Health Issues, specify:	History of psychiatric hospitalization? History of suicide attempts? Currently suicidal? History of torture/trauma? Domestic violence concerns? Substance abuse/dependence concerns? Please attach the overseas psychological evaluation.
2	Overseas psychological evaluation attached? 🗌 Yes 🗌 No
Services(s) Requested (Select All that Apply]:	Services(s) Requested (Select All that Apply):
Follow-up Care	Follow-up Care
Health Education	Mental Health Education
Assist with Compliance Treatment Plan	Assist with Compliance Mental Health Treatment Plan
Other, specify:	Other, specify:
Additional Comments / Concerns Section:	
FOR OFFICE USE ONLY:	

#### Fax Referrals To: 770-359-5148

Approved: [ ] Yes [ ] No

Received by:\_

Important Warning: This message is intended for the use of the person or entity to which it is addressed and may contain information that is privileged and confidential, the disclosure of which is governed by applicable law. If you are not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any disclosure, copying or distribution of this information is Strictly Prohibited. If you have received this message by error, please notify the sender immediately to arrange for return or destruction. Unauthorized redisclosure for failure to maintain confidentiality could subject you to penalties described in federal and state law.

Form 06/07/2016

Date Referral Received: \_\_\_\_/\_\_\_/

Attachment 4: RHS-15 Screening Protocol

### Georgia Refugee Health Program RHS-15 Screening Protocol

#### Background

The Refugee Health Screener 15 (RHS-15) was designed by Pathways to Wellness to address a deficit in efficient screening tools to assess for emotional distress across refugee populations. Pathways to Wellness and other supporters of the refugee screening tools believe that integrating early detection and support for mental health problems into the refugee resettlement, paired with culturally appropriate and effective treatment, reduces resettlement stress and accelerates healing.

*Current Languages Available via the RHS-15:* Arabic, Amharic, Burmese, English, French, Karen, Nepali, Spanish, Swahili

All Refugee Health partners will need to sign a user agreement with Pathways to Wellness. For a copy of the user agreement or copies of translated files, please contact Monica Vargas (monica.vargas@dph.ga.gov).

#### Scripts and Guidelines for Administering the RHS-15:

 Full clinical script including English version and a webinar outlining use of the RHS-15 <u>http://refugeehealthta.org/webinars/mental-health-screening-and-care/tools-andstrategies-for-refugee-mental-health-screening-introducing-the-rhs-15-2/</u>

#### Screening Protocol:

Adults (over age 18) if available to screen and consents to screening. Pathways to Wellness recommends screening at least 30 days after arrival.

**Children (ages 13 - 18)**: Screened by pediatric clinics between 30 and 90 days after arrival and as necessary every six months subsequent. Needed referrals can be facilitated by the clinic liaison as appropriate. Potential referrals could include: clinical mental health services or community based mental health services.

#### Communication of Screening Results with Medical, Mental Health and Social Service Providers:

- Pathways to Wellness recommends repeat screening be offered at no less than six month intervals. If administering the RHS-15 please ensure that the client has not been screened within the last six months by 1) coordinating with referring agencies to determine if the RHS-15 has already been completed and/or 2) asking the client "Have you seen this tool before (showing RHS-15)?"
- Sharing the results of the RHS-15 may be helpful in service planning and service provision. Results can be helpful whether the individual screened negative or positive.
- Administering agency should complete consent to release with client including discussion of providers that results are to be released to including health provider, mental health provider and/or other social service providers.

- <u>Mental Health Provider:</u> The person scheduling the mental health appointment provides a signed consent and the completed tool to the appropriate contact at the mental health provider site.
- <u>Social Service Provider</u>: The person completing the referral to a refugee social service agency should obtain signed consent to release and include on the referral form whether the RHS-15 was completed, whether RHS-15 was positive or negative and the date of screening.

Attachment 5: Refugee Health Training Request

# Refugee Health Training & Technical Assistance Request

Introduction	
The Georgia Refugee Health Program (RHP) is available to assist with needs and issues	
that relate to refugee health. To ensure that the RHP is able to provide the best support	
and solution, please complete the request form in its entirety.	

Date of Request:	
<b>Desired Date of Training:</b>	

Requestors Information	
Name:	
Job Title:	
Facility:	
Phone:	
Email:	

<b>Description of Requested Need</b>	

Additional Comments	

For RHP Only:

Date Scheduled:

Location Confirmed

Submit form to the State Refugee Health Program via email to:

Monica.Vargas@dph.ga.gov or Bereket.Beraki@dph.ga.gov

### Glossary

## Alien

A person who is not a citizen or national of the United States.

## Amerasian

A person fathered abroad by U.S. servicemen to women of Asian nationalities.

## Asylee

An immigrant who flees his or her country in fear of persecution or with a well-founded fear of persecution because of race, religion, nationality, political opinion, or membership in a social group and who is already present in the United States at the time he/she obtained asylum. One seeks asylum from the United States Citizenship and Information Services (USCIS).

# Centers for Disease Control and Prevention (CDC)

The CDC, of the U.S. Public Health Service (USPHS), is responsible for ensuring that immigrants entering the U.S. do not pose a threat to the public health. CDC monitors the overseas medical screening of immigrants, inspects the medical records of immigrants at U.S. ports of entry, and notifies state health departments of each arriving refugee as well as some categories of other immigrants.

# **Civil Surgeon**

A physician approved by the United States Citizenship and Information Services (USCIS) to conduct the medical examination of applicants seeking to adjust their immigration status.

# **Class A Condition**

An excludable medical condition (e.g., infectious tuberculosis, HIV infection, physical or mental disorder that may pose a threat, drug abuse or addiction) diagnosed in a refugee during the overseas medical examination. Class A conditions require approved waivers for United States entry and require immediate follow-up upon arrival by appropriate medical personnel.

# **Class B Condition**

A physical or mental abnormality, disease, or disability serious in degree or permanent in nature amounting to a substantial departure from normal well-being diagnosed during the overseas medical examination. Class B designations indicate a need for follow-up soon after arrival in the United States by appropriate medical personnel.

# Division of Global Migration and Quarantine, (DGMQ/CDC)

The CDC Division of Global Migration and Quarantine is committed to reducing morbidity and mortality due to infectious diseases among immigrants, refugees, international travelers, and other mobile populations that cross international borders. In addition, the Division of Global Migration and Quarantine is committed to promoting border health and preventing the introduction of infectious agents into the United States.

# **DS-2053**

Department of State form, *Medical Examination for Immigrant or Refugee Applicant*. This form is required for immigration. It is the summary of three worksheets, plus it contains the results of the required laboratory tests for any applicant (immigrant and refugee) older than 14 years of age. This form is in the immigrants' and refugees' IOM Bag.

## **Health Assessment**

The comprehensive assessment of newly arrived refugees, including:

- $\Box$  Follow-up of conditions identified overseas
- □ Evaluation and diagnostic services to determine health status and identify health problems
- □ Referral for follow-up of identified health problems
- □ Education/orientation to local healthcare services
- □ Linkage with primary healthcare services

## I-693

USCIS form called the Report of Medical Examination and Vaccination Record. This is the form used to document the medical aspects of the Adjustment of Status application.

## I-94

USCIS document that records each alien's arrival and departure from the United States. It identifies the period of time for which the alien is admitted and the alien's immigrant status.

## Immigrant

A person who is not a U.S. citizen or national who enters the United States, as an actual or prospective permanent resident, with the intent to remain for an indefinite period of time.

### **Immigration Status**

The legal or illegal character or condition under which an immigrant has entered the United States. All refugees are legal immigrants.

# International Organization for Migration (IOM)

IOM works to help ensure the orderly and humane management of migration, to promote international cooperation on migration issues, to assist in the search for practical solutions to migration problems and to provide humanitarian assistance to migrants in need, including refugees and internally displaced people. IOM arranges refugee travel and travel loans to refugees migrating to the United States. In some locations, provides cultural orientation briefings and/or medical screenings.

### **IOM Bag**

The large white bag issued to refugees at the time of travel in order to carry medical and other documents, including the results of the overseas medical exam, immunizations records, and overseas chest X-rays.

### **Internally Displaced Persons (IDPs)**

Those who are internally displaced in various regions (usually because of war), those whose nationality is undetermined, or those who do not have an established bond with any country after a political reorganization.

**Joint Voluntary Agency (JVA)** On behalf of the 10 U.S. voluntary agencies, prepares case files and documentation for refugees applying for U.S. resettlement, researches family reunion documentation, responds to case inquiries from the U.S., and serves as liaison with Volags and IOM.

# Migrant

A "migrant worker" is generally understood to be an economic migrant who has been "en-gaged in a remunerated activity in a state of which he or she is not a national." The term also encompasses undocumented migrants. The term "migrant" should be understood to include cases where the decision to migrate has been taken freely, for "personal convenience," without any external compelling factors such as ethnic or civil strife or any environmental destruction.

## **Non-Immigrant**

A person who can be classified under one or more of the following: undocumented individual, tourist, visitor on business, or foreign/international student.

## **Office of Refugee Resettlement (ORR)**

Advises the U.S. Assistant Secretary for Children and Families and the Secretary of Health and Human Services on policies and programs regarding refugee resettlement, immigration, and repatriation matters. ORR plans, develops, and directs implementation of a comprehensive program for domestic refugee and entrant resettlement assistance. ORR also provides direction and technical guidance to the nationwide administration of resettlement and repatriation programs.

## **Overseas Medical Exam (see Visa Medical Examination)**

### Parolee

A foreign-born person, or alien, who, appearing to be inadmissible to the inspecting USCIS officer, is allowed to enter the United States under emergency (humanitarian) conditions or when that individual's entry is determined to be in the public interest.

# **Primary Refugee**

A refugee who is residing in the state listed as the initial point of destination with the USCIS. Refugees are free to move from state to state, but sponsors, Volags, and state health departments are designed to serve only newly arrived primary refugees to the state.

# **Quarantine Station**

The station at a major port of entry which is charged with preventing the importation and spread of communicable disease into the United States. Quarantine officers inspect arriving aliens and their medical documents and forward copies of documents to appropriate health authorities in the resettlement location. Refugee arrivals are limited to the eight ports of entry where CDC has staff (New York City, Chicago, Miami, Los Angeles, San Francisco, Atlanta, Seattle, and Newark.

# **Reception and Placement (R&P)**

The initial resettlement process and period (generally 30 days) during which a Volag or other sponsor under an agreement with the United States Department of State is responsible for assisting the refugee.

# Refugee

A foreign-born resident who is not a United States citizen and who cannot return to his or her country of origin or last residence because of persecution or the well-founded fear of persecution because of race, religion, nationality, membership in a particular social group, or political opinion, as determined by the State Department or United States Citizenship and Immigration Services (USCIS). A refugee receives this status *prior* to entering the United States. (For the purposes of the State Refugee Health Program, "refugee" encompasses asylees as well as parolees.)

## **Refugee Medical Assistance**

Available as cash or medical assistance to needy refugees who arrive in the U.S. with no financial resources and are not eligible for other assistance programs such as Temporary Assistance to Needy Families (TANF), Supplemental Security Income (SSI), or Medicaid. This refugee assistance, if needed, is paid entirely from federal funds and is available only for a limited number of months following arrival in the U.S.

# **Secondary Refugee/Migration**

A refugee who initially settles in one state and subsequently moves to another, outside the jurisdiction of the agency that was responsible for his or her initial resettlement.

## Sponsor

A person who signs an affidavit of support for a person applying to emigrate to the United States as a resident. A sponsor must be a U.S. citizen, national, or legal permanent resident, who is 18 years of age or older, has been domiciled in the United States, and meets certain income/assets requirements.

### **Undocumented Immigrant**

A person who is not a U.S. citizen or national, who has entered the United States (or has remained in the United States) without proper documentation and who does not have legal status for immigration purposes.

# United Nations High Commissioner for Refugees (UNHCR)

With host country authorization, provides the following services (directly or indirectly) in refugee camps: protection, assistance, medical services, registration of camp population, and referral for possible resettlement.

# United States Citizenship and Immigration Service (USCIS)

Formerly known as the INS. An agency within the Department of Homeland Security that oversees the implementation of federal immigration and naturalization laws, including the immigration, exclusion, deportation, expulsion, or removal of immigrants.

# Victim of Trafficking

Human trafficking is a modern-day form of slavery. Victims of human trafficking are trafficked across international borders and subjected to force, fraud, or coercion, for the purpose of sexual exploitation of forced labor. Victims are young children, teenagers, men, and women.

**Sex trafficking** – the recruitment, harboring, transportation, provision, or obtaining of a person for the purpose of a commercial sex act, in which a commercial sex act is induced by force, fraud, or coercion, or in which the person is forced to perform such an act is under the age of 18 years

**Labor/Domestic trafficking** – the recruitment, harboring, transportation, provision, or obtaining of a person for labor or services, through the use of force, fraud, or coercion for the purpose of subjection to involuntary servitude, peonage, debt bondage, or slavery. In both forms, the victim is an unwilling participant due to force, fraud, or coercion.

#### Visa Medical Examination or Overseas Medical Examination

The physical and mental examination the immigrants and refugees coming to the United States complete as part of the visa application process. The purpose of the visa medical examination is to identify the presence or absence of certain disorders that could result in exclusion from the United States under provisions of the Immigration and Nationality Act.

#### **Volunteer Resettlement Agency (Volag)**

A national or local non-profit voluntary agency. Volags are assigned responsibility for initial refugee resettlement processing under a contract with the Department of State. The national Volag assigns continuing responsibility for the refugee to a local affiliated Volag or sponsor. During the initial resettlement process, the Volag or sponsor is responsible for assisting the refugee in seeking healthcare, employment, and/or schooling and housing.

#### References

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- U.S. Department of Health and Human Services (DHHS) Office of Minority Health. (2001). National Standards for Culturally and Linguistically Appropriate Services in Health Care: Final Report :March 2001. Retrieved from\_ <u>http://minorityhealth.hhs.gov/assets/pdf/checked/finalreport.pdf</u>.

#### Acknowledgements

The Georgia Refugee Health Program would like to acknowledge the Association for Refugee Health Coordinators, Connecticut Department of Public Health Refugee Health Program, Florida Department of Health Refugee Health Program, and Minnesota Department of Health Refugee Health Program for their publications that served as a model for this manual.