



911 Response Data for Glascock County Emergency Response Zone 8/1/2024 – 7/31/2025

Introduction

The information included in this document is EMS data from 911 Responses for the timeframe of August 1, 2024, through July 31, 2025, submitted to the Department for 911 requests in Glascock County.

Table of Contents

Introduction	1
County Information:.....	3
Filters for all data shown.....	3
Total Call Volume	4
Call Demographics	4
Calls by Week	5
Demand Analysis (Calls by Hour of Day and Day of Week)	6
TOTAL	6
MAX PER HOUR	6
MEAN	7
MEDIAN.....	7
90 TH PERCENTILE	8
TRANSPORTS	9
Count by Destination Facility	9
Count by Primary Payment Method (ePayment.01)	9
TIMES	10
Unit En Route to Scene - MAX	11
Unit En Route to Scene - MEAN	11
Unit En Route to Scene - MEDIAN.....	12
Unit En Route to Scene - 90 th PERCENTILE.....	12
Scene to Destination – MAX	13
Scene to Destination – MEAN	13
Scene to Destination – MEDIAN	14
Scene to Destination - 90 th PERCENTILE	14
Time on Task – MAX.....	15
Time on Task – MEAN	15

Time on Task – MEDIAN..... 16

Time on Task - 90th PERCENTILE..... 16

CALL LOCATIONS (ALL 911 Calls for Ground Ambulance)..... 17

HEAT MAP – GLASCOCK COUNTY 17

GEOSPATIAL CLUSTER MAP – GLASCOCK COUNTY..... 18

County Information:

- Glascock County, GA
- Population Estimate (US Census Bureau 2020): 2,884
- Area: 143.7 mi²
- County Seat: Gibson
- Largest city: Gibson
- Cities: Gibson, Mitchell, Edge Hill
- No Hospital(s) present in Glascock County

Filters for all data shown

NOTE: data is from GEMSIS Elite data present in Biospatial as of 8/15/2025 and represents ALL agencies reporting data for Glascock County.

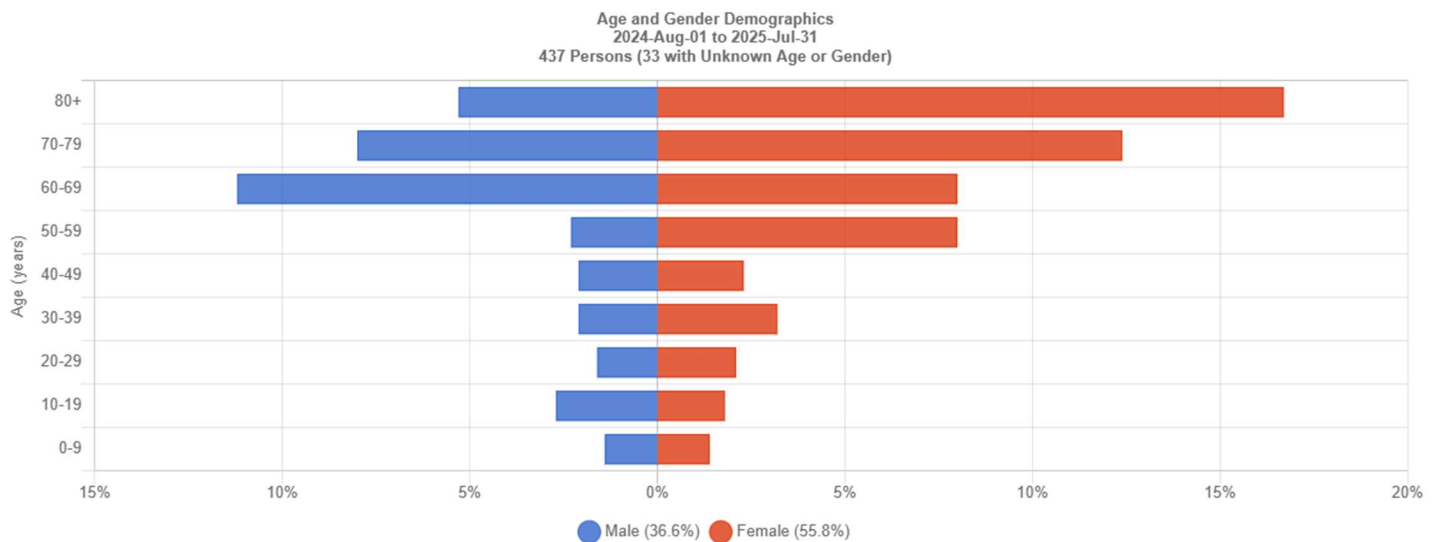
- Date Range: 8/1/2024 – 07/31/2025
- Type of Service Requested: Emergency Response (Primary Response Area, Intercept, Mutual Aid)
- County/State: Glascock County, GA
- Unit Role: Ground Transport and Air Transport-Helicopter

Total Call Volume

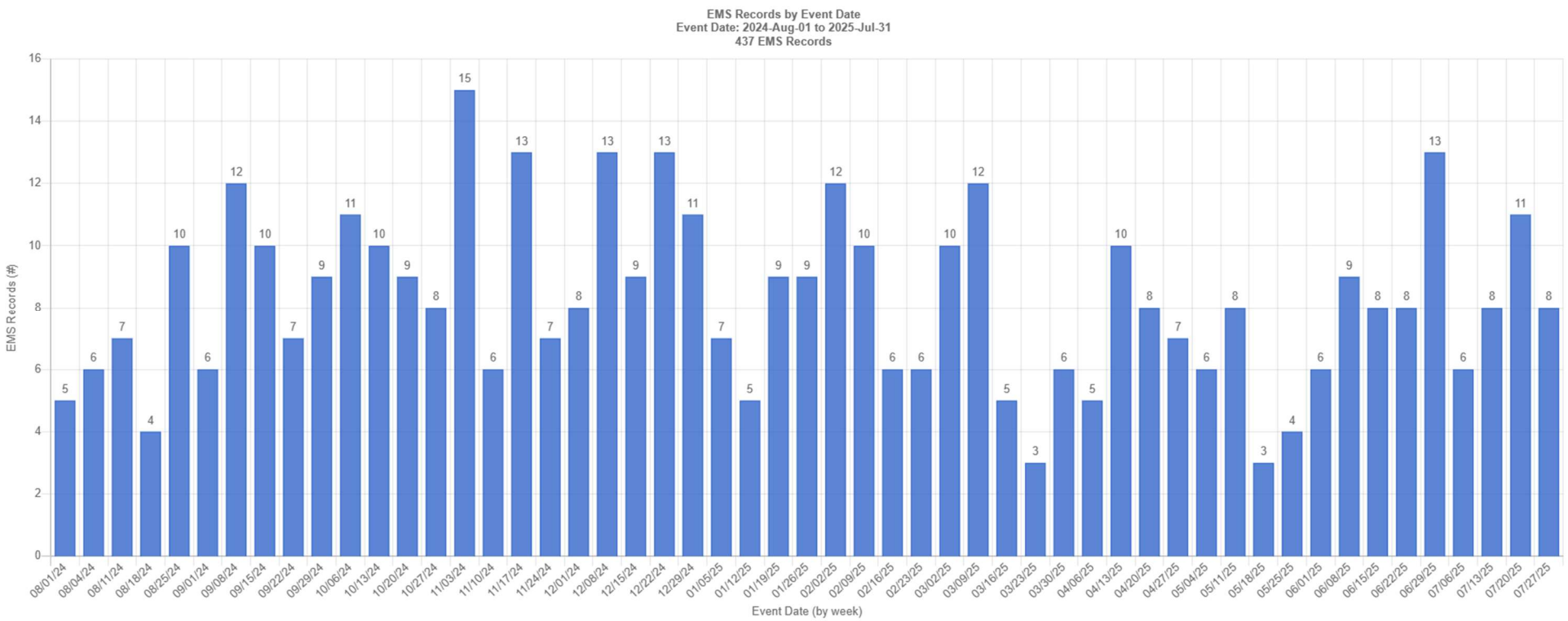
- Call Volume: 437
- Breakdown by Incident/Patient Disposition:

INCIDENT/PATIENT DISPOSITION	EMS Records
Treated, Transported by this EMS Unit	332
Refused Evaluation/Care, No Transport	38
Canceled (Prior to Arrival)	23
Treated, Released (AMA)	11
Evaluated, No Treatment/Transport Required	10
Treated, Released (per protocol)	5
Canceled on Scene (No Patient Contact)	4
Canceled on Scene (No Patient Found)	3
Treated, Transferred Care to Another EMS Unit	3
Assist, Public	2
Dead at Scene, RA, Transported	2
Dead at Scene, No RA, Transported	1
Non-Patient Transport	1
Standby - Support Provided	1
Treated, Private Vehicle Transport	1
TOTAL	437

Call Demographics

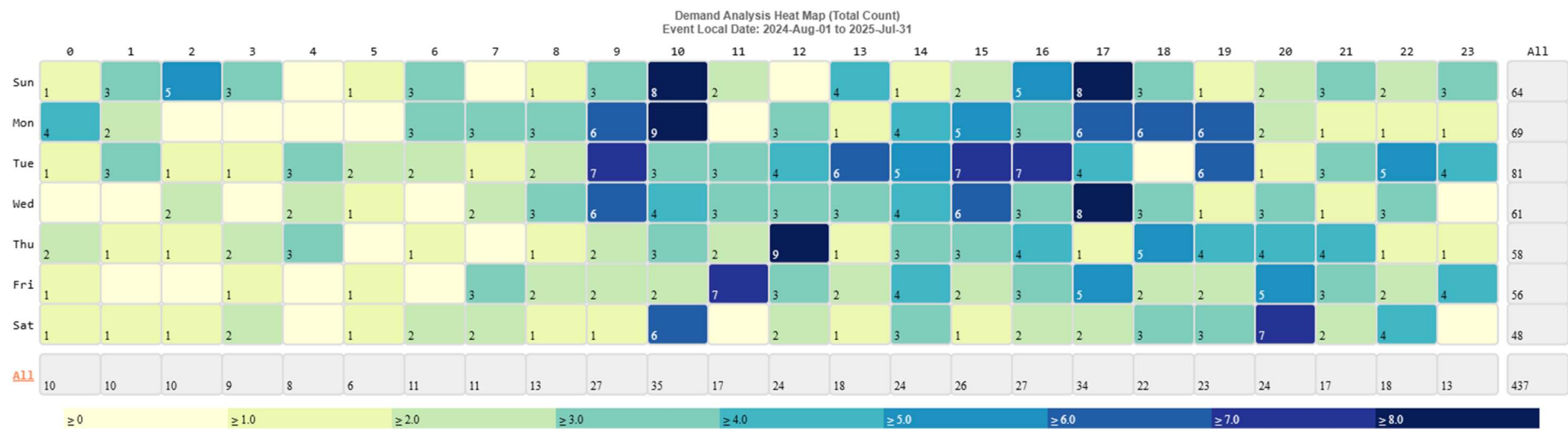


Calls by Week

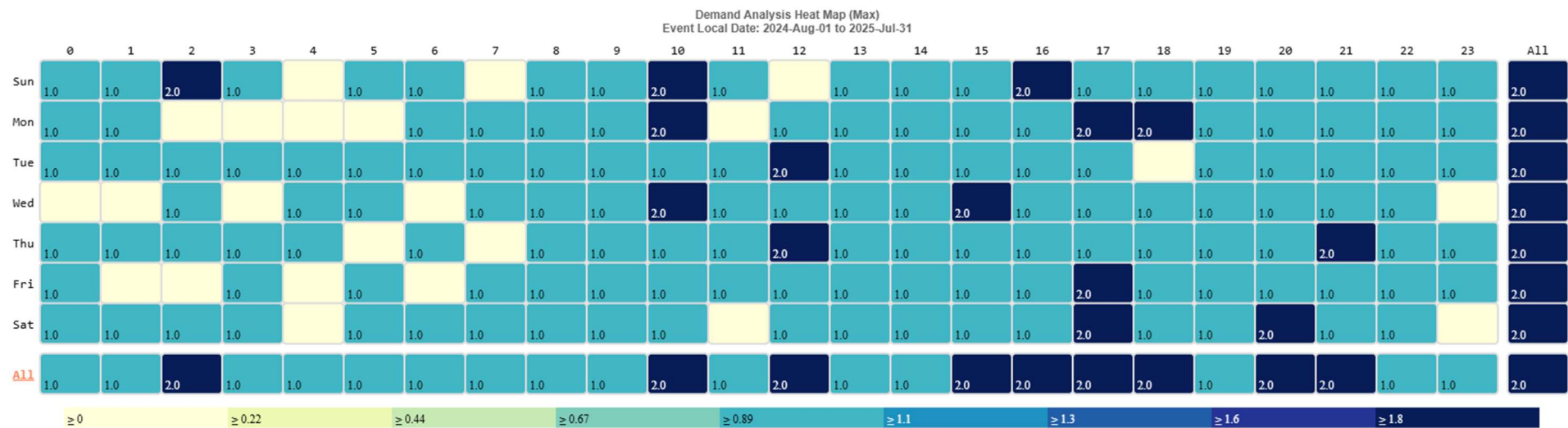


Demand Analysis (Calls by Hour of Day and Day of Week)

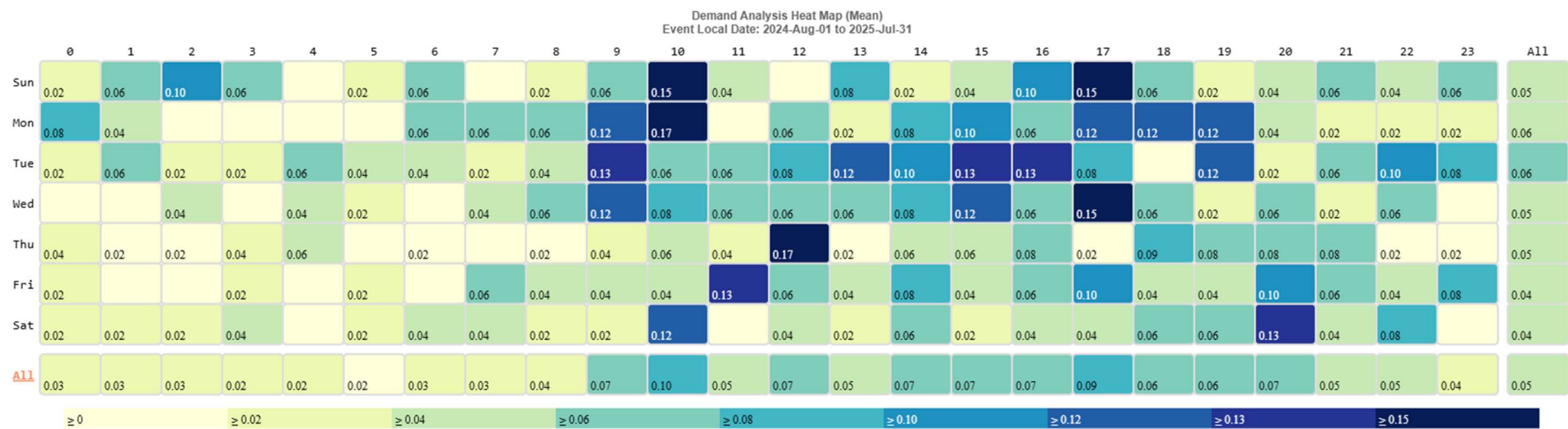
TOTAL



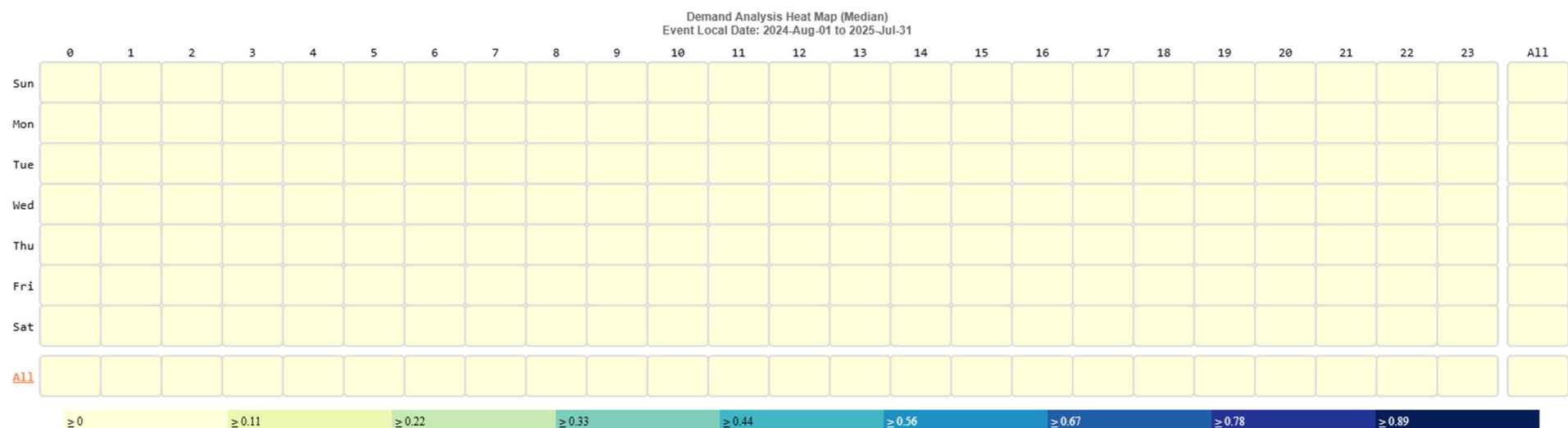
MAX PER HOUR



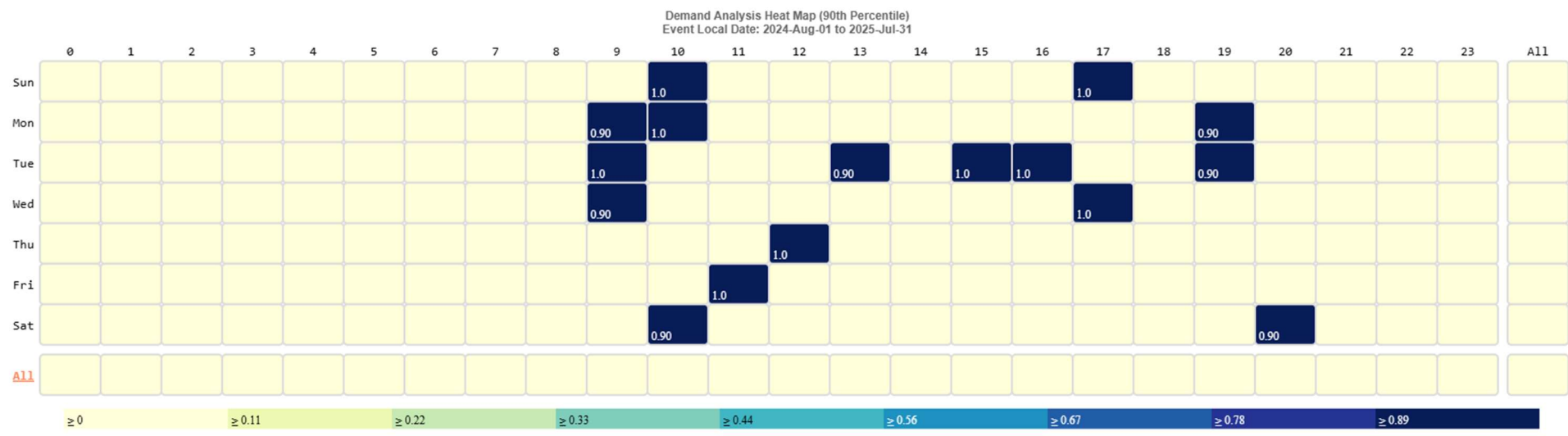
MEAN



MEDIAN



90TH PERCENTILE



TRANSPORTS

COUNTS BY DESTINATION FACILITY (Additional Filter for Transports Data)

- Count by Destination Facility Transport Disposition = *Transported by this EMS Unit (this Crew Only), Transported by this EMS Unit, w/Member of Another EMS Unit,*

DESTINATION FACILITY	COUNT
Piedmont McDuffie (GA)	106
Piedmont Augusta (GA)	101
Doctors Hospital of Augusta (GA)	57
Wellstar MCG Health (GA)	48
Jefferson Hospital (GA)	11
Augusta VA Medical Center (GA)	6
Washington County Regional Medical Center (GA)	4
St. Mary's Good Samaritan Hospital (GA)	1
Atrium Health Navicent Baldwin (GA)	1
TOTAL	335

Count by Primary Payment Method (ePayment.01)

PRIMARY PAYMENT METHOD (ePayment.01)	COUNT
Medicare	112
No Insurance Identified	72
Insurance	78
Self Pay	34
Medicaid	18
Not Reported	21
TOTAL	335

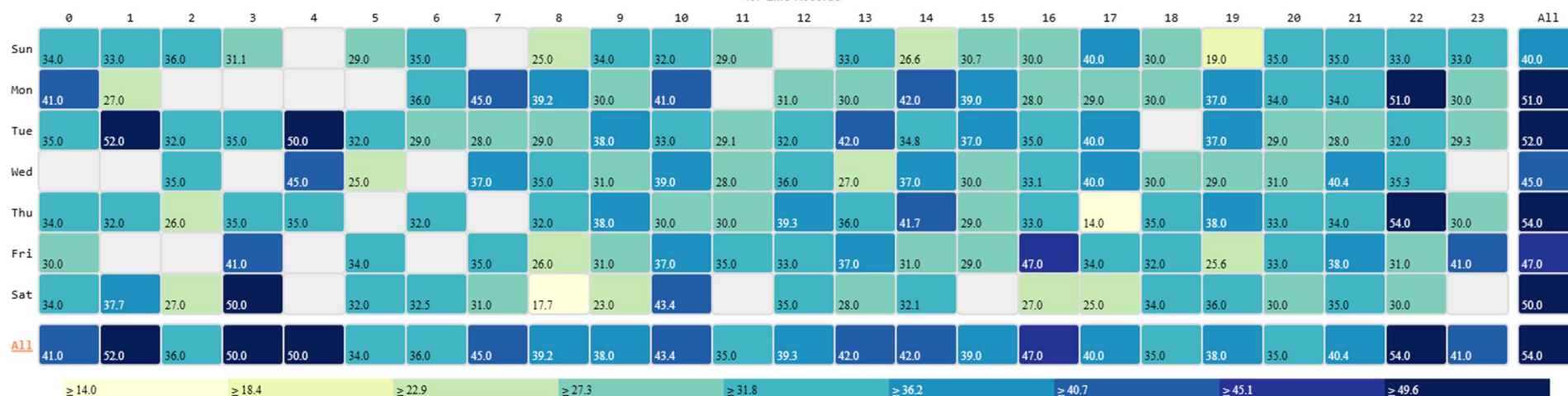
The following pages show the following time intervals as calculated in Biospatial:

- Unit En Route to Scene: is the difference in minutes between the unit en route time (eTimes.05) and the time of unit arrival on scene (eTimes.06).
- Scene to Destination: is the difference in minutes between the time the unit left the scene (eTimes.09) and the time of patient arrival at destination (eTimes.11).
- Time on Task: is the difference in minutes between the unit notified by dispatch time (eTimes.03) and the time of unit back in service (eTimes.13).

NOTE: Time intervals are calculated for ALL calls that include both times used to calculate the interval.

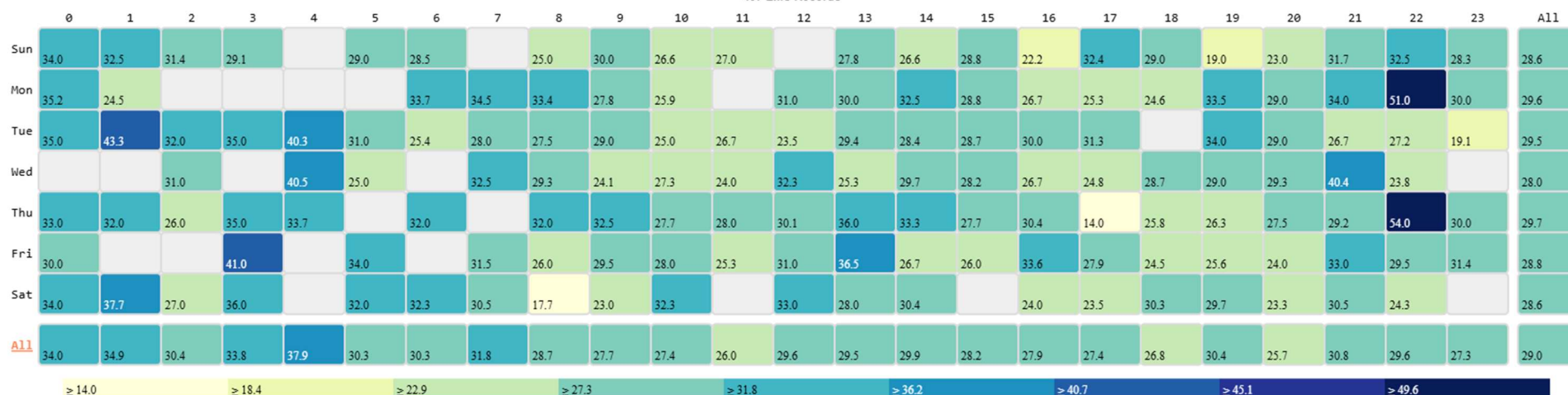
Unit En Route to Scene - MAX

Max Unit En Route to Scene Time (minutes)
Event Local Date: 2024-Aug-01 to 2025-Jul-31
407 EMS Records

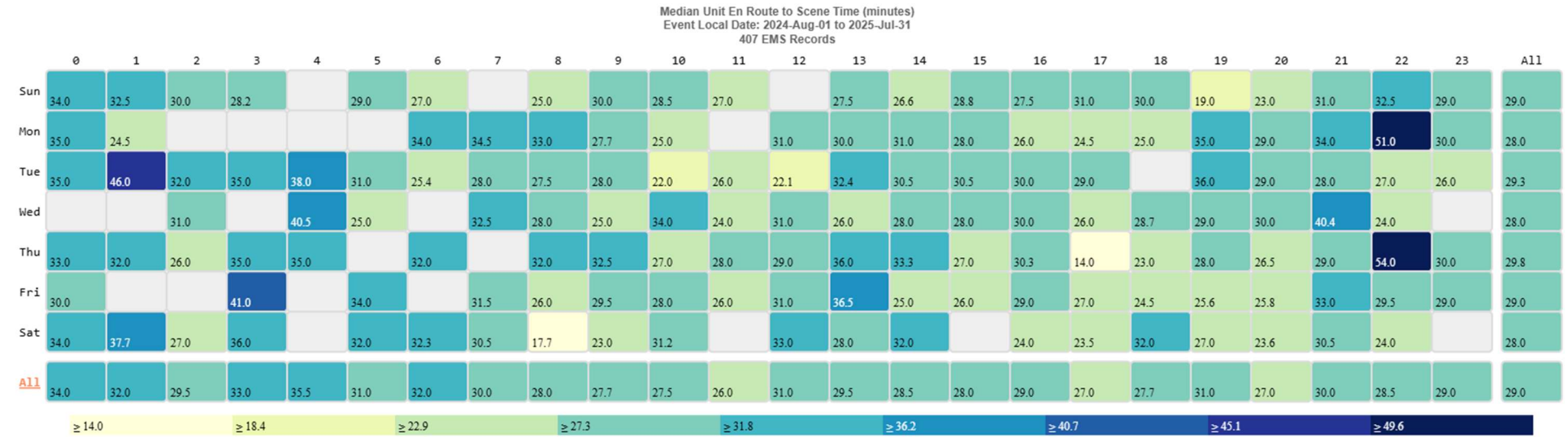


Unit En Route to Scene - MEAN

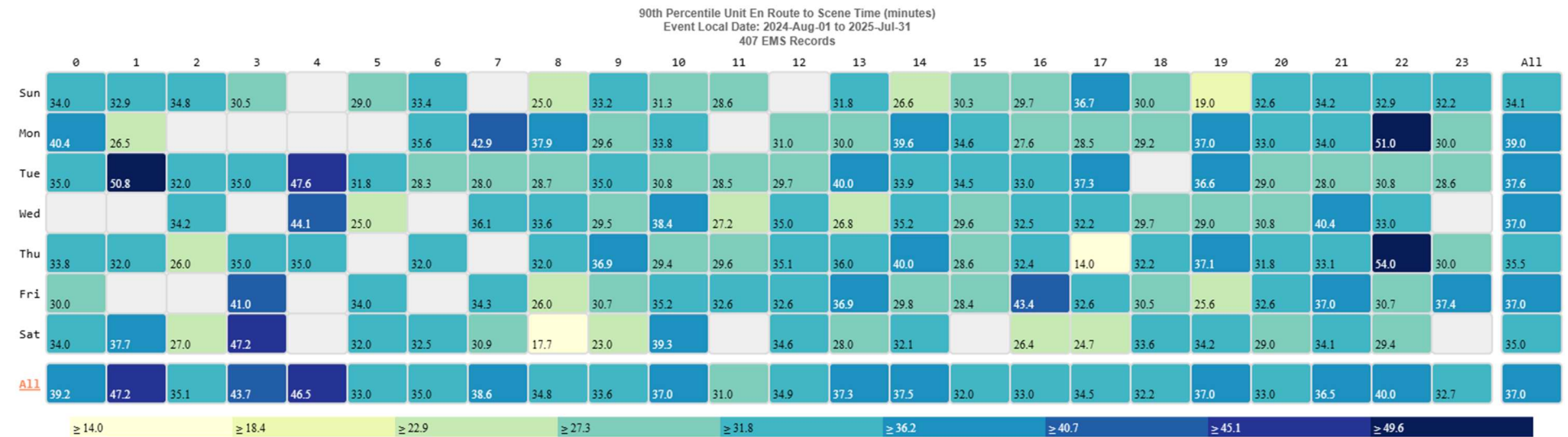
Mean Unit En Route to Scene Time (minutes)
Event Local Date: 2024-Aug-01 to 2025-Jul-31
407 EMS Records



Unit En Route to Scene – MEDIAN

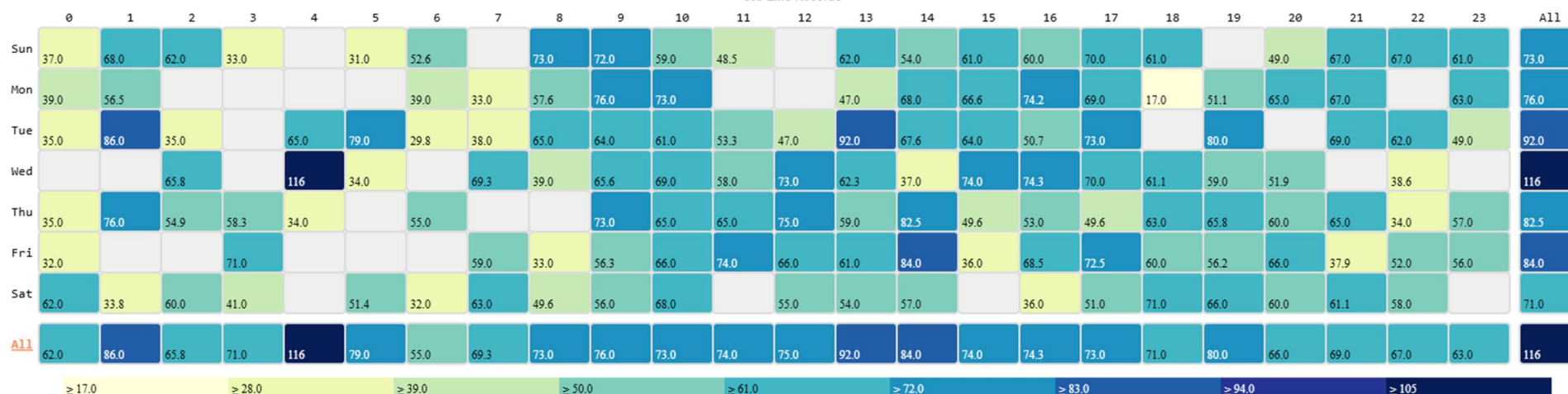


Unit En Route to Scene - 90th PERCENTILE



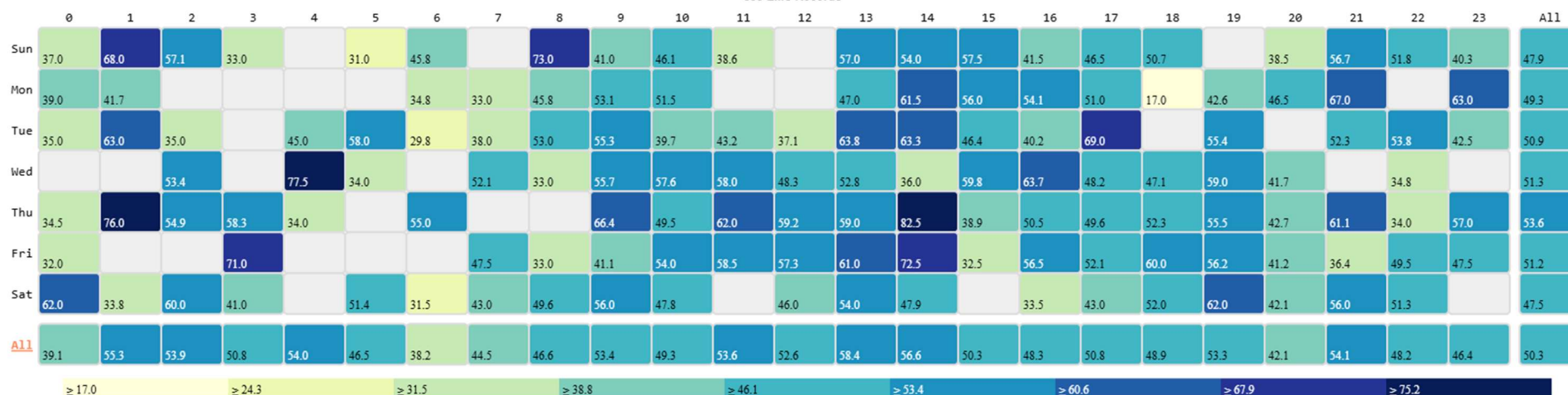
Scene to Destination – MAX

Max Scene to Destination Time (minutes)
Event Local Date: 2024-Aug-01 to 2025-Jul-31
333 EMS Records



Scene to Destination – MEAN

Mean Scene to Destination Time (minutes)
Event Local Date: 2024-Aug-01 to 2025-Jul-31
333 EMS Records



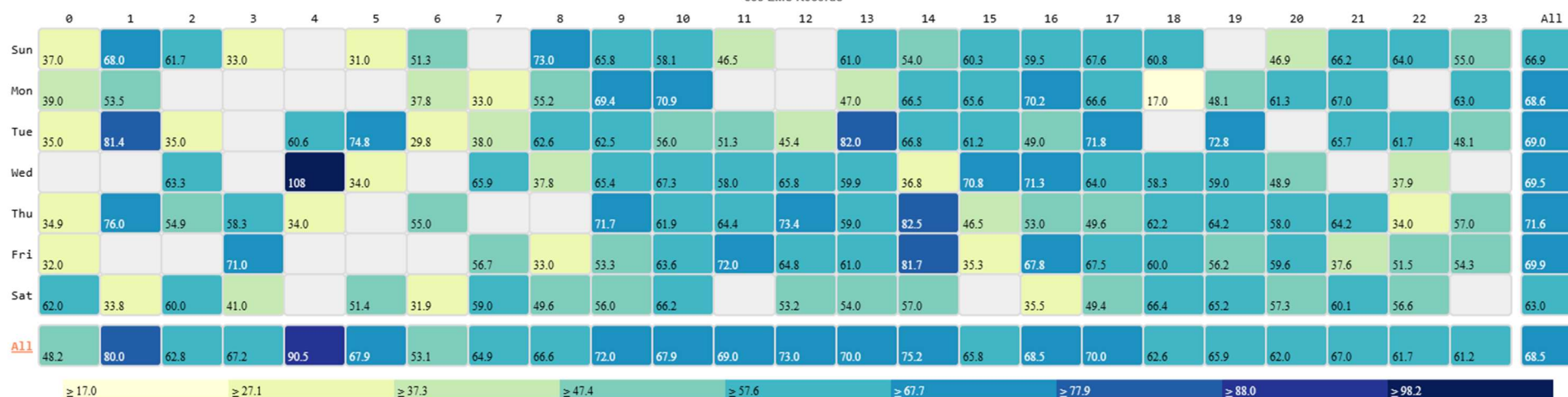
Scene to Destination – MEDIAN

Median Scene to Destination Time (minutes)
Event Local Date: 2024-Aug-01 to 2025-Jul-31
333 EMS Records



Scene to Destination - 90th PERCENTILE

90th Percentile Scene to Destination Time (minutes)
Event Local Date: 2024-Aug-01 to 2025-Jul-31
333 EMS Records



Time on Task – MAX

Max PSAP Call to Back in Service Time (minutes)
Event Local Date: 2024-Aug-01 to 2025-Jul-31
314 EMS Records

	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	All
Sun	110	151	242	137		112	137		130	140	210	147		170	152	176	160	209	124		177	160	132	181	242
Mon	116	131					116	100	205	209	191			118	214	185	189	369	335	132	205	194		136	369
Tue	129	223	102		166	152	73.3	106	117	231	122	127	174	253	175	194	172	178		170		152	189	130	253
Wed			141		256	109		142	126	182	199	150	215	160	128	187	215	195	195		130		144		256
Thu	214	147	134	229	168		186			160	116	128	220	150	173	135	165	218	150	205	159	177	148		229
Fri	135			195				142	97.0	141	189	266	144	341	144	108	191	246	319	201	153	168	149	164	341
Sat	171	177	256	132		143	147	1,074	115	115	150		109	124	307		126	121	172	209	178	182	159		1,074
All	214	223	256	229	256	152	186	1,074	205	231	210	266	220	341	307	194	215	369	335	209	205	194	189	181	1,074
> 73.3 > 184 > 296 > 407 > 518 > 629 > 740 > 852 > 963																									

Time on Task – MEAN

Mean PSAP Call to Back in Service Time (minutes)
Event Local Date: 2024-Aug-01 to 2025-Jul-31
314 EMS Records

	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	All
Sun	110	151	183	137		112	122		130	112	135	126		161	152	160	112	174	119		138	137	117	132	139
Mon	116	115				109	100	153	143	134				118	199	145	145	204	335	118	205	194		136	150
Tue	129	210	102		146	147	73.3	106	109	153	113	124	151	205	155	130	142	171		135		124	145	113	145
Wed			134		182	109		121	113	153	166	150	142	140	111	156	155	149	142		125		116		142
Thu	170	147	134	229	168		186			152	116	128	159	150	173	116	153	218	139	165	134	158	148		154
Fri	135			195				142	97.0	125	183	177	132	341	144	108	146	161	319	201	148	141	149	162	162
Sat	171	177	256	132		143	147	584	115	115	124		109	124	240		121	113	148	187	129	161	132		171
All	143	161	164	173	161	131	122	237	121	143	138	153	148	180	175	138	138	166	173	149	138	148	134	133	151
≥ 73.3 ≥ 130 ≥ 187 ≥ 243 ≥ 300 ≥ 357 ≥ 414 ≥ 470 ≥ 527																									

Time on Task – MEDIAN

Median PSAP Call to Back in Service Time (minutes)
Event Local Date: 2024-Aug-01 to 2025-Jul-31
314 EMS Records

	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	All
Sun	110	151	170	137		112	122		130	112	125	126		161	152	160	120	188	119		138	140	117	112	138
Mon	116	115				110	100	153	131	134				118	205	137	145	149	335	117	205	194		136	131
Tue	129	210	102		139	147	73.3	106	109	142	110	124	159	202	155	131	151	168		132		124	138	107	139
Wed			134		182	109		121	113	153	175	150	106	130	112	150	130	155	142		123		116		132
Thu	170	147	134	229	168		186			152	116	128	156	150	173	120	159	218	139	168	133	158	148		150
Fri	135			195				142	97.0	125	183	167	132	341	144	108	154	143	319	201	153	141	149	162	144
Sat	171	177	256	132		143	147	584	115	115	137		109	124	245		121	113	150	187	122	161	124		141
All	129	151	139	166	153	142	113	124	115	140	130	138	145	160	173	139	139	154	150	136	135	146	132	130	140
	≥ 73.3 ≥ 130 ≥ 187 ≥ 243 ≥ 300 ≥ 357 ≥ 414 ≥ 470 ≥ 527																								

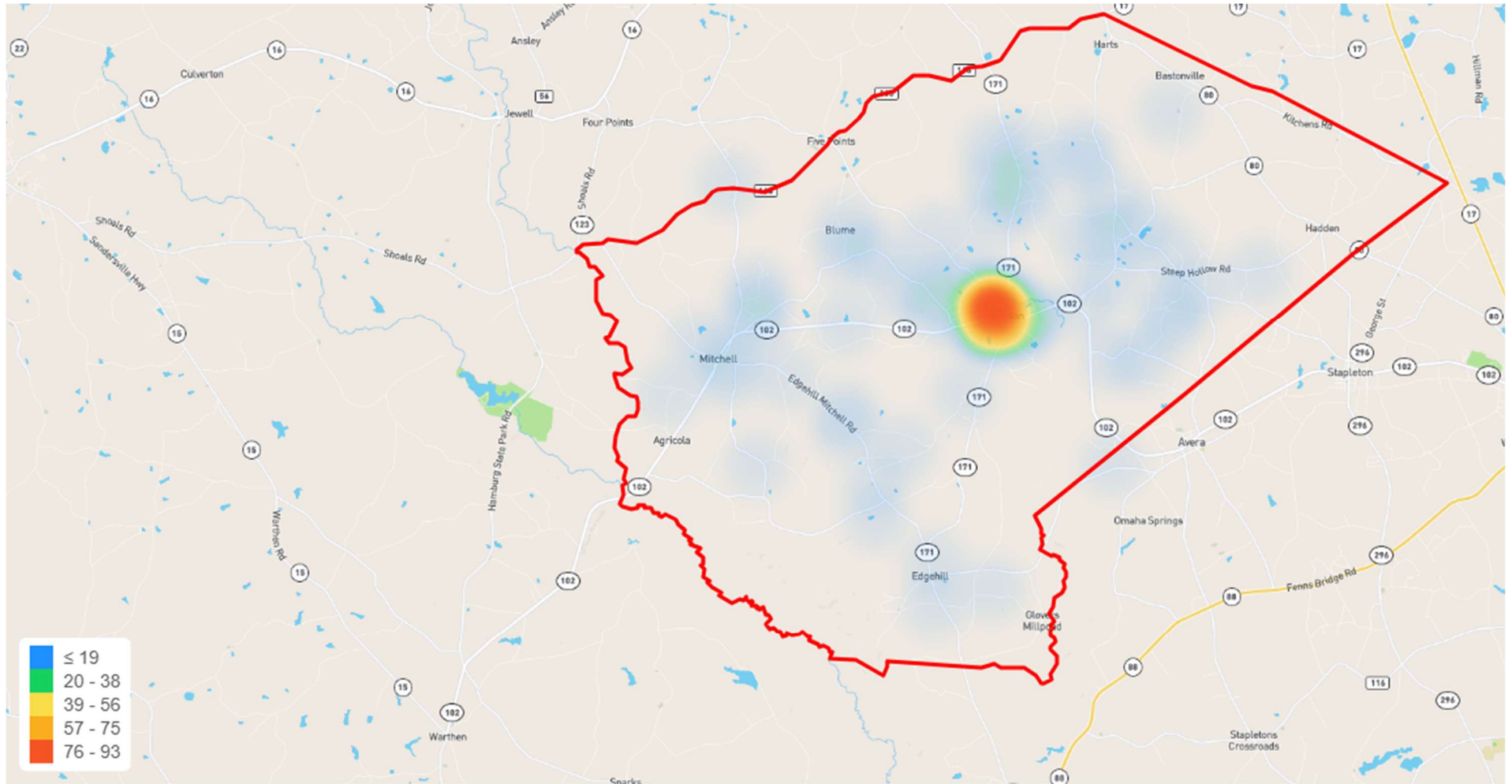
Time on Task - 90th PERCENTILE

90th Percentile PSAP Call to Back in Service Time (minutes)
Event Local Date: 2024-Aug-01 to 2025-Jul-31
314 EMS Records

	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	All
Sun	110	151	228	137		112	134		130	134	186	143		168	152	173	157	207	123		169	156	129	167	185
Mon	116	128				115	100	195	187	183				118	214	185	180	325	335	129	205	194		136	208
Tue	129	220	102		161	151	73.3	106	115	209	120	126	171	245	171	172	169	176		161		146	177	125	197
Wed			139		241	109		138	123	177	195	150	193	154	125	177	198	191	184		129		139		195
Thu	205	147	134	229	168		186			158	116	128	197	150	173	132	164	218	148	198	154	173	148		207
Fri	135			195				142	97.0	138	188	237	142	341	144	108	184	209	319	201	153	162	149	164	216
Sat	171	177	256	132		143	147	976	115	115	149		109	124	295		125	119	168	205	169	178	152		220
All	188	207	246	219	212	148	159	422	145	187	190	207	198	247	233	185	189	214	319	204	178	182	157	167	205
	≥ 73.3 ≥ 174 ≥ 274 ≥ 374 ≥ 474 ≥ 575 ≥ 675 ≥ 775 ≥ 876																								

CALL LOCATIONS (ALL 911 Calls for Ground Ambulance)

HEAT MAP – GLASCOCK COUNTY



GEOSPATIAL CLUSTER MAP – GLASCOCK COUNTY

