

**MEMORANDUM**

**INFORMATION MEMO #16-10**

**TO:** District Nutrition Services Directors

**FROM:** Debra L. Keyes, MA, RD   
Director  
Georgia WIC Program

**DATE:** June 8, 2016

**RE:** Similac Alimentum Transition Update

This memorandum provides an update on the retail availability of Similac Alimentum powder in both the 16 oz. (Expert Care) and 12.1 oz. can sizes.

There have been several participant reports that local vendors do not have Similac Alimentum powder available in either the 16 oz. or 12.1 oz. can sizes. The State WIC Office has been working with Abbott and the vendor community to resolve and clarify this situation. It appears that vendors are completely out of the discontinued 16 oz. can and have not yet received adequate stock of Similac Alimentum in the new 12.1 oz. can. Therefore, vendors may have a limited supply of Similac Alimentum available and in some cases none at all. We have been informed that this is not a manufacturer supply concern, and that stores should be receiving shipments of the new 12.1 oz. can weekly. It is expected that all stores will have adequate stock by the end of this month.

If you are receiving reports that a participant is unable to redeem their vouchers because the product is not available or that there is insufficient quantity to provide the amount listed on the vouchers, please consider the following actions:

- Contact the store(s) directly to verify product availability. Sometimes the formula is available but it is in the stock room and hasn't been placed on the shelf.
- Inform the State WIC Office of the problem. You will need to include the specific store name and address/location information so that we may notify the appropriate parties to obtain additional information on product availability.
- When applicable, issue participants vouchers with smaller amounts of can quantities so that they may redeem vouchers for 1 or 2 cans at a time. This is most appropriate if there is limited supply on the shelf. Be sure to print and issue vouchers for the correct can size (see Attachment C).



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If you have any questions, please contact Denice Vance at (404) 656-9868 or by email at [Denice.Vance@dph.ga.gov](mailto:Denice.Vance@dph.ga.gov).

Attachment

c: Angela Hammond-Damon, IBCLC - Deputy Director, Operations and Nutrition Services  
Todd Stormant, RD, LD - Nutrition Operations Manager  
Sonia Jackson - Program Delivery & Review Manager  
District Health Directors  
District Program Managers  
WIC Deputy Directors  
WIC Managers