

A

AAA	Area Agency on Aging
AAFP	American Academy of Family Physicians
ABD	Aged, Blind and Disabled
ACE	Administrative Claiming for Education
ACF	Administration for Children and Families
ACS	Affiliated Computer Services
ACTS	Access, Care, Treatment and Services
ADAC	Americans with Disabilities Act Coordinators
ADM	Adult Medically Needy
ADOC	Access Dallas Output Center (formerly Data Direct)
AECS	Art of Exceptional Customer Service
AED	Automated External Defibrillator
AFDC	Aid to Families with Dependent Children
AGO	Attorney General Office
AGR	Agriculture Office
AHCA	Agency for Healthcare Administration
AIG	American International Group
ALJ	Administrative Law Judge
AMA	American Medical Association
AMGP	Amerigroup
AOA	Administration on the Aging
AOC	Administrative Office of the Courts
AP	Accounts Payable
APDU	Advance Planning Document Update
APP	Administrative Policies and Procedures
APS	Adult Protective Services
AR	Accounts Receivables
ARC	Atlanta Regional Commission
ARRA	American Recovery and Reinvestment Act
ASC	Ambulatory Surgical Center
ASHRAE	American Society of Heating, Refrigerating & Air Conditioning Engineers
ASO	Administrative Services Organization
ASTRO	American Society for Therapeutic Radiology and Oncology
AWW	Alternative Work Week

B

BCBS	Blue Cross Blue Shield
BCS	Breast Care Specialists
BCW	Babies Can't Wait
BOR	Board of Regents
BPR	Business Process Reengineering
BPS	Business Process Solutions (ACS subsidiary)
BSITF	Brain and Spinal Injury Trust Fund Commission

C

CA	Contracts Administration
CAA	Community Action Agency
CAIC	Council on American Indian Concerns
CAPS	Childcare and Parents Services
CAR	Contracts Action Request
CBO	Congressional Budget Office
CCSP	Community Care Services Program
CD	Compact Disc
CDC	Center for Disease Control
CDHP	Consumer Driven Health Plan
CEO	Chief Executive Officer
CFO	Chief Financial Officer

CFR	Code of Federal Regulations
CFSR	Child and Family Services Review
CHCRS	Community and Homecare Resource Group
CHIP	Children's Health Insurance Plan (now SCHIP)
CHOA	Children's Healthcare of Atlanta
CHSS	Community Habilitation & Support Services Waiver
CIC	Customer Interaction Center
CIO	Chief Information Officer
CIPR	Comprehensive Inpatient Physical Rehabilitation
CIS	Children's Intervention Services
CISS	Children's Intervention School Services
CJCC	Criminal Justice Coordinating Council
CJCJ	Council of Juvenile Court Judges
CLIA	Clinical Laboratory Improvement Amendment (Refer to PH X75700)
CM	Case Management
CM/CC	Case Management/Care Coordination
CMH	Commission on Men's Health
CMO	Care Management Organizations
CMS	Centers for Medicare and Medicaid Services
CMS	Children's Medical Services
CNA	Certified Nurses Assistant
COA	Court of Appeals
COB	Coordination of Benefits
COBRA	Consolidated Omnibus Budget Reconciliation Act
COCC	Certificate of Creditable Coverage
COMP	Comprehensive
CON	Certificate of Need
COO	Chief Operating Officer
COS	Chief of State
COVA	Coalition of Volunteer Administrators
CPS	Child Protective Services
CPT	Current Procedural Terminology
CRAMS	Contracts Reporting & Monitoring System
CRM	Customer Relationship Management
CSBME	Composite State Board of Medical Examiners
CSCJ	Council of Superior Court Judges
CSIS	Constituent Services Information Systems
CSQIW	Customer Service Quality Improvement Workgroup
CSS	Child Support Services
CST	Customer Service Training
CT	Computed Tomography
CTI	Computer Telephony Integration
CTFC	Children's Trust Fund Commission
CWC	Civil War Commission
CWH	Commission on Women's Health
CWW	Cumulative Work Week
CYCC	Children's Youth Coordinating Council

D

DAS	Division of Aging Services
DBH	Department of Behavior Health
DBF	Department of Banking and Finance
DBHDD	Department of Behavioral Health and Developmental Disability
DCA	Department of Community Affairs
DCH	Department of Community Health
DDS	Department of Driver Services
DECAL	Department of Early Care and Learning

DEcD	Department of Economic Development
DFCS	Department Families and Children Services
DHR	Department of Human Resources
DHS	Department of Human Services
DJJ	Department of Juvenile Justice
DM	Disease Management
DMA	Division of Medical Assistance
DMAA	Disease Management Association of America
DMAS	Department of Medical Assistance Services
DME	Durable Medical Equipment
DMHDDAC	Division of Mental Health, Developmental Disabilities and Addictive Diseases
DMO	Disease Management Organization
DMT	Department of Management Team
DNR	Department of Natural Resources
DOAS	Department of Administrative Service
DOC	Department of Corrections
DOD	Department of Defense
DOE	Department of Education
DOH	Department of Health
DOI	Department of Insurance
DOJ	Department of Justice
DOL	Department of Labor
DOR	Department of Revenue
DOR-MVD	Department of Revenue- Motor Vehicles Division
DOS	Date of Service
DOT	Department of Transportation
DPS	Department of Public Safety
DPW	Department of Public Welfare
DRA	Documentation Requirement of Approval
DRG	Diagnosis Related Group
DROP	Deferred Retirement Option Plan
DSD	Design Specification Documents
DSS	Decision Support System
DTAE	Department of Technical and Adult Education
DUI	Driving Under Influence
DURB	Drug Utilization Review Board

E

EAP	Energy Assistance Program
EAP	Employee Assistance Program
EBT	Employee Benefits
EBT	Electronic Benefit Transfer
EDI	Electronic Data Interchange
EDMS	Electronic Data Medical Systems
EDS	Electronic Data Systems
EHI	Electronic Health Initiative
EHR	Electronic Health Records (Medicare)
EICM	Early Intervention Case Management
EMA	Emergency Medical Assistance
EMC	Emergency Medical Condition
EMT	Emergency Medical Technician
EMTALA	Emergency Medical Treatment and Active Labor Act
ENA	Emergency Nurses Association
EOB	Explanation of Benefits
EPD	Environmental Protection Division
EPR	Emergency Preparedness & Response
EPSDT	Early and Periodic Screening, Diagnostic and Treatment

EQRO	External Quality Review Organization
ER	Emergency Room
ER	Estate Recovery
ERISA	Employee Retirement Income Security Act
ERS	Employee Retirement Service
ERT	Emergency Response Team
ESS	Employee Self Service

E

FCRA	Fair Credit Reporting Act
FEMA	Federal Emergency Management Agency
FFS	Fee - for - Service
FMAP	Federal Medical Assistance Percentage
FMC	Fiscal Management Council
FPL	Federal Poverty Level
FSA	Flexible Spending Account
FSMB	Federation of State Medical Boards
FY	Fiscal Year

G

GAAP	Generally Accepted Accounting Principles
GACP	Georgia Association of Chief's of Police
GAIT	Georgia Infrastructure Transformation
GAMMP	Georgia Medicaid Management Program
GAO	General Accounting Office
GAPOST	Georgia Peace Officer Standards & Training Council
GAPP	Georgia Pediatric Program
GASWCC	Georgia Soil and Water Conservation Commission
GBA	Georgia Building Authority
GBHC	Georgia Better Health Care
GBI	Georgia Bureau of Investigation
GBPI	Georgia Budget and Policy Institute
GBPW	Georgia Board of Physician Workforce
GCA	Georgia Council for the Arts
GCAC	Georgia Courts Automation Commission
GCC	Georgia Cancer Coalition
GCDD	Georgia Council on Developmental Disabilities
GCEO	Georgia Commission on Equal Opportunity
GCH	Georgia Commission on the Holocaust
GCHC	Georgia Correctional Health Care
GCI	Georgia Correctional Industries Administration
GCLPPP	Georgia Childhood Lead Poisoning Prevention Program
GCMIH	Governor's Council on Maternal and Infant Health
GDA	Georgia Development Authority
GDC	Georgia Department of Corrections
GDNA	Georgia Drugs and Narcotics Agency
GDOA	Georgia Department of Audits
GDPH	Georgia Department of Public Health
GEC	Georgia Enhanced Care
GEFA	Georgia Environmental Facilities Authority
GEMA	Georgia Emergency Management Agency (state)
GENA	Georgia General National Assembly
GF	Georgia Families
GFA	Georgia Fire Academy
GFC	Georgia Forestry Commission
GFHP	Georgia Farmworker Health Program
GFSTC	Georgia Firefighter Standards and Training Council
GGHF	Georgia Golf Hall of Fame

GHA	Georgia Hospital Association
GHC	Georgia Humanities Council
GHESP	Georgia Higher Education Savings Plan
GHF	Georgia Healthy Families (CMO)
GHM	Georgia Health Marketplace
GHP	Georgia Health Partnership
GIC	Georgia Insurance Commission
GISAC	Georgia Interagency Safety Advisory Council
GLC	Georgia Lottery Corporation
GLI	Georgia Leadership Institute
GMC	Georgia Military College
GMCF	Georgia Medical Care Foundation (subcontractor)
GMHF	Georgia Music Hall of Fame
GMAC	Georgia Maximum Alliance Cost
GNFA	Georgia National Fairgrounds and Agric enter
GOCF	Governor's Office for Children and Families
GODR	Georgia Office of Dispute Resolution
GOHS	Governor's Office of Highway Safety
GORA	Georgia Open Records Act
GOV	Office of the Governor
GOWFD	Governor's Office of Workforce Development
GPA	Georgia Ports Authority
GPA	Georgia Police Academy
GPB	Georgia Public Broadcasting
GPCF	Georgia Partnership for Caring Foundation
GPDSC	Georgia Public Defender Standards Council
GPHCSA	General Purpose Health Care Spending Account
GPLS	Georgia Public Library Service
GPSA	Governor's Public Safety Award
GPSC	Georgia Professional Standards Commission
GPSTC	Georgia Public Safety Training Center
GREC	Georgia Real Estate Commission/Georgia Real Estate Appraisers Board
GRITS	Georgia Registry of Immunization Transactions & Services
GRPA	Georgia Rail Passenger Authority
GRTA	Georgia Regional Transportation Authority
GSA	General Services Administration
GSCCCA	Georgia Superior Court Clerk's Cooperative Authority
GSDC	Georgia Seed and Development Commission
GSDI	Georgia Spatial Data Infrastructure
GSEP	Georgia State Employees Pension and Savings Plan
GSFC	Georgia Student Finance Commission
GSFIC	Georgia State Financing and Investment Commission
GSGC	Georgia State Games Commission
GSLIP	Georgia Strategic Local Implementation Process
GSP	Georgia State Patrol
GTA	Georgia Technology Authority
GVHCP	Georgia Volunteer Healthcare Program
GWCC	Georgia World Congress Center Authority

H

HCC	Hospital Care Collaborative
HCFR	Healthcare Facility Regulation
HCPCS	Healthcare Common Procedural Coding System
HDHP	High Deductible Health Plan
H.E.A.T.	Heating Energy Assistance Team
HEDIS	Healthcare Effectiveness Data and Information Set
HERTY	Herty Foundation

HFRD	Healthcare Facility Regulation Division
HHA	Home Health Agency Center
HHS	Health and Human Services
HIE	Health Information Exchange
HIMSS	Healthcare Information and Management Systems Society
HIP	Health Improvement Programs
HIP	Health Initiatives Program
HIPP	Health Insurance Premium Payment
HIPPA	Health Insurance Portability & Accountability Act
HIPSA	Health Information, Policy, Strategy and Accountability
HISPC	Health Information, Security & Private Collaborative
HITECH	Health Information Technology for Economic & Clinic Health
HITT	Health Information, Technology & Transparency
HIW	Health, Improveness and Welfare
HMO	Health Maintenance Organization
HMS	Health Management Systems
HPAS	Health Plan Administrative System
HRA	Health Reimbursement Accounts
HRSA	Health Resources & Service Administration
HSA	Health Savings Account
HSAG	Health Service Advisory Group
HSC	Health Strategies Council
I	
ICD	International Classification of Diseases
ICF	Intermediate Care Facility
ICF-MR	Intermediate Care Facility-Mental Retardation
ICTF	Indigent Care Trust Fund
ICWP	Independent Care Waiver Program
IDEA	Individuals with Disabilities Education Act
IEP	Individualized Education Program
IFSP	Individualized Family Service Plan
IRA	Individual Retirement Account
ISP	Internet Service Provider
IT	Information Technology
IVRS	Interactive Voice Response System
J	
JCAHO	Joint Commission on Accreditation Healthcare Organization
JIA	Jekyll Island Authority/Jekyll Island State Park Authority
K	
KT/RV	Kick the Tire/Requirements Validation Session
L	
LAPA	Lake Allatoona Preservation Authority
LHG-LLP	Live Healthy Georgia Learning Laboratory Project
LIHEAP	Low Income Home Energy Assistance Program
LIM	Low-Income Medicaid
LOC	Level of Care
LOE	Letters of Engagement
LTC	Long Term Care
LTC-TAC	Long Term Care-Technical Advisory Committee
M	
MAC	Medical Advisory Committee
MAG	Medical Association of Georgia
MAPFFS	Medicare Advantage Private Fee for Service
MHDDAD	Mental Health, Developmental Disabilities & Addictive Diseases
MAP	Medical Assistance Plans
MARTA	Metropolitan Atlanta Rapid Transit Authority

MATCH Multi-Agency Team for Children
MCE Managed Care Entity
MCH Maternal and Child Health Section
MCO Managed Care Organization
MEMS Member Enrollment Management System
MFP Money Follows the Person
MHAC Minority Health Advisory Council
MHN Multi-Health Network
MHPA Medicaid Health Plans of America
MIP Medicaid Incentive Plan
MMA Medicare Modernization Act
MMIS Medicaid Management Information System
MOU Memoranda of Understanding
MRA Magnetic Resonance Angiogram
MRI Magnetic Resonance Imaging
MRMIB Managed Risk Medical Insurance Board
MRO Maintenance, Repairs & Operations
MRWP Mental Retardation Waiver Program

N

NAMI National Alliance on Mental Illness
NAP Nurses Aid Program
NASBO National Association of State Budget Officers
NATP Nurses Aid Training Program
NBCCEDP National Breast & Cervical Cancer Early Detection Program
NCQA National Committee for Quality Assurance
NDC National Drug Code
NECTAC National Early Childhood Technical Assistance Center
NET Non-Emergency Transportation
NGA National Governors Association
NGE New Georgia Encyclopedia
NHIN National Health Information Network
NICU Neonatal Intensive Care Unit
NIH National Institute of Health
NLPES National Legislative Program Evaluation Society
NOW New Options Waiver
NPEC Non Public Post-Secondary Education Commission
NPI National Provider Identifier
NSAA National State Auditor's Association

O

OAA Older Americans Act
OAS Office of Audit Services
OBRA Omnibus Budget Reconciliation Act
OCA Office of Consumer Affairs
OCA Office of Child Advocate
OCFR Office of Child Fatality Review
OCI Office of Commissioner of Insurance
OCR Optical Character Recognition
OCR Office of Civil Rights
OCS Office of Customer Service
OCSS Office of Child Support Services
OE Open Enrollment
OFI Office of Family Independence
OHI Office of Health Improvement
OHI Office of Health Initiative
OHR Office of Human Resources
OHS Office of Homeland Security

OIG Office of Inspector General
OIS Office of Investigative Services
OMB Office of Management & Budget
OMH Office of Minority Health
OMPP Office of Medicaid Policy and Planning
OPB Office of Planning & Budget
OPEB Other Post Employment
OPFA Office of Planning & Fiscal Analysis
OP Outpatient
OPS Office of Procurement Services
ORR Open Records Request
ORS Office of Regulatory Services
OSA Office of Student Achievement
OSAH Office of State Administrative Hearings
OSERS Office of Special Education and Rehabilitative Center
OTFS Office of Treasury and Fiscal Services
OWH Office of Women's Health

P

PA Prior Authorization (Insurance carrier approves services before services are rendered)
PAC Prosecuting Attorney's Council of Georgia
PACE Program of All - Inclusive Care for the Elderly
PAP Pardons and Paroles (Georgia State Board)
PASARR Pre-Admission Screening & Annual Resident Review
PBM Pharmacy Benefit Manager
PCCM Primary Care Case Managers
PCH Personal Care Home
PCM Parental Case Management
PCP Primary Care Provider
PDL Prescription Drug List
PERM Payment Error Rate Management
PET Position Emission Tomography
PHIL Protected Health Information
PHIL Public Health Information Library
PHL Public Health Laboratory
PIDL Physicians Injectable Drugs List
PIP Physician Incentive Plan
PMI Project Management Institute
PMM Project Management Methodology
PMO Program Management Office (program used to monitor progress)
POAB Peace Officer's Annuity Benefit Fund of Georgia
POST Peace Officer's Standards and Training Council
PPA Partnership for Prescription Assistance
PPO Preferred Provider Organization
PR Provider Relations
PRS Pregnancy - Related Services
PRTF Psychiatric Residential Treatment Facilities
PSA Participating State Amendment
PSC Public Service Commission
PSERS Public School Employee's Retirement System
PSHP Peach State Health Plan
PSI Policy Studies, Inc. (Peach care sub-contractor)

Q

QAPI Quality Assessment Performance Improvement
QC Quality Control
QHF Quality Health First
QI Qualified Individual

QIC Quality Improvement Council
QMB Qualified Medicare Beneficiary
QMCSSO Qualified Medical Child Support Order

R

RA Remittance Advice (claim amount description/explanation)
R & A Reconsiderations and Appeals
RBRVS Resource Based Relative Value Scale
REA Retirement Equity Act
RFP Request for Proposal
RFQ Request for Quotation
RM Resource Moms
RSM Risk Management Services
ROCP Retiree Option Change Period
RPI Rapid Process Improvement
RSM Right from the Start Medicaid
RUC Relative Update Committee

S

SACWIS Statewide Automated Child Welfare Information System
SAO State Accounting Office
SBME State Board of Medical Examiners
SBWC State Board of Worker's Compensation
SCCP State Charitable Contribution Program
SCHIP State Children's Health Insurance Plan
SDVS State Department of Veterans Service
SEC State Ethics Commission
SECU State Employee Credit union
SHARP Southern HIPPA Administrative Regional Process
SHBP State Health Benefit Plan
SHBS State Health Benefit System
SHCFUCU State Health Care Fraud Control Unit
SHIP State Health Insurance Assistance Program
SHOFA Sports Hall of Fame Authority
SIR Stored Information Retriever (system)
SITF Subsequent Injury Trust Fund
SIU Special Investigation Unit
SLA Service Level Agreement (scale used to pay ACS for performance)
SLMB Specified Low-Income Medicare Beneficiaries
SMCB State Medical Composite Board
SMEB State Medical Education Board of Georgia
SMMA Stone Mountain Memorial Association
SMO Service Management Organization
SORH State Office of Rural Health
SOS Secretary of State
SOURCE Service Options Using Resources in Community Environments
SPA State Personnel Administration
SPC State Properties Commission
SPCT Supreme Court of Georgia
SPD Summary Plan Description
SPECT Single Photon Emission Computed Tomography
SRTA State Road and Tollway Authority
SSA Social Security Administration
SSCPW Social Service Child Protection Worker
SSDI Social Security Disability Insurance
SSI Supplemental Security Income
SWC Statewide Contracts

T

STATE ACRONYMS:

¹⁰
TAD Turnaround Document (Provider Services Documentation)
TAG Technology Association of Georgia
TANF Temporary Assistance for Need Families
TAT Turnaround Time
TCN Transaction Control Number
TCSG Technical College System of Georgia
TDD Telecommunication Device for the Deaf
TEFAP The Emergency Food Assistance Program
TEFRA Tax Equity and Fiscal Responsibility Act
TFR Timely Filing Requirements
TMA Transportation Management Association
TPA Third Party Administrator
TPL Third Party Liability
TRPP Tamper Resistant Prescription Pad
TRS Teachers Retirement System

U

UB Uniform Billing
UCR Uniform Crime Reporting
UHC United Healthcare
UM Utilization Management
UR Utilization Review
URAC Utilization Review Accreditation Committee
URC Usual or Customary Charge

V

VSM Value and Sustainability Model

W

WHCRA Women's Health & Cancer Rights Act
WIC Women, Infants & Children Program
WIG Wildly Important Goal
WPFP Working Poor Family Project

X

Y

Z